

# Pecyn Dogfen Cyhoeddus



At: Gadeirydd ac Aelodau'r Pwyllgor  
Archwilio Partneriaethau Dyddiad: 18 Tachwedd 2016  
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Annwyl Gynghorydd

Fe’ch gwahoddir i fynychu cyfarfod y PWYLLGOR ARCHWILIO PARTNERIAETHAU, DYDD IAU, 24 TACHWEDD 2016 am 9.30 am yn YSTAFELL BWLLGOR 1A, NEUADD Y SIR, RHUTHUN LL15 1YN.

## Yn gywir iawn

G Williams  
Pennaeth Gwasanaethau Cyfreithiol, AD a Democrataidd

## AGENDA

## RHAN 1 – GWAHOEDDIR Y WASG A'R CYHOEDD I FOD YN BRESENNOL AR GYFER Y RHAN HON O'R CYFARFOD

1 YMDDIHEURIADAU

## 2 DATGANIADAU O FUDDIANT

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu gysylltiad sy'n rhaqfarnu mewn unrhyw fater a nodwyd i'w ystyried yn y cyfarfod hwn.

### **3 MATERION BRYS FEL Y'U CYTUNWYD GAN Y CADEIRYDD**

Rhybudd o eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion brys yn unol aq Adran 100B(4) Deddf Llywodraeth Leol 1972.

#### **4 COFNODION Y CYFARFOD DIWETHAF** (Tudalennau 5 - 14)

Derbyn Cofnodion cyfarfod y Pwyllgor Archwilio Partneriaethau a gynhaliwyd ar 6 Hydref 2016 (copi ynghlwm).

**5 YSBYTY CYMUNED GOGLEDD SIR DDINBYCH – PROSIECT CYFLEUSTER IECHYD**

Derbyn cyflwyniad ar lafar.

**9.40 a.m. – 10.30 a.m.**

**6 STRATEGAETH CEFNOGI ANNIBYNIAETH YN SIR DDINBYCH**

(Tudalennau 15 - 90)

Ystyried adroddiad gan y Rheolwr Gwasanaeth – Ardal y Gogledd (copi ynghlwm) i ddarparu gwybodaeth ynglŷn â Chefnogi Annibyniaeth yn Strategaeth Sir Ddinbych a'r gwahanol fentrau sydd wedi eu datblygu.

**10.30 a.m. – 11.00 a.m.**

~~~~ EGWYL 11.00 a.m. – 11.15 a.m. ~~~~

**7 CYNLLUN COMISIYNU LLEOL – CEFNOGI POBL SIR DDINBYCH 2017-18** (Tudalennau 91 - 138)

Ystyried adroddiad gan y Swyddog Comisiynu a Thendro (copi ynghlwm) sy'n rhoi manylion y Cynllun Comisiynu Lleol 2017-18 ar gyfer y Rhaglen Cefnogi Pobl yn Sir Ddinbych.

**11.15 a.m. – 11.45 a.m.**

**8 PARTNERIAETH TELEDU CYLCH CAEËDIG** (Tudalennau 139 - 152)

Ystyried adroddiad gan y Pennaeth Cynllunio a Gwarchod y Cyhoedd/Rheolwr Gwarchod y Cyhoedd (copi ynghlwm) i roi diweddarriad i'r Aelodau ar y Bartneriaeth Teledu Cylch Caeëdig, y trefniadau llywodraethu ar waith ar gyfer y Bartneriaeth, a'i effeithiolrwydd wrth gyflwyno gwasanaeth ers ei ffurfio ar 1 Ebrill 2016.

**11.45 a.m. – 12.15 p.m.**

**9 RHAGLEN WAITH ARCHWILIO** (Tudalennau 153 - 172)

Ystyried adroddiad gan y Cydlynnydd Archwilio (copi ynghlwm) yn gofyn am adolygiad o raglen waith y pwylgor a rhoi'r wybodaeth ddiweddaraf i'r aelodau ar faterion perthnasol.

**12.15 p.m. – 12.30 p.m.**

**10 ADBORTH GAN GYNRYCHIOLWYR Y PWYLLGOR**

Derbyn unrhyw ddiweddarriad gan gynrychiolwyr y Pwyllgor ar wahanol Fyrrdau a Grwpiau'r Cyngor.

**12.30 p.m. – 12.40 p.m.**

## **AELODAETH**

### **Y Cynghorwyr**

Y Cyngropydd Jeanette Chamberlain-Jones (Cadeirydd)

Pat Jones  
Gwyneth Kensler  
Pete Prendergast

Y Cyngropydd Ray Bartley (Is-Gadeirydd)

Arwel Roberts  
Bill Tasker  
Huw Williams

### **COPIAU I'R:**

Holl Gynghorwyr er gwybodaeth  
Y Wasg a'r Llyfrgelloedd  
Cynghorau Tref a Chymuned

Mae tudalen hwn yn fwriadol wag

## PWYLLGOR ARCHWILIO PARTNERIAETHAU

Cofnodion cyfarfod y Pwyllgor Archwilio Partneriaethau a gynhaliwyd yn Ystafell Gynhadledd 1a, Neuadd y Sir, Rhuthun ddydd Iau, 6 Hydref 2016 am 9.30am.

### YN BRESENNOL

Y Cynghorwyr Raymond Bartley (Is-Gadeirydd), Pat Jones, Gwyneth Kensler, Pete Prendergast, Bill Tasker a Huw Williams.

### HEFYD YN BRESENNOL

Y Cynghorydd Meirick Lloyd Davies, y Cynghorydd Hugh Evans (Arweinydd ac Aelod Arweiniol yr Economi) a'r Cynghorydd David Smith (Aelod Arweiniol, Parth Cyhoeddus).

Nicola Stubbins (Cyfarwyddwr Corfforaethol: Cymunedau), Phil Gilroy (Pennaeth Gwasanaethau Cefnogi Cymunedol), Emma Horan (Swyddog Cynllunio a Pherfformiad), Vicki Robarts (Rheolwr Tîm Cynllunio Strategol), Sian Taylor (Rheolwr Partneriaeth Diogelwch Cymunedol), Rhian Evans (Cydlynnydd Archwilio) a Karen A Evans (Swyddog Gwasanaethau Democraidd).

### 1 YMDDIHEURIADAU

Derbyniwyd ymddiheuriadau oddi wrth y Cynghorwyr Jeanette Chamberlain-Jones, Arwel Roberts a Julian Thompson-Hill, Aelod Arweiniol dros Gyllid, y Cynllun Corfforaethol a Pherfformiad.

Roedd y Cynghorydd Ray Bartley yn cadeirio'r cyfarfod.

### 2 DATGAN CYSYLTIAD

Ni ddatganwyd dim.

### 3 MATERION BRYS FEL Y CYTUNWYD GAN Y CADEIRYDD

Nid oedd unrhyw faterion brys.

### 4 COFNODION Y CYFARFOD DIWETHAF

Cyflwynwyd Cofnodion cyfarfod y Pwyllgor Archwilio Partneriaethau a gynhaliwyd ddydd Iau, 7 Gorffennaf 2016.

Materion yn Codi -

Roedd y Pwyllgor wedi gofyn am adroddiad gwybodaeth ar Fyrddau Diogelu Gogledd Cymru. Roedd briff wedi cael ei gylchredeg y diwrnod cynt - 5 Hydref - a oedd wedi cynnwys llawer o ddolenni i wybodaeth bellach. Atgoffodd y Cydlynnydd Archwilio y Pwyllgor y byddai Aelodau'r Bwrdd yn bresennol yn y Pwyllgor Archwilio Partneriaethau ym mis Ionawr 2017.

**PENDERFYNWYD yn amodol ar yr uchod, derbyn a chymeradwyo'r Cofnodion fel cofnod cywir.**

## 5 CYNLLUN LLES SIR DDINBYCH

Cyflwynodd yr Arweinydd yr Adroddiad Perfformiad ar gyfer 2014 - 2016 (a ddosbarthwyd yn flaenorol) ar Gynllun Lles Sir Ddinbych - 'Cefnogi Annibyniaeth a Gwydnwch'. Eglurodd mai'r Cynllun oedd y cyn Fwrdd Gwasanaethau Lleol Conwy a Sir Ddinbych (BGLI) bellach yn Gynllun y Cyd-Fwrdd Gwasanaethau Cyhoeddus. Roeddent wedi cytuno ar ei gynnwys ar y cyd ac roeddent hefyd yn gyfrifol am fonitro ei weithrediad.

Yn ystod sefydlu'r BGC cytunwyd y dylai'r Bwrdd newydd gael ei gadeirio gan Aelod o'r Bwrdd nad yw o awdurdod lleol. O ganlyniad, gyda golwg ar ymestyn dylanwad y Bwrdd ar draws y ddwy ardal sirol roedd Cyfarwyddwr Ardal (Canol) o Fwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC) wedi ei benodi yn Gadeirydd y BGC newydd.

Amlinelloedd yr Arweinydd y 'Pum Ffordd at Les', a oedd yn amcanion strategol y Cynllun, gan gynghori eu bod yn cysylltu'n agos â nodau Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015, a oedd i gefnogi gwytnwch hirdymor.

Rhoddodd y Swyddog Cynllunio a Pherfformiad fanylion ynglŷn â chynnwys y Cynllun a pherfformiad partneriaid hyd yma o ran cyflawni nodau'r Cynllun, gan esbonio ei fod wedi'i lunio cyn cyflwyno darpariaethau Deddf Llesiant Cenedlaethau'r Dyfodol. Pwysleisiodd fod mwy o gynnydd wedi'i wneud ynglŷn â chyflwyno rhai o'r 'ffyrrd ar gyfer lles' o'i gymharu ag eraill h.y. 'cymryd sylw' o'i gymharu â 'bod yn weithgar'. Fodd bynnag, roedd yr olaf yn nod hirdymor a fyddai angen peth amser cyn y gellid gweld gwelliannau.

Eglurodd y Swyddog Cynllunio a Pherfformiad:

- y broses a gynhaliwyd i bennu'r blaenoriaethau ar gyfer y Cynllun Llesiant;
- sut roedd bylchau mewn gwasanaethau ar draws y bwrdd wedi cael eu nodi a chynlluniau wedi'u llunio i lenwi'r bylchau gyda golwg ar gefnogi gwasanaethau atal a gwella gwytnwch unigolion;
- bod y dull Cyd BGLI/BGC wedi bod yn arloesol ac yn arwain sector. Mae Llywodraeth Cymru (LIC) a Chomisiynydd Cenedlaethau'r Dyfodol wedi dangos diddordeb mawr yn y dull a gymerwyd; wrth benderfynu ar y prosiectau i'w cyflawni ar gyfer y blaenoriaethau roedd y BGLI/BGC wedi bod yn arloesol a blaengar er nad oedd yn amharod i gymryd risg;
- roedd gwahanol brosiectau yn cael eu harwain gan wahanol bartneriaid, nid oedd pob un ohonynt yn cael eu harwain gan awdurdod lleol e.e. Cafodd 'Sir Ddinbych 20' ei ddechrau gan Fwrdd Partneriaeth Strategol Sir Ddinbych a arweiniwyd gan Heddlu Gogledd Cymru. Roedd y prosiect yn targedu

unigolion blaenoriaeth isel/galw uchel drwy broses enwebu i:Leihau  
mynediad heb ei gynllunio i wasanaethau

- Gwella effeithiolrwydd y cydweithio rhwng gwasanaethau
- Gwella bywydau unigolion/cymunedau

- er nad oedd pob un o'r prosiectau wedi cael eu cyflwyno, neu nad oedd rhai wedi bod mor llwyddiannus ag eraill, roedd llawer wedi cael ei ddysgu o'r gwaith sydd ynghlwm â nhw a fyddai o fudd i'r holl bartneriaid wrth ymgymryd â phrosiectau yn y dyfodol. Roedd yr holl bartneriaid hefyd wedi dysgu llawer am ffyrdd ei gilydd o weithio, rhywbeth a fyddai'n ddefnyddiol iawn i bob un ohonynt yn y dyfodol wrth benderfynu ar brosiectau ymyrraeth posibl. Byddai'r hyn a ddysgwyd o'r gwaith Cynllun Llesiant yn amhrisiadwy i'r BGC yn ei waith cynllunio ar gyfer y Cynllun Llesiant newydd, yn enwedig mewn perthynas â gwaith asesu anghenion; bod y prosiect 'Sir Ddinbych 20' wedi creu llawer iawn o ddiddordeb ar draws Cymru;
- nad oedd unrhyw adnoddau ychwanegol wedi eu neilltuo ar gyfer cyflwyno'r Cynllun Llesiant, roedd pob partner wedi cyflwyno eu gwaith o fewn adnoddau cyfredol e.e. drwy adleoli neu ddargyfeirio adnoddau presennol, defnyddio gwirfoddolwyr ac ati.
- roedd y prosiect sy'n ymwneud â 'Bancio Amser' wedi ei dynnu'n ôl o blaid canolbwytio ymdrechion y BGLI ar ddatblygu cyfleoedd gwirfoddoli;
- bod gordewdra ac ysmigu yn parhau i fod yn broblem ar draws Sir Ddinbych, gydag ystadegau am oedolion sy'n ysmigu yn dangos cynnydd ar ffigurau blynnyddoedd blaenorol a chofrestru yn uwch na chyfartaledd Cymru. Byddai'r ddau faes yma yn ymddangos yn yr asesiad o anghenion ar ddod ar gyfer Cynllun Llesiant 2017 Conwy a Sir Ddinbych ar y Cyd; mai elfen arall a fyddai'n ymddangos yn y Cynllun hwnnw a'r asesiad anghenion cysylltiedig fyddai Cludiant Cymunedol, gan fod gan hyn ran hollbwysig i'w chwarae i leihau ynysu cymdeithasol. Byddai cynyddu defnydd o'r iaith Gymraeg yn y gymuned hefyd yn ymddangos yn y Cynllun newydd, gan fod y Cyngor yn hynod o bryderus mai dim ond tua 13% o boblogaeth y sir sy'n defnyddio'r iaith o ddydd i ddydd. Mae'r iaith Gymraeg yn bendant yn fater arwyddocaol, ond nid ydym yn siŵr a fydd yn cael ei flaenoriaethu yn y cynllun newydd eto – nid yw'r Bwrdd Gwasanaethau Cyhoeddus wedi trafod yr asesiad llesiant eto (asesiad anghenion); roedd y defnydd o'r iaith Gymraeg yn y gymuned yn faes o bryder i'r Cyngor a'r BGC, yn seiliedig ar ystadegau diweddar mai dim ond tua 13% o boblogaeth y sir sy'n defnyddio'r iaith yn ddyddiol;
- oherwydd cyflwyniad y ddarpariaeth yn y Ddeddf Llesiant Cenedlaethau'r Dyfodol a'r rhwymedigaeth statudol i gynnwl asesiad o anghenion lleol fel rhan o'r gwaith paratoi ar gyfer y Cynllun Llesiant newydd, byddai oes y Cynllun presennol yn cael ei fyrhau i ddarparu ar gyfer y gwaith sy'n ymwneud â chynllunio ei Gynllun olynol; ac

y disgwyliid i'r drafft cyntaf o'r asesiad Llesiant newydd gael i'w gwblhau erbyn diwedd mis Hydref 2016, er mwyn i'r BGC ystyried adborth o ymgysylltu ac ymgynghori a chanfyddiadau'r asesiad llesiant. Yn gynnar yn 2017 byddai'r BGC yn ymgynghori ar flaenoriaethau drafft, roedd archwilio yn un o'r ymgynghoreion statudol ar gyfer yr asesiad. Disgwylir i'r Cynllun Llesiant terfynol gael ei gymeradwyo erbyn diwedd mis Hydref 2017 tua'r un adeg â Chynllun Corfforaethol newydd y Cyngor. Byddai disgwyl i'r ddau Gynllun ategu ei gilydd.

Gan ymateb i gwestiynau'r aelodau, dywedodd yr Aelod Arweiniol a swyddogion:

- er na fu cynnydd sydyn yn nifer yr oedolion sy'n ysmigu yn Sir Ddinbych (fyny o 23% yn 2013/14 i 24% yn 2014/15), y cyfartaledd cenedlaethol ar gyfer Cymru oedd 20%, roedd y duedd yn mynd yn y cyfeiriad anghywir a gyda'r bwriad o fynd i'r afael â'r broblem byddai'r Bwrdd lechyd yn gwneud rhywfaint o waith wedi'i dargedu i geisio cyfleu'r neges a gwrthdroi'r duedd h.y. byddent yn targedu mamau beichiog i bwysleisio canlyniadau ysmigu ar fabanod heb eu geni a theuluoedd yn gyffredinol;
- tra bu newidiadau o fewn staff Cyngor Gwasanaethau Gwirfoddol Sir Ddinbych (CGGSDd) yn ddiweddgar, nod yr ailstrwythuro staff oedd i gynorthwyo i gyflwyno ei wasanaethau yn fwy effeithiol ac i weithio'n fwy effeithiol gyda sefydliadau partner BGC;
- roedd prosiect 'Sir Ddinbych 20' nawr wedi dod i ben ac roedd dau grŵp presennol wedi cymryd drosodd ei gyfrifoldeb; a
- bod Heddlu Gogledd Cymru wedi bod yn bartner gweithredol wrth gyflwyno'r Cynllun Llesiant presennol.

Roedd yr aelodau o'r farn:

- tra bod y dyheadau sy'n gysylltiedig â'r Pum Awgrym Llesiant yn gammoladwy byddai'n aros i weld a fyddent yn neu y gellid eu cyflawni gan y byddent yn gofyn am ymdrech ar y cyd ar ran y trigolion yn ogystal â phartneriaid BGC
- byddai rhoi'r gorau i'r prosiect 'Sir Ddinbych 20' yn golled fawr i'r sir. Roeddent yn teimlo bod problemau sy'n gysylltiedig ag alcohol yn ffactor sy'n cyfrannu at nifer o problemau cymdeithasol ledled Sir Ddinbych; ffactor arall oedd yn gwaethyg problemau cymdeithasol yn y sir oedd diffyg parhad staff gwasanaeth yr heddlu ar draws y sir a cholli Swyddogion Cymorth Cymunedol yr Heddlu (PCSOs) mewn nifer o ardaloedd. Teimlwyd bod diffyg presenoldeb yr heddlu neu aelod cydnabyddedig/adnabyddus o staff yr Heddlu 'ar y bît' mewn cymunedau yn arwain at gynnydd mewn ymddygiad gwrthgymdeithasol neu deimlad o ofn ac unigrwydd mewn cymunedau.

Mewn perthynas â'r pwynt olaf gofynnodd yr aelodau i'w pryderon gael eu hanfon ymlaen at gynrychiolydd y Cyngor ar Banel yr Heddlu a Throseddu er mwyn iddo godi'r mater gyda Chomisiynydd yr Heddlu a Throsedd.

Cyn diwedd y drafodaeth gofynnodd y Pwyllgor i'r adran 'Cymerwch Sylw' gyfeirio at y ffaith bod nifer yr Archwiliadau Diogelwch Tân yn y Cartref a gynhaliwyd gan Wasanaeth Tân ac Achub Gogledd Cymru wedi bod yn destun toriadau cyllidebol gan yr Awdurdod Tân ac Achub, fel rhan o fesurau caledi o fewn gwasanaethau cyhoeddus. Gofynnwyd hefyd bod is-benawdau yn cael eu cynnwys yn yr adran benodol hon er mwyn gwahaniaethu yn hawdd rhwng elfennau a ddarperir gan wahanol bartneriaid.

Yn dilyn trafodaeth fanwl:

**PENDERFYNWYD:** *yn amodol ar y sylwadau uchod, i dderbyn yr adroddiad ar berfformiad y Bwrdd Gwasanaethau Lleol/Bwrdd Gwasanaethau Cyhoeddus wrth gyflwyno ei Gynllun Llesiant 2014-16.*

Hysbysodd y Cadeirydd bawb oedd yn bresennol ar gyfer yr eitem nesaf y byddai'r Pwyllgor yn gweithredu yn ei swyddogaeth fel Pwyllgor Archwilio Trosedd ac Anhreftyn dynodedig y Cyngor yn unol â Deddf yr Heddlu a Chyflawnder 2006 adrannau 19 ac 20.

## 6 PARTNERIAETH DIOGELWCH CYMUNEDOL – DIWEDDARIAD BLYNYDDOL 2015/16

Cyflwynodd Aelod Arweiniol y Part Cyhoeddus Adroddiad Diweddariad Blynnyddol Cydbartneriaeth Diogelwch Cymunedol Conwy a Sir Ddinbych ar gyfer 2015/16 (dosbarthwyd yn flaenorol) a dywedodd fod y Bartneriaeth, gan gynnwys ei holl bartneriaid preswyl yn gweithio tuag at gyflawni amcanion Comisiynydd yr Heddlu a Throsedd. Roedd Rheolwr PDC ar gyfer Conwy a Sir Ddinbych yn manylu ar gynnwys yr adroddiad a'r atodiadau cysylltiedig gan bwysleisio bod:

- gwelliannau wedi eu cyflawni yn ystod 2015/16 oedd yn cynnwys gostyngiad mewn troseddau ieuencnid;
- yn dilyn adolygiad Arolygiaeth Heddlu Ei Mawrhydi (ACEM), roedd yr Heddlu wedi diwygio'r dull y maent yn cofnodi digwyddiadau ac roedd hyn wedi arwain at 'ddrysu' categorïau penodol;
- bu cynnydd yn nifer y digwyddiadau tra is yn y cartref a adroddwyd arnynt. Roedd y Bartneriaeth Diogelwch Cymunedol yn mynd ati i annog unigolion i roi gwybod am y mathau hyn o ddigwyddiadau; bu cynnydd hefyd yn nifer y digwyddiadau tra is a throsedd rhywiol a adroddwyd arnynt.

Roedd Ymddygiad Gwrthgymdeithasol yn fwy tueddol mewn rhai rhannau o'r sir h.y. yfed ar y stryd a chardota yn ymddangos yn gyffredin mewn rhai ardaloedd yn y Rhyl. Yn yr ardaloedd hyn roedd y Bartneriaeth Diogelwch

Cymunedol yn cynorthwyo wrth hwyluso atebion 'haws' er mwyn ceisio lleihau effaith y broblem e.e. drwy ariannu goleuadau stryd ac ati, unigolion oedd achos y niwsans, ac nad oedd yn gyffredinol yn torri unrhyw gyfreithiau, yn amharod iawn i dderbyn y cynnig o wasanaethau ymyrraeth i fynd i'r afael â'u hymddygiad gwrthgymdeithasol e.e. cwnsela ar gyfer camddefnyddio alcohol/cyffuriau ac ati. Yn aml iawn roeddent yn awyddus i fyw eu bywydau fel hyn;

- bu achosion o 'gardota proffesiynol' yn ardal Y Rhyl; a
- nifer o fentrau diogelwch cymunedol wedi'u targedu llwyddiannus iawn a oedd wedi digwydd yn ystod y flwyddyn, h.y. cyflwyno 'ardaloedd dim galw'n ddiwahoddiad'; gwiriadau ar hap gyda staff rheoleiddio ar dacsis i sicrhau eu bod yn deilwng i fod ar y ffordd ac yn cydymffurfio â'u manylebau trwyddedu, camau gorfodi yn erbyn gwerthwyr tybaco anghyfreithlon; cyllid a sicrhawyd i ddefnyddio marsaliaid tacsi/gwirfoddolwyr y Groes Goch gyda golwg ar liniaru ymddygiad gwrthgymdeithasol mewn safleoedd tacsi a'i oblygiadau canlyniadol ar adrannau damweiniau ac argyfwng mewn ysbytai; baw cŵn a gwaith gorfodi sbwriel; hyfforddiant cam-fanteisio'n rhywiol ar blant ar gyfer gyrwyr tacsi; gweithio gyda'r Fforwm Landlordiaid i leihau ymddygiad gwrthgymdeithasol; negeseuon codi ymwybyddiaeth drwy gyfryngau cymdeithasol a chynhyrchu newyddlen ymwybyddiaeth rheolaidd.

Wrth ymateb i gwestiynau'r aelodau, cadarnhaodd yr Aelod Arweiniol a'r Rheolwr Partneriaeth Diogelwch Cymunedol:

- bod gwaith gorfodi mewn perthynas â chŵn yn baeddu a sbwriel wedi bod yn arbennig o llwyddiannus;
- cadarnhawyd bod trafodaethau ar y gweill ar hyn o bryd o ran troseddau gwledig a sut y gallai gwaith y Bartneriaeth Diogelwch Cymunedol gefnogi ac ategu gwaith yr Heddlu mewn ardaloedd gwledig e.e. archwilio'r potensial o gael cynllun 'Gwarchod Gwledig' mewn rhai ardaloedd;
- dywedodd bod yna fath o gynllun 'Gwarchod Cymdogaeth' newydd yn y broses o gael ei gyflwyno mewn rhai ardaloedd ar hyn o bryd. Er y byddai cydlynwyr prif gynllun Gwarchod Cymdogaeth yn amodol ar wiriadau cofnodion troseddol, ni fyddai'r holl gysylltiadau yn amodol arnynt. Teimlai'r Aelodau fod hyn felly yn peri risg; dywedwyd hyd yn hyn ei bod yn rhy gynnar i benderfynu a yw'r stori ddiweddar ar 'The Archers' sy'n ymwneud â cham-drin domestig yn creu cynnydd yn nifer yr achosion yr adroddwyd arnynt. Fodd bynnag, byddai swyddogion, trwy'r Gynhadledd Amlasantiaeth Asesu Risg yn monitro'r ystadegau'n agos; eglurwyd y rhesymau y tu ôl i'r gwahanol ddulliau ar gyfer cofnodi achosion o Ymddygiad Gwrthgymdeithasol yng Nghonwy a Sir Ddinbych. Roedd hyn oherwydd bod adroddiadau am ymddygiad gwrthgymdeithasol yn ardal sir Conwy yn cael eu trin gan Uned Ymddygiad Gwrthgymdeithasol bwrspasol ac yn Sir Ddinbych roedd pob galwad yn derbyn sylw gan Ganolfan Alwadau Cwsmeriaid y Cyngor; cydnabod bod unigolion oedd yn yfed alcohol ar y strydoedd yn broblem barhaus, yn enwedig yn Y Rhyl. Roedd hyn yn cael effaith negyddol ar

uchelgais y Cyngor i ddatblygu'r economi leol a denu busnesau i'r ardal. Roedd trafodaethau wedi eu cynnal yn ddiweddar mewn perthynas â'r mater rhwng Cyfarwyddwr Corfforaethol y Cyngor: Economi a Pharth Cyhoeddus a Phrif Arolygydd yr Heddlu ar gyfer Sir Ddinbych. Mewn rhai achosion, yr unig ateb oedd i'r Heddlu ddefnyddio camau gorfodi, a oedd yn llwybr yr oeddent yn fwy aml na pheidio yn amharod i'w ddilyn. Mewn ymgais i fynd i'r afael â'r broblem o yfed ar y stryd a chardota roedd Penderfyniad Dirprwyedig Aelod Arweiniol ar gyflwyno Gorchmynion Amddiffyn Mannau Cyhoeddus yn gwahardd arferion o'r fath mewn ardaloedd penodol o'r Rhyl, allan ar gyfer ymgynghori ar hyn o bryd;

- cadarnhawyd bod swyddogion yn ymwybodol o'r problemau a achosir gan ddigartrefedd mewn ardaloedd penodol. Er eu bod yn monitro'r sefyllfa yn rheolaidd, os yw unigolion yn dymuno byw eu bywydau mewn ffordd benodol ac yn gwrthod pob cynnig o gymorth a chefnogaeth, ni ellid eu gorfodi i dderbyn y cymorth pe na baent yn torri unrhyw gyfreithiau; dywedodd er bod y 'Ddeddf Crwydradaeth' yn rhoi pwerau i'r Heddlu ddelio â phobl yn cardota ar y strydoedd, nid oedd gan y Gwasanaeth ddigon o adnoddau sydd ar gael i orfodi darpariaethau'r Ddeddf;
- cadarnhau bod trefn drwyddedu gadarn yn hanfodol er mwyn lliniaru'r risg o YGG mewn ac o gwmpas mangre drwyddedig; a
- cadarnhawyd bod gwarantau wedi eu rhoi gan yr holl bartïon y byddai'r prosiectau yn y dyfodol a restrir yn Atodiad 4 o'r adroddiad yn cael eu cyflwyno erbyn diwedd y flwyddyn ariannol bresennol. Yn ogystal, os oedd ardaloedd eraill wedi eu nodi fel rhai brys oedd angen sylw, gellid gwneud ceisiadau i ffynonellau perthnasol ar gyfer cyllid.

Eto cyfeiriodd yr Aelodau at ddiffyg cyfathrebu rhwng yr Heddlu a chynrychiolwyr y gymuned o fewn eu hardaloedd a oedd yn cael effaith niweidiol ar drigolion. Roeddent hefyd yn pwysleisio'r angen i'r aelodau gael gwybodaeth lawn am achosion o ymddygiad gwrthgymdeithasol yn eu hardaloedd gan eu bod yn ddolen gyswilt bwysig i'r gymuned fusnes leol. Gallai cyfathrebu effeithiol rhwng pawb wedyn gynorthwyo i leihau ymddygiad gwrthgymdeithasol a helpu i sicrhau bod y Bartneriaeth Teledu Cylch Caeëdig newydd wedi lleoli camerâu yn y mannau hysbys a'u symud i ardaloedd eraill yn ôl yr angen. Cytunodd y Rheolwr Partneriaeth Diogelwch Cymunedol i gynyddu effaith y gostyngiad yn Swyddogion Cymorth Cymunedol yr Heddlu, diffyg parhad a gweleddedd staff y Gwasanaeth Heddlu mewn cymunedau lleol, yn ogystal â'r angen am gyfathrebu effeithiol a rhannu cudd-wybodaeth gyda chynrychiolwyr cymunedol gyda Gwasanaeth yr Heddlu.

Rhoddwyd sicrwydd gan y Cyfarwyddwr Corfforaethol: Cymunedau y byddai help a chefnogaeth ar gael i bob unigolyn sydd mewn perygl o fod yn ddigartref os ydynt yn gofyn amdano, er gwaethaf y ffaith y gallent fod wedi gwrthod cefnogaeth yn y gorffennol. Dywedodd fod y Cyngor ar hyn o bryd yn y broses o aifodelu ei wasanaethau digartrefedd a gynigir i bobl ifanc.

Ar ddiwedd y drafodaeth diolchodd y Pwyllgor i'r Aelod Arweiniol a'r swyddogion am yr adroddiad, am ateb eu cwestiynau ac am frwdfrydedd y Tîm Partneriaethau Diogelwch Cymunedol i yrru'r gwaith yn ei flaen. Aelodau:

**PENDERFYNWYD** - yn amodol ar y sylwadau ac arsylwadau uchod, i dderbyn adroddiad y Cydbartneriaeth Diogelwch Cymunedol ar ei weithgareddau yn ystod 2015/16 a'i brosiectau arfaethedig ar gyfer 2016/17.

## 7 RHAGLEN WAITH ARCHWILIO

Roedd copi o adroddiad gan y Cydlynydd Archwilio, a oedd yn gofyn i'r Pwyllgor adolygu a chytuno ar ei Raglen Gwaith i'r Dyfodol ac yn rhoi diweddarriad ar faterion perthnasol, wedi ei ddosbarthu gyda'r papurau ar gyfer y cyfarfod.

Roedd copi o dempled 'ffurflen cynnig Aelodau" wedi'i gynnwys yn Atodiad 2, roedd Rhaglen Gwaith i'r Dyfodol y Cabinet wedi'i gynnwys fel Atodiad 3, ac roedd tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori am gynnydd wrth eu gweithredu wedi'i atodi yn Atodiad 4.

Cytunwyd ar y pedair eitem ar y rhaglen gwaith i'r dyfodol ar gyfer mis Tachwedd yn ogystal â'r gwahoddiad i fynychu wedi'i estyn i'r holl Aelodau Arweiniol sy'n gysylltiedig â phob eitem a restrwyd ar y rhaglen fusnes.

Cadarnhaodd y Pwyllgor ei Raglen Gwaith i'r Dyfodol drafft ar gyfer cyfarfodydd y dyfodol a chytunwyd ar y newidiadau a'r ychwanegiadau canlynol:-

- i ofyn am eglurhad gan yr SC&VCG nesaf ar faterion i fynd i'r afael â Dyrannu Gweithwyr Cymdeithasol i Ysbytai Cymuned ac yn y Gymuned yn Ionawr 2017 a
- holi am y posiblirwydd o ymweld â swyddfeydd newydd y Partneriaethau Masnachol ar gyfer y Gwasanaeth Refeniw a Budd-daliadau yn dilyn eitem ar raglen y Pwyllgor yn Ionawr 2017.

Amlygodd y Cydlynydd Archwilio nifer o swyddi gwag ar gyfer cynrychiolwyr ar nifer o Grwpiau Her Gwasanaeth a gofynnodd am enwebiadau i lenwi'r swyddi hynny. Cytunwyd y byddai'r cynrychiolwyr canlynol yn cael eu penodi ar ran y Pwyllgor Archwilio Partneriaethau:

- Y Cynghorydd Pete Prendegast - Cyfleusterau, Asedau a Thai
- Y Cynghorydd Gwyneth Kensler - Cyllid
- Y Cynghorydd Bill Tasker - Y Gyfraith, Adnoddau Dynol a'r Gwasanaethau Democratiaidd.

**PENDERFYNWYD** - yn amodol ar yr uchod, cymeradwyo'r adroddiad a'r Rhaglen Waith fel y caiff ei hamlinellu yn Atodiad 1 yr adroddiad.

## 8 ADBORTH GAN GYNRYCHIOLWYR PWYLLGOR

Nid oedd unrhyw aelod o'r Pwyllgor wedi mynchyu cyfarfodydd i adrodd yn ôl arnynt ers cyfarfod blaenorol y Pwyllgor Archwilio Partneriaethau.

Daeth y cyfarfod i ben am 11.30am

Mae tudalen hwn yn fwriadol wag

|                          |                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------|
| Adroddiad i'r:           | Pwyllgor Archwilio Partneriaethau                                                                                |
| Dyddiad y Cyfarfod:      | 24 Tachwedd 2016                                                                                                 |
| Aelod/Swyddog Arweiniol: | Aelod Arweiniol Gofal Cymdeithasol (Gwasanaethau Oedolion a Phlant) / Pennaeth Gwasanaethau Cefnogaeth Gymunedol |
| Awdur yr Adroddiad:      | Rheolwr Gwasanaeth (Gogledd yr ardal leol) / Rheolwr Gwasanaeth: Datblygu Strategol                              |
| Teitl:                   | Strategaeth ar gyfer Cefnogi Annibyniaeth yn Sir Ddinbych                                                        |

## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad hwn yn ymwneud â 'Cefnogi Annibyniaeth yn Sir Ddinbych', sef strategaeth y Cyngor ar gyfer galluogi dinasyddion Sir Ddinbych i gynnal eu hannibyniaeth a'u lles yn eu cartrefi eu hunain. Mae angen cryfhau ein dull gweithredu corfforaethol yn y cyswllt hwn oherwydd:

- heriau demograffig ac ariannol;
- newid yn y galw gan ddinasyddion sydd am aros mor annibynnol â phosibl am gyhyd â phosibl yn eu cartrefi eu hunain;
- disgwyliadau'r cyhoedd o fwy o lais a rheolaeth dros y modd y maent yn cael eu cefnogi i gyflawni eu canlyniadau lles personol; ac,
- yr angen i gydymffurfio o fewn gofynion Deddf Gwasanaethau Cymdeithasol a Llesiant

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

I ddarparu gwybodaeth am strategaeth Cefnogi Annibyniaeth yn Sir Ddinbych a'r gwahanol fentrau sydd wedi'u datblygu mewn perthynas â hyn er mwyn i Aelodau roi sylwadau arno ac i gydnabod pwysigrwydd ei weithredu ar sail gorfforaethol.

## 3. Beth yw'r Argymhellion?

Bod yr Aelodau yn:

- 3.1 rhoi adborth ar y mentrau sydd ar waith i gefnogi'r strategaeth; a
- 3.2 cefnogi dull corfforaethol i ddiwallu anghenion dinasyddion y gallai fod angen cymorth arnynt, gan atal yr angen am ymyrraeth statudol yn eu bywydau.

## 4. Manylion yr adroddiad

- 4.1 Mae deddf newydd Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014 yn gofyn bod yr Awdurdod Lleol yn cefnogi pobl i fod yn annibynnol ac yn iach. Bydd gwasanaethau'n anelu fwyfwy at hyrwyddo atal anghenion unigolion rhag cynyddu a sicrhau bod ganddynt reolaeth i geisio'r help cywir ar yr adeg gywir.
- 4.2 Er mwyn rhoi agweddau atal y Ddeddf ar waith yn effeithiol, mae angen strategaeth glir sy'n nodi ein dull corfforaethol i gefnogi annibyniaeth. Mae'r fersiwn diweddaraf o'r ddogfen hon ynghlwm (Atodiad 1).

- 4.3 Fel rhan o'r strategaeth hon, mae nifer o fentrau wedi cael eu datblygu a'u gweithredu er mwyn oedi neu atal yr angen am ymyriadau statudol. Maent yn cynnwys;
- Gwasanaeth Pwynt Mynediad Sengl
  - 'Pwyntiau Siarad'
  - Gweithio gydag unigolion mewn ffyrdd gwahanol fel bod llawer mwy o bwyslais ar adnabod eu hasedau personol ac adnoddau teulu a chymuned a allai helpu eu hiechyd a'u lles
  - Newid y ffordd y darperir gwasanaethau yn draddodiadol gyda Chyllideb Cymorth, pan fo hyn yn briodol
  - Comisiynu mathau newydd o wasanaethau o'r trydydd sector i gefnogi ein strategaeth
  - Ymagwedd gorfforaethol gryfach
  - Gweithredu ein Cynllun Heneiddio'n Dda
- 4.4 Mewn perthynas â'r trydydd sector, rydym wedi datblygu strategaeth benodol sy'n ei gwneud yn glir i fudiadau trydydd sector mai dim ond gan y Gwasanaethau Cymorth Cymunedol y gellir darparu arian os ydynt yn gwneud cyfraniad effeithiol at ein strategaeth Cefnogi Annibyniaeth yn Sir Ddinbych ac agweddu atal y Ddeddf.
- 4.5 Rydym hefyd bellach yn ariannu mathau newydd o wasanaethau, megis Prosiect Community Navigator ac Y Waen.
- 4.5.1 Yn ystod 2015/16 buom yn gweithio gyda phartneriaid yn y trydydd sector i dreialu dull newydd sy'n canolbwytio ar y gymuned i gefnogi pobl yn eu cymunedau. Gan weithio'n agos gyda Thimau Clwstwr Gwasanaethau Cymorth Cymunedol o fewn 'Pwyntiau Siarad', pwrrpas prosiect Community Navigator yw cynorthwyo unigolion i adnabod pa gymorth a allai fod ar gael yn y gymuned i gefnogi eu hiechyd a'u lles. Mae cyngor a gwybodaeth bellach ar gael mewn ystod o leoliadau cymunedol - mewn partneriaeth ag Age Connects a'r Groes Goch Brydeinig, ac yr ydym yn nodi ar gam llawer cynharach sut y gellir cefnogi iechyd a lles cyffredinol pobl. Mae'r fenter hon wedi profi'n llwyddiannus iawn ac, yn dilyn prosiect peilot, rydym bellach wedi sicrhau arian Cronfa Gofal Canolraddol i ehangu'r prosiect.
- 4.5.2 Rydym yn cydnabod y gall prosiectau cymunedol bach yn aml wneud gwahaniaeth sylweddol i gefnogi iechyd a lles pobl. O ystyried hyn, rydym bellach yn gwneud cyfraniad ariannol i Ganolfan Allgymorth Y Waen ger Llanelwy. Mae hyn yn darparu gweithgareddau dydd i nifer o bobl hŷn drwy gyfrwng y Gymraeg a'r llynedd cafwyd ymwelliad gan Sarah Rochira, Comisiynydd Pobl Hŷn Cymru, a ddaeth i'r casgliad; "mae'r cymorth a ddarperir yn y ganolfan yn cyd-fynd yn dda â'r ddyletswydd newydd a osodir ar Awdurdodau Lleol mewn perthynas â'r rhaglen atal".
- 4.6 Er mwyn rhoi'r strategaeth Cefnogi Annibyniaeth yn Sir Ddinbych ar waith yn effeithiol, mae'n hanfodol cael dull corfforaethol cryf. Felly, mae'r Strategaeth yn gwneud cysylltiadau clir â'r Cynllun Lles. Fodd bynnag, gan symud ymlaen, mae angen cryfhau'r ffordd y gall adrannau unigol y Cyngor Sir gyfrannu at y strategaeth hon.
- 4.7 Mewn perthynas â Phobl Hŷn, mae angen hefyd am ymagwedd partneriaeth effeithiol i weithredu ein Cynllun Heneiddio'n Dda (gweler Atodiad 2). Mae hyn yn nodi camau gweithredu allweddol mewn perthynas â'r pum thema:
- Cymunedau sy'n Gyfeillgar i Oed.
  - Cymunedau Cefnogi Pobl â Dementia.
  - Atal Cwympriadau

- Unigrwydd ac Arwahanrwydd Cymdeithasol.
- Cyfleoedd ar gyfer cyflogaeth, dysgu a sgiliau newydd.

Caiff y Cynllun hwn ar waith ei oruchwylion gan y Grŵp Cyfeirio Pobl Hŷn, sy'n cynnwys nifer o sefydliadau partner.

- 4.8 Mae Pwynt Mynediad Sengl yn Sir Ddinbych bellach yn cynnig gwybodaeth, cyngor a chymorth pan fydd rhywun yn cysylltu â ni am help.
- 4.9 Mae'r Gwasanaethau Cymorth Cymunedol yn datblygu 'Pwyntiau Siarad' ymhellach i annog pobl i ddod allan o'u cartrefi eu hunain, lle y bo'n bosibl, i gymryd y cyfle i gwrdd â staff iechyd a gofal cymdeithasol o bob sefydliad partner. Yn ogystal, gallant gwrdd â phobl eraill, gan weithredu fel cefnogwyr cyfoedion o'u cymuned eu hunain a siarad â nhw am y canlyniadau lles y maent yn dymuno ar gyfer eu hunain neu eraill. Erbyn hyn mae Pwyntiau Siarad rheolaidd ym Mhrestatyn, Y Rhyl, Dinbych, Rhuthun, Llangollen a Chorwen, ac maent i gyd yn darparu lleoliadau cyfleus, priodol a chroesawgar. Mae'r gwaith hwn yn cael ei gefnogi gan y 3ydd Sector drwy Community Navigators.
- 4.10 Pan fydd pobl yn cwrdd â swyddogion, mae gennym bellach wahanol fath o sgwrs, sy'n nodi'r hyn sy'n bwysig i unigolion a chanolbwytio ar y cyfrifoldeb ar y cyd i unigolion a'r awdurdod lleol, er mwyn diwallu anghenion a sîr hau canlyniadau. Yn y cyd-destun hwn, mae angen ond yn gymwys os ellir ei ddiwallu drwy Gynllun Gofal a Chefnogaeth a reolir gan yr awdurdod lleol, **ac** ni ellir ei ddiwallu mewn unrhyw ffordd arall, gan gynnwys y gallu i unigolion ddefnyddio eu hadnoddau personol, gan gynnwys cyllid, eu teulu a rhwydweithiau cymdeithasol a gwasanaethau / gweithgareddau hygrych sydd ar gael o fewn eu cymuned, gyda chefnogaeth gan yr Awdurdod Lleol i wneud hynny os oes angen. (Gweler Atodiad 3 - Yr Olwyn Adnoddau).

Mae taflen ar gyfer dinasyddion yn esbonio'r dull newydd bellach ar gael. (Gweler Atodiad 4)

- 4.11 Mae CSS yn y broses o foderneiddio'r ffordd y mae gofal a chefnogaeth yn cael ei reoli yn ariannol er mwyn cefnogi annibyniaeth. Cyllideb Cefnogaeth yw swm o arian a nodir a gaiff ei ddyrannu i fodloni'r canlyniadau hynny y gellir eu bodloni'n unig gan yr awdurdod lleol, a thrwy hynny bydd gan yr unigolyn reolaeth lawn o brynu ei ofal a'i gefnogaeth ei hun, a phenderfynu sut y darperir gwasanaethau i ddiwallu ei anghenion . Mae Sir Ddinbych yn archwilio:

- Cyllidebau hunan-reoli (a elwir yn Taliad Uniongyrchol mewn Deddfwriaeth) ymhellach
- Cyllidebau a weinyddir gan ddarparwr am y tro cyntaf
- Cyllidebau a reolir gan yr Awdurdod Lleol am y tro cyntaf

Bydd hyn yn gofyn am weithio'n agos gyda darparwyr, ffyrdd gwahanol o feddwl ar gyfer staff a dinasyddion a newidiadau i systemau ariannol. Mae sesiynau hyfforddi ar gyfer staff wedi cael eu cyflwyno drwy fis Medi a mis Hydref ac mae 'Melin Draffod Cyllideb Cymorth' yn dechrau ym mis Tachwedd 16 a fydd yn canolbwytio ar y newidiadau i ymarfer.

- 4.12 Mae swyddogion yn gweithio ar draws gwasanaethau a sefydliadau fel bod dealltwriaeth am y dull newydd hwn o annibyniaeth, e.e.:

- Caiff gweithdrefnau ar draws gwasanaethau eu datblygu ar gyfer addasiadau tai gyda Thai a'r Amgylchedd Adeiledig
- Mae protocol yn cael ei ddatblygu gyda Phrifffyrdd ynghylch pryd bydd yr Awdurdod Lleol yn darparu arian ar gyfer cyrbau isel.
- Mae trafodaethau gyda Darparwyr y Sector Annibynnol am yr angen i weithio i gynlluniau gofal a chymorth sy'n seiliedig ar ganlyniadau yn cael eu cynnal.

## **5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Mae Cefnogi Annibyniaeth yn Sir Ddinbych yn cael effaith glir ar y flaenoriaeth gorfforaethol i sicrhau bod pobl diamddiffyn yn cael eu hamddiffyn ac yn gallu byw mor annibynnol â phosibl. Fodd bynnag, drwy weithio'n gorfforaethol, mae yna hefyd effaith a nodir ar flaenoriaethau eraill, gan gynnwys sicrhau mynediad at dai o ansawdd da a moderneiddio'r cyngor i sicrhau arbedion a gwella gwasanaethau ar gyfer ein cwsmeriaid.

## **6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

Mae'r holl gostau sy'n gysylltiedig â'r adroddiad hwn yn cael eu cynnwys yng nghyllidebau'r Cyngor. Caiff yr effeithiau ar wasanaethau eraill eu hamlygu yn yr adroddiad.

## **7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les?**

Prif gasgliad yr Asesiad o Effaith ar Les yw y dylai gweithrediad effeithiol y strategaeth hon wneud cyfraniad mawr at les pobl Sir Ddinbych, yn enwedig yr unigolion hynny, a oedd yn y gorffennol, wedi bod mewn angen am wasanaethau statudol. Mae'r strategaeth yn cyd-fynd yn agos ag agweddau atal Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) ac mae'r Asesiad o Effaith hefyd yn dangos ei fod yn cefnogi egwyddorion ac amcanion Deddf Llesiant Cenedlaethau'r Dyfodol. Mae copi o'r Asesiad o Effaith ar Les yn amgaeedig yn Atodiad 5

## **8. Pa ymgynghoriadau a gynhalwyd gyda'r Pwyllgor Archwilio ac eraill?**

Mae Aelodau Etholedig wedi cael gwybod am Ddeddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) wrth iddo gael ei ddeddfu. Mae grwpiau defnyddwyr ac eiriolaeth a darparwyr y Sector annibynnol a'r 3ydd Sector wedi bod yn rhan o ddatblygiadau mwy manwl.

## **9. Datganiad y Prif Swyddog Cyllid**

Mae'r Cyngor wedi cydnabod yr angen i ariannu pwysau costau ychwanegol yn y sector gofal fel rhan o'i gynlluniau cyllideb. Fodd bynnag, mae'r pwysau yn sylweddol a chynyddol yn y tymor canolig. Dros amser, bydd y Strategaeth ar gyfer Cefnogi Annibyniaeth a mentrau oddi mewn iddo yn newid y ffordd y mae'r Cyngor yn cyflawni rhai o'i ddyletswyddau. Bydd Cyllid yn cefnogi datblygiad y mentrau newydd diddorol hyn ac yn monitro'r effaith ariannol.

## **10. Pa risgiau sydd ac a oes unrhyw beth y gallwn wneud i'w lleihau?**

Y risg i'r Cyngor yw na fydd y gost o ddarparu gofal a chymorth yn fforddiadwy, ac felly yn gofyn am doriadau i faint o ofal a chefnogaeth y mae pobl yn ei gael. Nod y strategaeth yw lliniaru yn erbyn y risg hon drwy sicrhau bod pobl yn datblygu gwydnwch a sgiliau wrth reoli eu hanghenion eu hunain tra hefyd yn sicrhau eu bod yn gysylltiedig â'u cymunedau i leihau'r risg o arwahanrwydd cymdeithasol.

## **11. Pŵer i wneud y Penderfyniad**

Mae Adran 7.4.1 o Gyfansoddiad y Cyngor yn amlinellu pŵer Archwilio o ran datblygu ac adolygu polisi.

**Swyddog Cyswllt:** Rheolwr Gwasanaeth: Datblygu Strategol Ffôn: 01824 706632

Mae tudalen hwn yn fwriadol wag



# Strategy for Supporting Independence In Denbighshire



## DOCUMENT CONTROL

|                     |                                                                  |
|---------------------|------------------------------------------------------------------|
| Version             | 0.9.3                                                            |
| Date Modified       | 9 <sup>th</sup> November 2016                                    |
| Document Controller | Gwynfor Griffiths<br>Community Support Services                  |
| Document Author     | S O'Donnell<br>Programme Manager,<br>Modernising Social Services |
| Status              | Draft                                                            |

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## INTRODUCTION

Supporting Independence in Denbighshire is the Council's strategy for enabling Denbighshire citizens to maintain their independence and well-being in their own homes. There is a need to strengthen our approach in this respect due to: demographic and financial challenges; changing demand from citizens who want to remain as independent as possible for as long as possible within their own homes; and public expectations of increased voice and control over how they are supported to achieve their personal well-being outcomes .

It is imperative for vulnerable people to be supported in a fundamentally different way than they have been in the past. This will entail communities taking on more responsibility for preventing reliance on social care services. These themes are embodied within the Social Services and Wellbeing (Wales) Act which was implemented on 6<sup>th</sup> April 2016.

Essentially , this strategy is about keeping people out of statutory social care services for as long as possible by enabling them to remain independent. Not only is this beneficial for citizens because they are able to live more active and fulfilling lives, but it enables the Council to manage its scarce resources to continue providing good quality support to those people who really need it..

### The Social Services and Well-Being (Wales) Act

This Act is built on 5 principles which guide the way we work:

1. Citizens shall have a strong voice and control over the services they receive
2. Prevention and early intervention are key to helping citizens live independent live
3. Independent lives are underpinned by good well-being
4. We will determine with you what is important and agree well-being outcomes.
5. The Council will collaborate with its partners in /health, the voluntary and independent sectors to support well-being and independence for all citizens.

Denbighshire County Council's strategic objective aligned to this requirement is:

*“Vulnerable people are protected & are able to live as independently as possible.”*

The Strategy is intended to be taken forward as a vehicle for change, in which the whole Council and our partners in Health, Town & Community Councils and the Third sector will be actively involved.

## VISION AND CURRENT STATE

Our aim is for people to lead fulfilled and independent lives in their communities for as long as is practicable and prevent the need for managed social care. This strategy requires a much greater focus on early intervention and prevention and it can only be delivered successfully in partnership with communities and other organisations, from both the private and public sectors, which can contribute to the wellbeing of citizens. We must therefore work with our partners to bring about a change in culture and provide a greater focus on promoting; resilience, independence, self-care and community support. We will enable improved access to information, advice and assistance, including self-help where feasible.

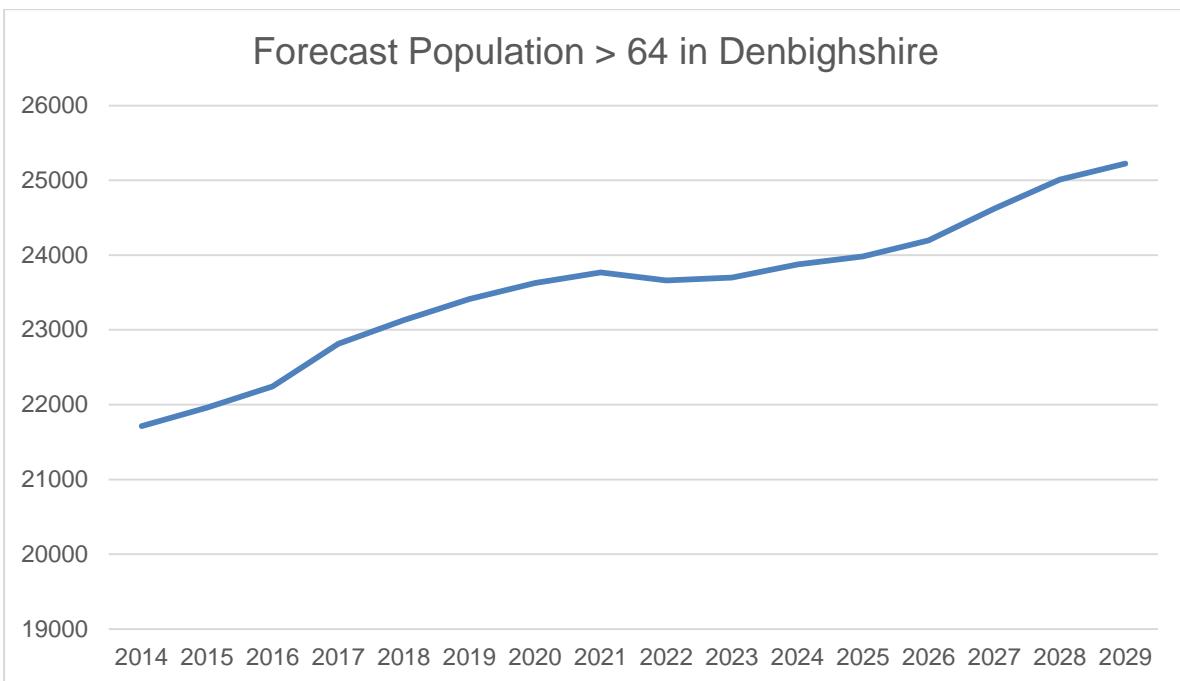
The Council has a range of functions and duties in relation to supporting vulnerable adults but, corporately, we must reduce the number of vulnerable people requiring formal care and support in the future through more innovative community based approaches. This strategy is closely linked with other initiatives such as the Well-Being Plan and the Ageing Well Plan and a central requirement of all of these is enabling individuals and families to maintain their own health and wellbeing.

Appendix I provides some key facts and figures regarding service provision and expenditure in Denbighshire.

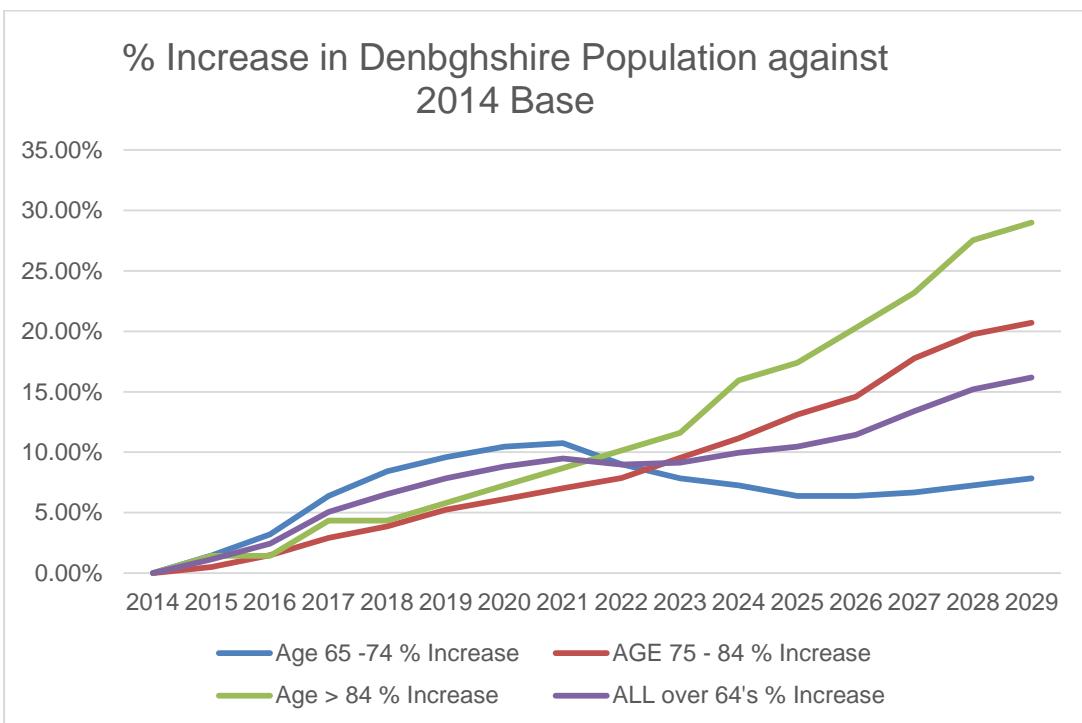
### Appendix 1

*Denbighshire County Council spends c. £46 million on social care for adults. At the end of March 2015 the figure we reported for the people who could live independently without a package of care was 94.94% meaning 5% couldn't live independently. That equates to almost one quarter of the Council's overall budget being spent on 5% of the population. Without change there is a compelling argument that this spend will increase to support the increase in older people living longer and requiring support, which implies that other Council services will suffer.*

*For Denbighshire the projections for numbers of older people are illustrated below:*

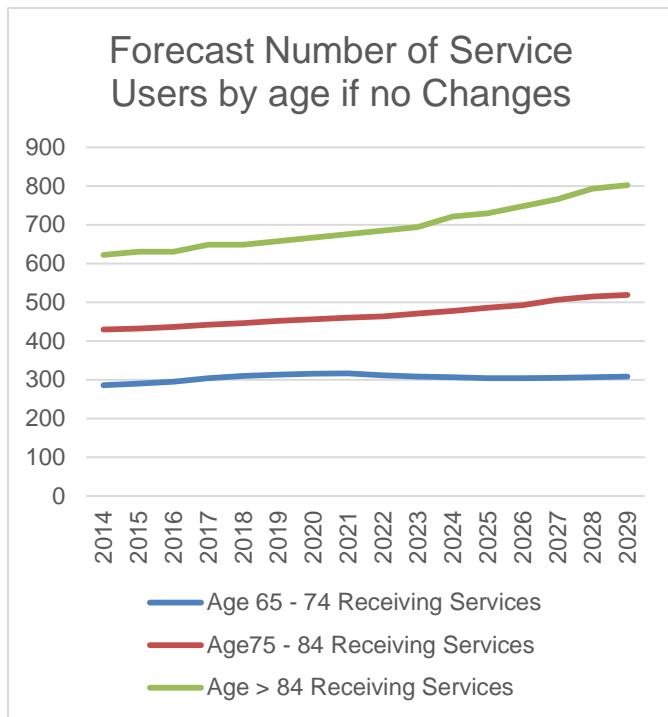


The projected percentage increase for each age band for Denbighshire is illustrated below, using **Stats. Wales'** Denbighshire data <sup>1</sup> as a baseline and applying national forecast incremental changes to the Denbighshire values.



If we apply these percentage increases to the numbers of people currently receiving significant support and/or residential care in the county, the forecast for people over 64 requiring significant support in the future is illustrated below:

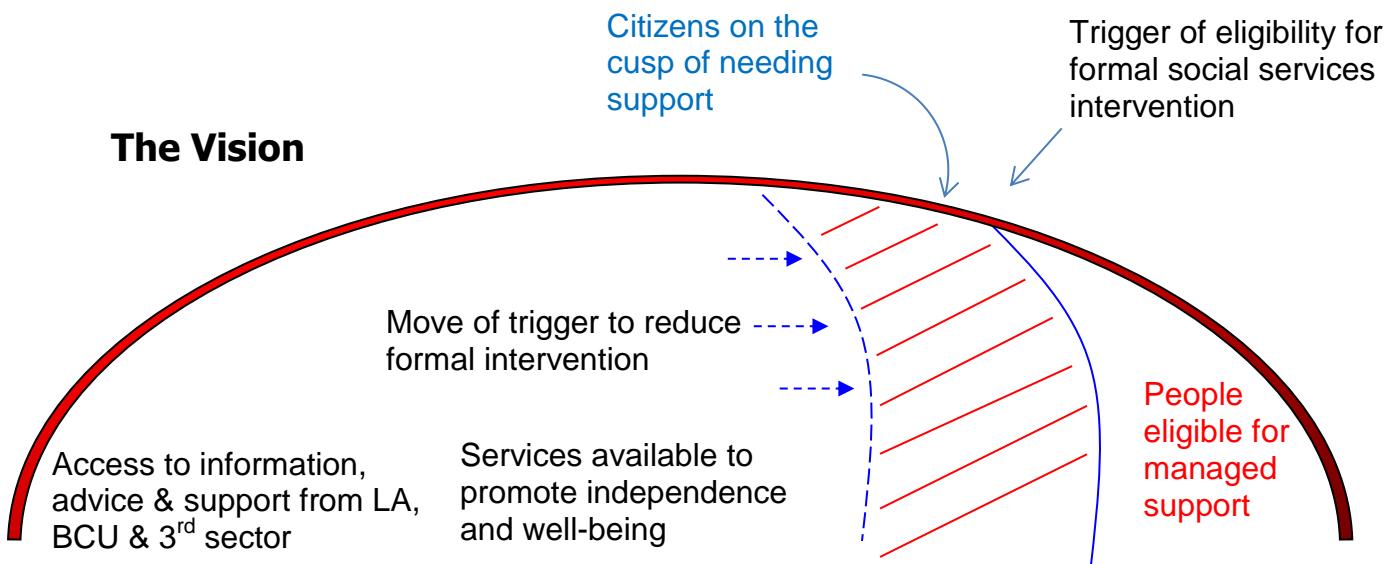
<sup>1</sup> <https://statswales.wales.gov.uk/Search?Query=population+by+age>



*There would be an overall increase of c. 17% of over 64's requiring significant support, the majority of these citizens being over 74 as the 65 to 74 age range is projected in fact to decrease by 2025 onwards. This would equate to a significant increase in budget of an estimated £5 million per annum, unless we can prevent the trend.*

The diagram below illustrates our ambition to move the point at which formal social care is needed (move the blue line) incrementally so that, increasingly, citizens have access to as much advice, information and assistance as possible without formal social care intervention.

The diagram below is adapted from a model developed by the Social Services Improvement Agency:



This model illustrates the need to give greater attention to strengthening the left side of the 'windscreen' by supporting independence, so that the need to provide managed support on the right side of the model is reduced or delayed.

Effective early intervention and preventative services are at the heart of this strategy and the need to strengthen them is now a legislative requirement!

### Early Intervention and Prevention

Early Intervention is defined as targeted support that will contribute towards preventing or delaying the development of people's needs for managed care and support or managing a reduced reliance on that care and support. It is recognised that sometimes people will need a little more support to regain and sustain their independence. The Council's aim is to intervene as soon as possible if a citizen is in crisis to help regain and sustain well-being and independence.

The Social Services and Well-being (Wales) Act requires Councils to work in collaboration with partners and to ensure that a range of preventative services is available and accessible to everyone in the community. The aim is to ensure all citizens can take responsibility for their own well-being, using the services which help prevent poor well-being. These services are targeted to encourage each citizen to:

- Be more active
- Connect with others and prevent loneliness
- Enjoy the environment in which they live
- Keep learning
- Give back to their communities where possible.

Preventative services can be:

- Universally provided to help people avoid the need for care and support
- Targeted at individuals who have an increased risk of developing care and support needs, and
- Aimed at minimising the need for existing care and support needs for a service user

We wish to ensure that, when people have care and support needs, they will have greater access to locally based services that facilitate self-care and support them to maintain their independence. This approach will seek to delay or reduce the need for ongoing care and support and will focus on meeting people's needs in their own community wherever possible. At all stages, we will work to ensure that people are able to have a strong voice and control over the **well-being outcomes** they need to achieve in order to remain independent and the means to achieve them.

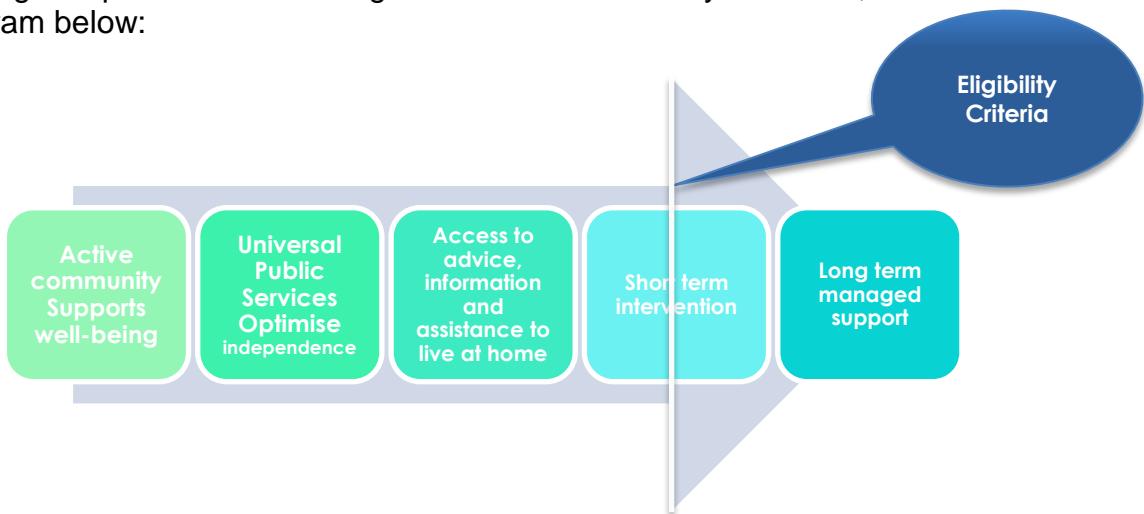
### **Well-being**

Promoting the well-being of Denbighshire citizens is a critical part of this strategy. When citizens come into contact with our Community Support services, we will have a conversation and try to understand what outcomes to improve well-being each person would like to achieve. We are interested in what matters to each person and not what is the matter with them. We will work with citizens to agree how to best achieve their well-being outcomes, taking into account the strengths and support they already have, their likes and dislikes and what is local to them. Well-being outcomes will be based around the following framework, enshrined in the Social Services and Well-being (Wales) Act:

- People know and understand what care and support opportunities are available and have a voice in determining how to meet their well-being outcomes
- Physical and mental health and emotional well-being
- Protection from abuse and neglect
- Education, training and recreation opportunities are available and accessible
- Citizens can enjoy healthy domestic, family and personal relationships
- Citizens can improve their social and economic well-being – able to participate in social activities and enabled to work
- Citizens have suitable living accommodation

## OVERVIEW OF SUPPORTING INDEPENDENCE STRATEGY

Supporting Independence in Denbighshire consists of 3 key elements, illustrated in the diagram below:



Each of these elements is summarised below and the following sections of this strategy provide more detail.

## ACTIVE COMMUNITIES THAT SUPPORT WELL-BEING

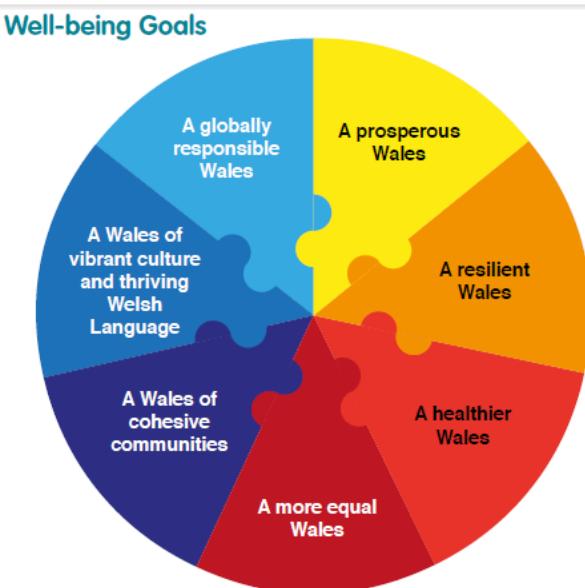
This element of the Supporting Independence in Denbighshire strategy closely aligns with the Denbighshire Well-Being Plan and Ageing Well Plan. Improved well-being for the whole community is fundamental to achieving the goal of preventing dependence on formal social care intervention. The whole community benefits from this approach and it has a positive impact on the more vulnerable members of a community. Improving and sustaining the well-being of citizens will prevent the need for formal intervention and sustain their independence.

### The Denbighshire Well-Being Plan

The **Well-Being Plan** for Denbighshire supports and enables the Independence of citizens, through developing an active community which supports well-being and working across the Council to build on accessible, inclusive universal services that prevent the need for formal intervention.

### Vision

The aim of the Denbighshire Well-being Plan is to promote the well-being, independence and resilience of all citizens and to help communities build on their strengths and become self-supporting. We want to help communities regain the ability to be more supportive towards people who are vulnerable. This is in line with the themes underpinning the Well-being of Future Generations Act. All public services will ultimately have to work together and in partnership to benefit the well-being of citizens. The Well-being goals have been set out by Welsh Government, illustrated below:



Our Ageing Well Plan also underpins this vision of well-being for citizens.

### Ageing Well Plan for Denbighshire

This Plan aims to make Denbighshire a great place for people to grow old, through working with partners. In summary, it:

- influences the development of shared spaces to benefit access and uses for older people
- addresses the impact of falls on people's well-being and encourage greater prevention
- links with the Well-being Plan to encourage local community groups and businesses to be dementia-friendly and to strengthen citizens' awareness of dementia
- encourages partner agencies to offer opportunities for learning and employment for older people
- develops a view of what shapes loneliness for older people and work with a small group of people to identify community responses to combat loneliness and social isolation.

### Community Navigator

During 2015/16 we worked with third sector partners in piloting a new community focused approach to supporting people in their communities. Working closely with Community Support Services Cluster Teams within 'Talking Points', the purpose of the Community Navigator project is to assist individuals with identifying what help might be available in the community to support their health and well-being.

In delivering this service, third sector providers will develop and support local networks and communities to:

- Support individuals to live as independently as possible in the community by providing information and advice on appropriate resources
- Ensure there is a person centred approach to supporting local people
- Support citizens to achieve outcomes that are important to them
- Ensure that a range of resources are available in the community to fulfil the prevention aspects of the Social Services and Well Being Act to ensure continuous improvement in practice.

Advice and information is now available from a range of community venues – in partnership with Age Connects and the British Red Cross, and we are identifying at a much earlier stage how people's general health and well-being can be supported. This initiative has proved to be very successful and, following a pilot project, we have now identified Intermediate Care Fund monies to expand the project.

## **Work with the Third Sector**

Our Third Sector Strategy acknowledges the valuable role of the third sector and sets out how Denbighshire Community Support Services (CSS) intends to work with the third sector over the next 5 years, including an outline of the current legislative framework, the principles, the priorities, and the funding in relation to third sector services. It also includes an explanation of the framework within which Denbighshire CSS will fund or procure services for adults and/or Carers from the third sector,

Whilst this Strategy relates specifically to the authority's intentions in relation to adult social care support by the third sector, it serves to complement other local strategies including the Betsi Cadwaladr University Health Board third sector strategy, the Denbighshire Ageing Well Strategy and the Denbighshire Well Being Plan.

All organisations applying for funding will be asked to detail how their service or project aims to address each of the following priorities. :

- ✓ Promoting independence and resilience
- ✓ Developing supportive communities
- ✓ Reducing isolation or loneliness
- ✓ Preventing or reducing reliance on statutory services
- ✓ Providing information, advice or assistance

It will be expected that, moving forward, third sector funded services or projects will need to evidence how they are providing preventative services, including how they complement and work together with statutory, independent and other third sector services to do so.

We recognise that small community based projects can often make a substantial difference to supporting people's health and well-being. In view of this, we are now making a financial contribution to Y Waen Outreach Centre near St. Asaph. This provides day activities to a number of older people in the medium of Welsh and last year it was visited by Sarah Rochira, Older People's Commissioner for Wales, who concluded that; "the support provided at the centre clearly fits with the new duty being placed upon Local Authorities in respect of the prevention agenda".

## **A Corporate Approach**

In order to implement the Supporting Independence in Denbighshire Strategy effectively it is imperative for there to be a strong corporate approach. The Strategy therefore makes clear links with the Well-being Plan. However, moving forward, there is a need to strengthen the way individual Departments of the County Council can make a contribution to this strategy.

## Ageing Well Plan

In relation to older people, there is also a need for an effective partnership approach to implementing our Ageing Well Plan . This identifies key actions in relation to the five themes of:

- Age Friendly Communities.
- Dementia Supportive Communities.
- Prevention of Falls
- Loneliness and Social Isolation.
- Opportunities for employment learning and new skills.

The Implementation of this Plan is overseen by the Older People Reference Group, which involves a number of partner organisations.

## UNIVERSAL SERVICES THAT OPTIMISE WELL-BEING

### Vision

The Council is already involved in a range of initiatives that promote the well-being of citizens: for example;

- development of public libraries to become versatile community hubs
- anti-poverty initiatives - e.g. fuel poverty strategy
- Implementation of the new Housing Act and the Housing Strategy focus on supporting independence and prevention of homelessness.

In addition, other public services are focusing more on well-being and, hence, citizens' independence for example:

- GPs have a critical role in encouraging citizens to take responsibility for their well-being
- The Health Board, Betsi Cadwaladr University Health Board – wishes to encourage health and well-being and manage chronic conditions within the community, thus preventing the need for hospital admission
- Public Health Wales' Transforming Health Improvement in Wales Programme has been set up to change the way we work to shift our emphasis away from delivering interventions that only reach a small number of people towards interventions which achieve change at a population level.

## ADVICE AND INFORMATION

### Single Point of Access Service

The Social Services and Well-being (Wales) Act requires Local Authorities to offer advice and information services, in partnership with Health and the Third Sector, as one of the preventative/early intervention strategies. This is managed through the Single Point of Access Service.

This service has a key role in assessing a person's need for support and directing people to the most appropriate solution to meet their needs. It has a key role in identifying and providing early intervention and preventative support to reduce the need for managed care and support. This is often achieved through getting a clear understanding of the issues presented by individuals and signposting them to appropriate sources of support within the community.

Talking Points is an exciting new initiative for citizens and staff in Denbighshire which involves the development of a person centred approach to supporting local people. It seeks to support and empower citizens to gain in independence, remain living in their homes for longer and achieve outcomes that are important to them. Most importantly, it's a preventative approach that strengthens the person's resilience and seeks to avoid future crises. It aims to reach out to local people, who are encouraged to get involved and are treated as equals. Working alongside professionals, each person is valued for their unique knowledge, expertise and experience.

## SPoA

Funding was secured in 2013 from the Welsh Government to develop Single Points of Access (SPoAs) across North Wales. The vision was to ‘create a new, streamlined, way for adults to gain access to advice, assessment and coordinated community Health and Social Care services, by contacting just one telephone number’. The SPoA for Denbighshire is based in Rhyl and consist of Council, Health and Third Sector staff working together. The team responds to enquiries from citizens and other professionals. Some important initiatives have been taken forward:

- A focus on trying to understand what matters to the caller and delve quickly into understanding the needs of citizens
- development of databases to support:
  - offering initial advice and information
  - sign posting citizens to relevant activities and/or services
- development of knowledge about what activities, clubs and groups exist in the community
- sharing information and building relationships with the Third Sector and Health partners
- developing better ways to collaborate with partners to respond to citizens where specific conditions apply, such as falls.

The scope of the pilot project comprises 8 – 12 staff co-working in a number of locations to begin with, to proactively engage with the community they support, forging new or different relationships with the Council, the Third Sector, provider organisations and other agencies, in particular some community health services. More info needed here about TP's

The SPoA is now commencing Phase 2 of development, entailing:

- developing and maintaining an information hub and working on on-line information for Citizens to access advice and information themselves
- further integration of systems and procedures
- exploring opportunities for partnership working and joint funding, including co-location with Health

## NEXT STEPS

In order to achieve this Strategy effectively, we set out there are a number of future steps. We will:

- promote the strategy with our partners and across the Council so every public sector officer works to ensure citizens' independence can be supported
- continue to monitor and evaluate how we support independence through scrutiny of our service business plans and engagement with residents
- present update on Strategy to Senior Leadership Team to identify ways of strengthening the corporate approach to its implementation
- expand the of the Community Navigator project with Intermediate Care Fund finance
- continue to roll out and develop the Talking Point initiative
- further embed our new approach to working with individuals which emphasises the importance of prevention and recognising their own assets and those within their families and communities (See Resource Wheel)
- explore possibility of a joint approach with BCHB in the further development of the Strategy
- develop and implement a communication plan which includes engagement with town and community councils
- implement our revised Carers' Strategy (it is fully recognised that carers have a critical role in supporting the independence of people that they care for and that they need to be effectively supported in this role)
- continue to ensure that the Third Sector is able to make an effective contribution to the implementation of this Strategy
- development a Homelessness Strategy, in partnership with key stakeholders, so that more is done to prevent people from losing their accommodation in the community

## FEEDBACK

If you would like to make any comments on this strategy, please email feedback to:

[gwynfor.griffiths@denbighshire.gov.uk](mailto:gwynfor.griffiths@denbighshire.gov.uk)

## Related Initiatives

The implementation of this Strategy will be linked to a number of related initiatives. These are:

- Denbighshire Wellbeing Plan
- Denbighshire County Council's Corporate Plan 2012-17
- The Ageing Well Plan
- Denbighshire Social Services' Workforce Development Strategy version 4.0
- Community Support Services' Business Plan for 2015/16 (<http://intranet-ad/sorce/>)
- The Denbighshire Wellbeing Plan (<http://wellbeingplandenbighshire.org.uk/>)
- Denbighshire Carers' Strategy
- The Intermediate Care Fund Programme
- The BCUHB 3 Year Plan
- Community Support Service Third Sector Strategy
- Market Position Statement
- Housing Strategy

## Appendix 2

# Denbighshire's Ageing Well Plan 2015/2019

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*Ensuring Denbighshire is a good place to grow older for  
everyone*

#SayNoToAgeism      #EverydayHeroes

Foreword

I am pleased to present this Ageing Well Plan for Denbighshire which sets out the local priorities for implementing Ageing Well in Wales and the Welsh Government's Strategy for Older People in Wales.

Most people will have heard by now about SID (Supporting Independence in Denbighshire). Social Services have been engaged in the Modernising Agenda of change for several years now, this is not only driven by budgetary pressures but by the increasing demographics; improvements in medical science means more of us are living longer lives. This is not only in Denbighshire, Wales and the UK but across Europe, where 37% of the population will be over 50 (190 million) by 2033. The population of over 85's is also set to double.

The increasing age profile is a fact we can't ignore, and in a climate of decreasing budgets, we need to redesign how we look after people's needs to make our services sustainable into the future. Denbighshire has been working hard towards this; we already have the second largest population of older people in Wales and we need to modernise and change the way we deliver our services. This will also involve a dramatic culture change. We must encourage people to take responsibility for keeping well and fit and to stay independent for as long as possible. This involves working with Denbighshire County Council Departments, partners across Denbighshire and the North Wales region, the community and individuals; we must all work together to ensure high quality care for our residents. We need to establish an attitude of 'can do' not 'can't do' or those who really do need our care will lose out.

The Ageing Well in Wales Programme, launched in 2014 by the Older People's Commissioner for Wales, requires Councils to take up this challenge to ensure the future wellbeing of older people. Social Services and the NHS will work increasingly closer together to deliver care jointly and seamlessly across Denbighshire and the region.

Throughout their lives older people have gained a wealth of knowledge, and as living longer becomes the norm, we need to recognise, value and harness their contribution, which is worth in excess of £1 billion a year to the Welsh economy. Denbighshire's Ageing Well Programme is a good positive plan, building on work that has already been done, we are on track to ensure excellent, sustainable quality services for our older population into the future

**Cllr Bobby Feeley**

**Ruthin Ward Member.**

**Older People's Champion.**

**Cabinet Lead Member for Social Care, Adult and Children's Services.**

### Introduction

This is Denbighshire's first **Ageing Well Plan** and it should be considered alongside both our Wellbeing Plan 2014 – 2018, which is our single overarching plan for Supporting Independence and Resilience and our Supporting Independence Strategy which is our key strategy for supporting the people within their community and preventing the need for statutory intervention.

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Denbighshire's Wellbeing Plan 2014-2018 vision:

- ✓ People are active, connected and contribute to their community.
- ✓ People take notice of what's going on around them, and in doing so, people keep learning about their world
- ✓ People prioritise their wellbeing and actively plan to maintain their independence

This Ageing Well Plan sets out how the five priority themes of the [Ageing Well in Wales Programme](#) will be delivered in Denbighshire. The five themes are: Age Friendly Communities, Dementia Supportive Communities,

Falls Prevention, Opportunities for Employment, Learning & New Skills, Loneliness and Isolation. The Plan can only be delivered effectively if we can do more on a partnership basis to enable people maintain their own health and wellbeing as they become older.

*"There is much that individuals can do to maintain their own health and overall wellbeing, but much more is required if we want Wales to be a good place to grow older. Public services, the third sector, the commercial sector, national and local government and many others must work together, for example, to create age-friendly environments, opportunities for learning and employment and ensure that practical support is available to prevent loneliness and isolation. A joined-up approach is required that focuses on very clear outcomes, outcomes that reflect the biggest challenges faced by people to age well."* - **Sarah Rochira, Older Peoples Commissioner.**

The key elements of this Ageing Well Plan align with the Wellbeing outcomes within the Social Services and Wellbeing (Wales) Act 2014 which are intended to promote independence and give people a stronger voice and control. Together, they will promote equality, improve the quality of services and enhance access to the

provision of information people receive. It will also encourage a renewed focus on prevention and early intervention.

The following principles have been identified by the Welsh Government's Strategy for Older People in Wales (2013-2023) and we wish to adopt these in relation to implementing this Ageing Well Plan and making Denbighshire a better place in which to grow older.

- **Social participation** – older people enjoy a better quality of life, have active social lives (if desired), and loneliness and unwanted social isolation are minimised. Older people are not subjected to abuse.
- **Diversity** – older people are not discriminated against because of their age, and do not experience multiple discrimination on account of gender, ethnicity, disability, religion and belief, or sexual orientation in addition to their age.
- **Access to information** – older people have access to information and advice about services and opportunities, and are not disadvantaged when accessing them.

- **Learning and activities** – older people have opportunities to be engaged in lifelong learning and other appropriate social activities
- **Healthy ageing** – older people enjoy good physical, mental and emotional health and well-being with the aim of being able to live independently for longer, with a better quality of life and continue to work and participate in their communities.
- **Shared spaces** – older people find public places welcoming, safe and accessible.
- **Living in the community** – older people are able to participate and contribute in their communities and access services and amenities.
- **Housing** - Older people have access to housing and services that supports their needs and promote independence.
- **Energy** – older people live in energy efficient homes and can afford to heat their homes to the temperature required to protect health.

The Ageing Well Programme's overall aim is to ensure that within Wales there is an improvement in the well-being of people aged 50+. The intention is to support and champion a positive attitude towards ageing and the benefits an ageing society brings and to ensure that older people have a strong voice that is listened and responded to.

We are committed to ensuring that this programme is implemented effectively in Denbighshire.

### **Local Context**

Denbighshire County Council has an overall population of 94,510 (2013 Mid-Year Estimates) with 40,445 aged 50 and above; more people across the whole of England and Wales are living past 100 – 7,090 in 2002 increasing to 12,320 in 2012 (ONS mid-term data) and many people will spend as long or longer in retirement than in employment. Older people make important contributions to society as family members, carers, volunteers and as active participants in the workforce and through contributing to society in other ways such as voting in elections for example.

See Appendix I for further information about Denbighshire's population

**This Ageing Well Plan has 5 key elements:**

**Age Friendly Communities** - Such communities will encourage and enable older people to engage with their surroundings and environment, and continue to engage socially within those communities, thereby maintaining their health, independence and wellbeing.

**Falls Prevention** - Will help older people to maintain their health, safety and wellbeing, live longer in their own homes and remain active in their communities.

**Dementia Supportive Communities** - Need to demonstrate a high level of public awareness and understanding of dementia in all our communities.

**Opportunities for employment, learning and new skills** – Recognising that older people have a wealth of knowledge and experience which is often undervalued. The aim is to increase the recognised value of older people through further learning, training, employment and volunteering opportunities.

**Loneliness and Isolation** -They have been shown to have a significant impact on health and general wellbeing. Eradicating loneliness and isolation may be unrealistic but we need to work at all levels in identifying and the root causes.

**The following section provides more detail of each of these elements including; expected outcomes, key actions and priority tasks for 2015-2016.**

### **Age Friendly Communities**

**Overarching Aim: To make Denbighshire a County of Age Friendly Communities**

The World Health Organisation sums up an Age Friendly Community as follows: “*An age-friendly city adapts its structures and services to be accessible to and inclusive of older people with varying needs and capacities.*”

In practice, an Age-Friendly community is one where local people have decided to prioritise better support to people as they age. This can include physical design, promoting better access and mobility, promoting people's social engagement and developing support and relationships between the generations. The most important aspect is that it is an integrated approach to thinking about the places where people live and how best to promote older people's wellbeing and engagement with their physical and social environments.

As part of the process for Wales to be recognised as an Age-Friendly Nation, Denbighshire is one of the 22 of Welsh Local Authorities which has signed the Dublin Declaration; showing our real commitment at a local level to creating communities that are inclusive and supportive for all, regardless of their age.

Denbighshire County Council signed the Dublin Declaration confirming its commitment to ongoing work and policy development around Age Friendly communities and participation in a co-ordinated network across Wales. It will also give recognition to the council's leadership and commitment to addressing the needs of older people. The Declaration also includes a pledge that where it is possible we will take forward action in the following areas:

- a. Awareness of older people
- b. Processes of citizen-centred engagement
- c. Urban spaces and public places
- d. Housing

- e. Public transport systems
- f. Participation in social and cultural life
- g. Employment and volunteering opportunities and lifelong learning
- h. Community support and health services

A number of these priority areas are already embedded within existing service activity and resources in Denbighshire, and reflect the County Council's commitment to improving the quality of life for older people in the county by providing quality services. This is evidenced through the priorities outlined in our Wellbeing Plan and Supporting Independence in Denbighshire Strategy (SID).

## **Outcomes and Actions**

### **1. The importance of Age-Friendly Communities is recognised at all levels throughout Denbighshire**

- 1.1. Support the creation of Age-Friendly Communities across Denbighshire.
- 1.2. Define what is meant by an Age-Friendly Community both in Wales and in the Denbighshire context. To formalise the process our communities need to follow in order to be officially recognised as being Age-Friendly.

1.3. Establish Age-Friendly Champions in local communities.

**2. The voices of all generations are heard and actively included in the creation and ongoing development of their Age-Friendly Communities.**

2.1. Actively promote the inclusion of all generations in discussions about their community, with particular reference to groups sharing protected characteristics.

2.2. Facilitate the development of shared public spaces (both physical and social) as an integral element of an Age-Friendly Community.

2.3. Support and encourage communities to identify and realise the assets (actual and potential) that contribute towards an Age-Friendly Community.

**3. Denbighshire's Governance structures and processes support the development of Age-Friendly Communities and inter-generational practice.**

3.1. For Age-Friendly Communities to feature in key strategic planning documents in all Local Service Boards.

3.2. Develop, in partnership with the other North Wales authorities, information packs, training and development resources and learning networks for professionals, to embed the understanding and practice of Age-Friendly approaches in strategic planning and implementation.

3.3. Establish Age-Friendly Advocates within our Planning, Housing, Transport and Education departments.

## Priority Tasks

- Develop an ‘Age Friendly Community’ in Bodelwyddan via the Bodelwyddan Town Plan. Explore development of befriending schemes and other opportunities to bring people together
- In partnership with the other North Wales Authorities and Volunteering Matters to develop an information pack and a training resource for professionals, to strengthen Age Friendly approaches in operational services and strategic planning
- Raise awareness and influence the creation of Age Friendly Communities in Denbighshire;
- Host a seminar involving key professionals and relevant national experts.
- Hold a full day Age Awareness Training event with BCUHB and Third Sector, providing opportunity for Denbighshire’s older people to inform the programme and assist with the day as trainers.
- Develop a joint approach to identify Carers’ Champions and Age Friendly Champions within communities.

## Falls Prevention

**Overarching aim:** To support older people to reduce their risk of falling, reducing the number of falls amongst older people in Wales.

Falls prevention is a key issue in the improvement of health and wellbeing amongst older people. Falls are a major cause of disability and death in older people in Wales, and result in significant human costs in terms of pain, loss of confidence and independence. It is estimated that between 230,000 and 460,000 people over the age of 60 fall in Wales each year. Between 11,500 and 45,900 of these suffer serious injury: fracture, head injury, or serious laceration. The work of the Falls Prevention network will help older people to maintain their health and wellbeing, live longer in their own homes and remain active in their communities.

There is also significant financial cost to health and social care services associated with dealing with the results of falls. Falls are estimated to cost the NHS in the UK more than £2.3 billion per year<sup>14</sup>. Evidence suggests that falls prevention can reduce the number of falls by between 15% and 30%, and that well organised services, based on national standards and evidence-based guidelines, can prevent falls and reduce death and disability from fractures.

A number of substantial national and local initiatives are underway in Wales to address the issue of falls, ranging from prevention through to treatment. Whilst the 1000 Lives Multiagency Falls Collaborative for Wales focuses on those who have already fallen, the falls prevention network of Ageing Well in Wales will address early

intervention for those older people at risk of falling for the first time. The network and any development and delivery of falls prevention services that result from the Programme will support an older person's wellbeing as well as addressing specific identified risk factors for falls. This work will link with Public Health Wales' Transforming Health Improvement Programme which is looking at evidence-based interventions on key topic areas across the life course

## **Outcomes and Actions**

### **1. Older people and their carers are aware of the preventable causes of falling and know how to reduce their risk.**

1.1. Work with older people and their carers to develop increased awareness of the risk of falls, and promote the value of early intervention and prevention to reduce the risk of falling.

1.2 Explore with our partners what interventions that can be delivered by professionals and volunteers to raise awareness of falls risk and preventive measures with individual older people and their carers.

### **2. Current levels of early identification and preventive interventions are mapped and assessed to inform future development.**

2.1. Implement available guidance to assist with:

- early identification of risk,

- developments of risk assessment tools
- development of appropriate interventions in all settings
- development of preventive interventions including ,falls prevention exercise classes, home safety checks, installations and modifications, medication reviews, low vision assessments and sight tests, and footcare.

2.2 Develop local audit/mapping of local services in these areas

2.3. Identify barriers to the availability of interventions outlined in 2.1 and work with partners to seek solutions and increase provision, ensuring that interventions are evidence based and evaluated

**3. Falls prevention is integrated into other older people's health and social care programmes as part of a wider 'ageing well' approach.**

3.1. Collaborate with other local programmes such as those on frailty, dementia, concussion and chronic conditions, to develop complementary/integrated approaches and protocols in relation to risk assessments and interventions.

3.2. Promote access to and strengthening of community based opportunities, such as Ageing Well clubs, to support healthy ageing and as key exit routes for maintaining and improving health and strength after discharge from formal falls services.

3.3. Work with the providers of community healthy ageing clubs, classes and events to support the development of evidence based activities.

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#### Priority Tasks

- **Reduce number of falls through promotion of the Falls Prevention Strategy; raising awareness of the risks of falls amongst older people and prevention.**
- **Work with Falls Coordinator in Denbighshire to promote falls awareness amongst older people through dissemination of Falls Risk Assessment Tool (FRAT) leaflet.**
- **Increase number of people identified at risk of falls through partnership work for example, relevant staff and Fire Service officers are trained in use of FRAT as part of Home Safety Assessment.**
- **Ensure relevant practitioners identify falls issues within all carers' assessments**
- **Increase numbers of community settings where falls prevention interventions can be carried out**
- **Strengthen community based opportunities to support healthy ageing after discharge from formal falls service**

#### Dementia Supportive Communities

**Overarching Aim: To make Wales a dementia supportive nation by building and promoting dementia supportive communities**

Statistics from the Alzheimer's Society show that of those living with dementia in the UK, 84% live in England, 8% in Scotland, 5% in Wales and 2% in Northern Ireland. If the prevalence of dementia remains the same, the number of people with dementia in the UK is forecast to increase to 1,142,677 by 2025 and 2,092,945 by 2051, an increase of 40% over the next 12 years and of 156% over the next 38 years.

Developing dementia supportive communities is crucial to the wellbeing of older people, especially the thousands of people living with dementia, regardless of official diagnosis, and the people around them that are also affected.

People affected by dementia talk about the everyday challenges they face in living well with dementia. This can include difficulty using technology, getting appropriate service in shops, banks and post offices, using transport, going on holiday and maintaining social contact and hobbies. Although help from health and care services is vitally important, making it possible for people affected by dementia to live well will require help from people and organisations across society

A dementia supportive community is any community that shows a high level of public awareness and understanding of dementia (for example, a local or national organisation such as a shop, bank or corporation, or a village, town or city). Such communities are more inclusive of people with dementia, and improve their ability to

remain independent and have voice, choice and control over their lives. Creating dementia supportive communities requires a social movement: one that mobilises all sections of society to act, respond and give their time, inspired by the ambition to make their community more dementia friendly.

As emphasised by the Welsh Government's National Dementia Vision for Wales, people who receive an early diagnosis of dementia and are given access to appropriate information, support and care, are able to live well with dementia. The Dementia Supportive Communities network will work to facilitate this and encourage the development of communities and have the capacity to support people affected by dementia so they can enjoy the best possible quality of life.

The network recognises that it is not only the individual who is affected by dementia, it also impacts on their family, friends, colleagues and carers. Ageing Well in Wales therefore uses the term 'people affected by dementia' to recognise the wider effects

## Outcomes and Actions

**1. Denbighshire is an environment where people affected by dementia feel confident, valued and understood.**

- 1.1. Engage with people affected by dementia to identify what constitutes a ‘dementia supportive community’ and disseminate best practice examples.
- 1.2. Work with partners to further develop and adopt the national recognition process for ‘Dementia Friendly’ community and commercial businesses and organisations once formulated.
- 1.3. Establish a compendium of organisations, dementia action alliances and communities in Denbighshire that are working towards being recognised as dementia supportive/friendly.

**2. People affected by dementia in Denbighshire note an improvement in the timely identification of dementia and support provided before, during and after identification.**

- 2.1. Work with professional bodies, organisations and community groups to improve assessment, diagnosis and care.
- 2.2. Identify current support available to people affected by dementia, as well as gaps in provision.
- 2.3. Identify and promote current and future opportunities for prevention.

**3. Enhanced and extended education, training, information and advice around dementia is established.**

- 3.1. Promote positive images of people affected by dementia to drive attitudinal change.
- 3.2. Ensure engagement of public services, such as housing and transport, with the dementia agenda.
- 3.3. Promote awareness and understanding of dementia and the issues people affected by dementia face

## Priority Tasks

- Promote uptake of mandatory e-learning package for all staff on Dementia Awareness within BCUHB
- Raise awareness and understanding of Dementia through commissioned play (The “D Word)
- Develop Dementia Safe Environments within Community Hospitals
- Promote use of Dementia RED Care Information Points at GP Surgeries.
- Assist and promote Alzheimer’s Society’s recruitment of Support Volunteers to raise awareness of dementia.
- Ensure that Dementia becomes ‘everybody’s business’ and that the dementia friendly communities work is strengthened. -continue to develop informal peer to peer support within the groups.
- Expand accessibility to the Dementia groups to a wider audience through ensuring that appropriate support is available
- Ensure that carers have greater access to a wider range of support and information. Carers should be referred as appropriate to the range of services available in Denbighshire.
- Create further Dementia Friendly Groups
- Take forward Dementia Friends sessions in schools and colleges, to facilitate intergenerational understanding.
- Explore options for training Car Scheme Volunteers in Dementia Awareness and Age Awareness.
- Carer Support Worker within the Alzheimer’s Society to continue and pilot a support worker with Alzheimer’s Society for younger people with dementia.

## Opportunities for Learning and Employment

**Overarching aim: To ensure the experiences of older people in Wales (Denbighshire) is optimised through continued learning and employment**

Older people have a wealth of knowledge and experience which is currently underappreciated and undervalued in the workplace. Tackling age discrimination and recognising the value and worth of older people in Wales will be a key feature in the work of this network; older people are currently worth over £1 billion to the Welsh economy every year. The network will aim to increase the recognised value of older people through further learning, employment and volunteering opportunities.

It is good for the individual, the community and the economy for older people to be engaged in some form of employment, education or training. Learning for older people has a range of benefits, such as:

- ✓ Promoting full economic and societal participation
- ✓ Contributing towards personal wellbeing and fulfilment
- ✓ Supporting creativity and innovation, and
- ✓ Increasing efficiency as workers or volunteers.

The need to prioritise opportunities for employment and new skills for older people has been added to the Ageing Well in Wales Programme in recognition of its prevalence as an issue for older people in Wales. The Strategy for Older People (Phase 3) 2013-23 states that older people who are unemployed are more likely to be

long-term unemployed; around 45% of unemployed people aged 50-64 have been unemployed for a year or more compared to 30% of 18-24 year olds and 38% for 25-49 year olds.

With the economic downturn affecting the traditional models of retirement, older people must be able new learning and employment opportunities to remain in or re-enter the labour market. Older people require access to learning for a number of reasons. For example, with an increasing number of older people unable to afford retirement at State Pension age, the provision of learning and skill development opportunities to improve their employment prospects becomes ever more important. For other older people who are able to retire when they choose, access to learning is a key factor in maintaining their wellbeing. Learning and skills development in this context includes financial and digital inclusion, helping older people to become more resilient in later life.

By improving the employment prospects of older people and empowering them to remain engaged longer with society, Opportunities for Learning and Employment will also complement the work of the Loneliness and Isolation network.

## Outcomes and Actions

### **1. Older people in Denbighshire benefit from maximised opportunities for participation.**

- 1.1. Increase the number of older people who volunteer.
- 1.2. Increase the number of older people continuing their learning and skill development before and after retirement.
- 1.3. Identify and share successful community models for older people's participation.

### **2. Older people in Wales benefit from maximised opportunities to increase their income.**

- 2.1. Increase the numbers of people aged 50+ in Wales who are economically active.
- 2.2. Develop and improve older people's financial inclusion schemes.
- 2.3. Increase the number of people aged 50+ who are accessing education and training.

### **3. Older people in Wales feel empowered to plan effectively for their future.**

- 3.1. Raise awareness amongst older people of current governmental and other advice and information schemes to assist in building their financial resilience.
- 3.2. Develop a live compendium of current provision.
- 3.3. Work with partners to run a pilot programme to support older people through economic transitions.

## Priority Tasks

- Increase the number of older people who volunteer through use of Denbighshire's 'Volunteer Kinetic'
- Work in partnership nationally to assist the production of an on line pre-retirement training resource
- Deliver a training session for older people on Age Awareness, in partnership with BCUHB and with particular emphasis on this theme,
- Ensure that schools and businesses work together though Denbighshire's Economic Business Development's 'Pathways Plus'.
- Ensure that older people benefit from the delivery of the OPUS European project :( A key target group is people 54+.)
- Arrange Celebration of Learning event with Cyswllt Dysgu partnership and contribute to their Strategic Plan
- Promote My Life, My Way across the County and establish one new meeting group with the focus on Volunteering, Creativity and Growth.

## Loneliness and Isolation

**Overarching Aim: To reduce levels of loneliness and isolation and their negative impact on health and wellbeing as experienced by older people.**

Loneliness and isolation are cross-cutting issues that seriously impact on the health and wellbeing of older people in Denbighshire. They are also the basis for social exclusion and are a significant and pressing problem that cross all boundaries of social class, race, gender identification, sexual orientation, financial status and geography. Eradicating loneliness and isolation may be unrealistic, but working at all levels, individual, organisational and strategic, identifying and tackling the root causes is not.

Research demonstrates that loneliness has an effect on mortality that is similar in size to smoking 15 cigarettes a day. It is associated with poor mental health and conditions such as cardiovascular disease, hypertension and dementia. Loneliness also has a much wider public health impact too, as it is associated with a number of negative health outcomes including mortality, morbidity, depression and suicide as well as health service use.

Given the budgetary reductions to community and public services, often seen as “lifelines”, older people are at an increased risk of loneliness and isolation, sometimes referred to as “silent killers”. More than 75% of women and a third of men over the age of 65 live alone. Without the means to leave their homes, or with fewer visits from community workers and service providers, an increasing number of older people will feel lonely and isolated resulting in damaging effects to their mental health.

One of the key priorities of Ageing Well in Wales and the Strategy for Older People in Wales is tackling loneliness and social isolation. Loneliness amongst older people is a problem for some people living in Denbighshire, in fact evidence suggests that loneliness affects people of all ages. One of the ways we aim to address this in Denbighshire is to have 3 questions about loneliness added to the next Resident's Survey using the UCLA Loneliness Measurement Scale.

Tackling loneliness and social isolation will require an intergenerational approach, facilitating or supporting active involvement of and connection to Denbighshire's communities.

Supporting an individual's independence, promoting empowerment and emphasising inclusion within communities will not be addressed by formal service provision alone, but through informal support: There is a need to work in partnership to develop or re-build strong communities that are able to take action themselves in support of their own health and wellbeing. Such communities are built on a high quality physical environment, and supported by universal services and appropriate and accurate information. This therefore can only be addressed in partnership with people and the communities themselves through adoption of an asset based approach to address issues.

## Outcomes and Actions

### **1. Loneliness and isolation are recognised as public health and safety issues in Denbighshire.**

- 1.1. Raise the profiles of loneliness and isolation as public health issues.
- 1.2. To ensure that health and social care information and advice services address the impact of loneliness and isolation on older people's wellbeing.
- 1.3. Empower older people to be aware of the risks of loneliness and isolation to their wellbeing.

### **2. The main causes and factors of loneliness and isolation amongst older people living in Denbighshire are identified and understood.**

- 2.1. Identify the key causes of loneliness and isolation amongst older people.
- 2.2. Identify the impact loneliness and isolation have on the individual, the community and the economy.
- 2.3. Identify and develop current and potential interventions that could successfully reduce loneliness and isolation amongst the emerging older generation.

### **3. The provision of innovative and accessible support is developed, addressing the impact of changes to life circumstances that older people face.**

- 3.1. Ensure older people are properly and meaningfully consulted regarding public transport provision.
- 3.2. Ensure older people have the financial means to participate in social activities.

3.3. Older people are aware of and have access to housing schemes that promote social interaction and inclusion.

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### Priority Tasks

- Arrange Learning Exchange on Loneliness between older people, front line staff and other professionals to identify the key causes of loneliness and isolation amongst older people.
- Include questions on loneliness in Denbighshire's Resident's Survey to assist with greater understanding of loneliness in Denbighshire.
- Produce a bilingual information fact sheet on loneliness.
- Develop loneliness initiatives in Bodelwyddan, an area where loneliness has been identified as a particular issue
- Develop a service to address loneliness with GP's in the St. Asaph area (an area where loneliness is identified by them as an issue)
- Ensure that the loneliness agenda includes people living in Care Homes through Loneliness training sessions, so that we can address problems of being "lonely in a crowded room".
- Work with faith groups to develop access to faith based support and raise awareness of support available amongst local minority groups.
- These priorities don't feel very strategic. Given the pressure on resources don't you need to develop a Denbighshire action plan that prioritises peoples participation and support to

## Appendix I

### Denbighshire's older population at 2013

|         | Number | %     |
|---------|--------|-------|
| 50 plus | 40445  | 42.8% |
| 60 plus | 27716  | 29.3% |
| 65 plus | 21189  | 22.4% |
| 75 plus | 9439   | 10.0% |
| 85 plus | 2663   | 2.8%  |

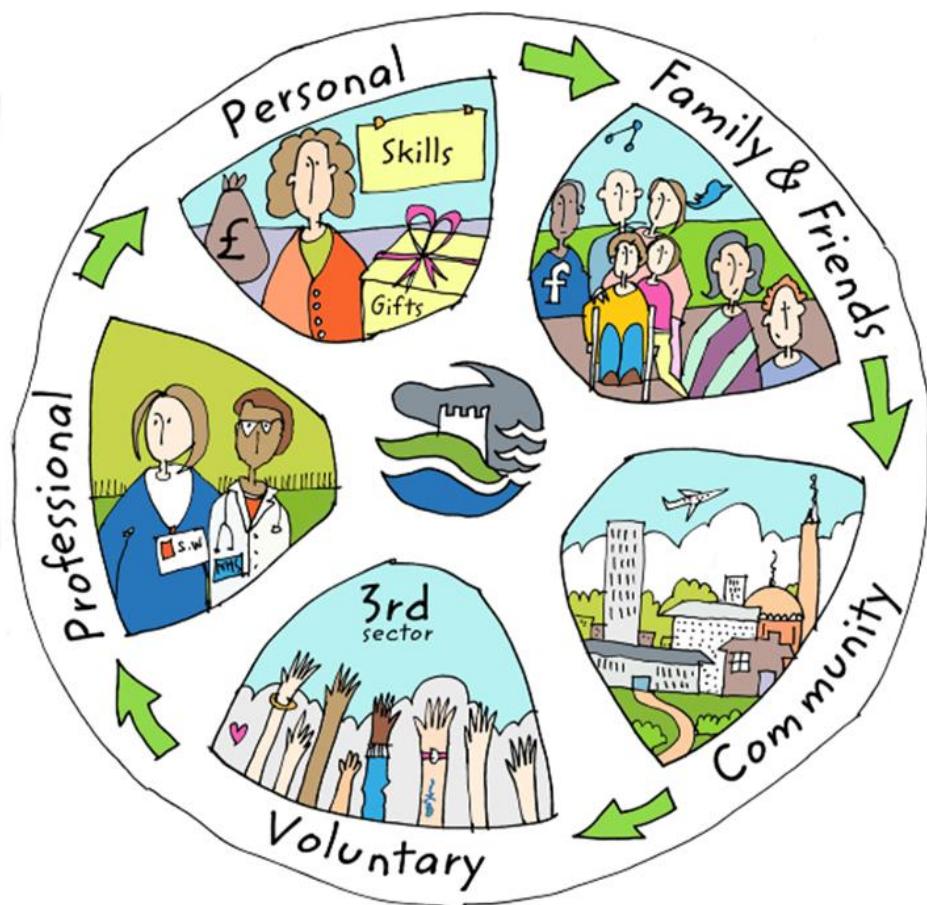
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**Estimates for mid-2013 by age profile for people over 50 in total and by gender.**

|                      | Male         | Female       | All          |
|----------------------|--------------|--------------|--------------|
| Aged 50              | 687          | 734          | 1421         |
| Aged 51              | 691          | 730          | 1421         |
| Aged 52              | 635          | 689          | 1324         |
| Aged 53              | 717          | 618          | 1335         |
| Aged 54              | 637          | 619          | 1256         |
| Aged 55              | 569          | 639          | 1208         |
| Aged 56              | 584          | 612          | 1196         |
| Aged 57              | 595          | 586          | 1181         |
| Aged 58              | 598          | 615          | 1213         |
| Aged 59              | 571          | 603          | 1174         |
| Aged 60              | 594          | 617          | 1211         |
| Aged 61              | 608          | 630          | 1238         |
| Aged 62              | 635          | 673          | 1308         |
| Aged 63              | 663          | 683          | 1346         |
| Aged 64              | 724          | 700          | 1424         |
| Aged 65 to 74        | 5763         | 5987         | 11750        |
| Aged 75 to 84        | 3093         | 3683         | 6776         |
| Aged 85 and over     | 944          | 1719         | 2663         |
| <b>Total over 50</b> | <b>19308</b> | <b>21137</b> | <b>40445</b> |



## Appendix 3



Mae tudalen hwn yn fwriadol wag



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More information about the Social Services and Well-being (Wales) Act 2014 and what this means to you is available on:  
[www.gov.wales/topics/health/socialcare/act/](http://www.gov.wales/topics/health/socialcare/act/)

Document Created – October 2016  
Review date – October 2017

DRAFT Version 9

# How Do I Access Care and Support in North Wales?

## Important Changes



Information can be made available in other languages (such as Welsh) or formats (such as Braille) upon request

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If you have any questions and/or you or someone you know needs help with daily life please contact your Local Authority

Anglesey LOGO

?

## EMAIL REQUIRED

wellbeing@conwy.gov.uk

0300 456 1111



[spoa@denbighshire.gov.uk](mailto:spoa@denbighshire.gov.uk) 0300 456 1000

Flintshire LOGO

?

## EMAIL REQUIRED

?

Gwynedd LOGO

EMAIL REQUIRED

Wrexham LOGO

?

EMAIL REQUIRED



[www.Dewis.Cymru](http://www.Dewis.Cymru)



[www.Dewis.Wales](http://www.Dewis.Wales)  
Have choice and take control

## What do we have to record about you?

All 'assessments' undertaken will be proportionate to your needs and circumstances but a completed assessment should at a minimum record:

- ◆ Basic information about you such as where you live etc.
- ◆ Analysis of all five elements of your assessment (as described above)
- ◆ Actions taken to achieve your personal outcomes (what matters to you)
- ◆ Practitioner's statement on how actions contribute to achieving what matters to you

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## What happens next?

Following our conversation, you will be provided with information, advice and assistance or we will work with you to agree a care and support plan for you and/or your carer.

**Local authorities must provide, and keep under review a care and support plan for individuals with eligible needs**

## Our Principles

The new Social Services and Well-being (Wales) Act 2014 supports people to achieve **well-being**.

**People** are at the heart of the new Act by giving them an equal say in the support they receive recognising that they are best placed to judge their own well-being.

**Partnership** and co-operation are important for service delivery.

Services will aim to promote the **prevention** of needs increasing and ensure that the right help is available at the right time.

### The Well-being Duty



Everyone has a right to well-being and a responsibility for their own well-being. It is important for you to have a voice, be in control and make decisions about your life. Under the new Act everyone **must** seek to promote the well-being of those who need care and support.

# New Legislation

The Social Services and Well-being (Wales) Act 2014 replaces many previous laws and places a **joint** responsibility on you and your Local Authority Social Services Department to deliver outcomes that are important to you.

Local Authorities and Health Boards are required to work in partnership to ensure resources are available and effectively utilised. What this means is that a need can only be met through the Local Authority if ~~it cannot~~ be met in any other way.

## What does this mean?

**Anyone** who believes they have care and support needs can contact their Local Authority, regardless of the level of need or their financial resources.

Information, Advice and Assistance will be provided and more preventative services offered to support you to achieve your own well-being and help avoid your needs increasing.

Dewis Cymru is THE place for **well-being information** in Wales where local organisations and services can be found to help citizens maintain their independence and well-being [www.dewis.wales](http://www.dewis.wales)

The **second condition** is met if the need relates to one or more of the outcomes below:

- Ability to carry out self-care or domestic routines;
- Ability to communicate;
- Protection from abuse or neglect;
- Involvement in work, education, learning or in leisure activities;
- Maintenance or development of family or other significant personal relationships;
- Development and maintenance of social relationships and involvement in the community; or
- Fulfilment of caring responsibilities for a child

The **third condition** is met if your need cannot be met by you alone, with the care and support of others who are able or willing to provide that care and support; or with the assistance of services in the community.

The **fourth condition** is met if you/your carer is unlikely to achieve one or more of your personal outcomes unless the local authority provides or arranges care and support to meet the need in accordance with a Care and Support Plan.

All four of the conditions listed above need to be met to be eligible for a **managed** care and support plan

## Will I get help?

Everyone can access Information, Advice and Assistance regardless of their circumstances. Eligibility is about access to **managed** care and support to meet personal outcomes (what matters to you). It is not about having the right to a specific service provided or arranged by the Local Authority.

- ⇒ Eligibility relates to your individual need, **not** to you as a person
- ⇒ You may have some of your care and support needs deemed as eligible but other care and support needs may not be  
A change in your circumstances can impact on your eligibility at any time

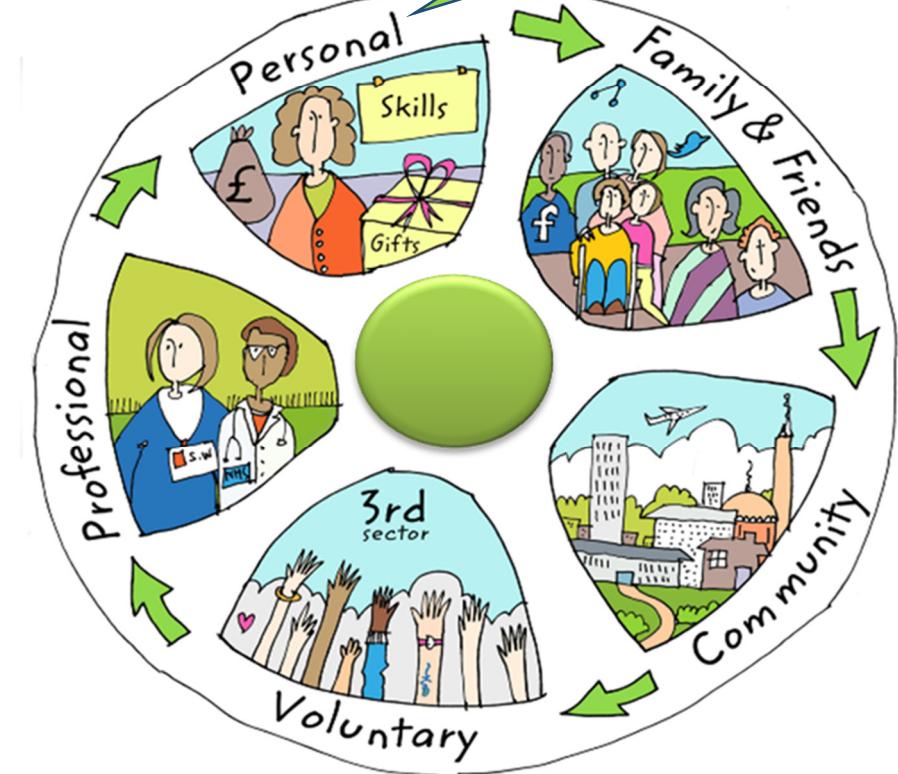
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There are four conditions that you need to meet to be eligible:

The **first condition** relates to your circumstances and is met if your need arises from the list below. In the case of a carer, the need is as a result of providing care for a citizen who has one or more needs listed below:

Physical or mental ill-health; age; disability; dependence on alcohol or drugs; or other similar circumstances – ask for more info about what this could include.

The approach to assessment and eligibility is changing

We start with you



How do I want my life to be?

|                          |                                 |                        |                     |                         |
|--------------------------|---------------------------------|------------------------|---------------------|-------------------------|
| What matters most to me? | How do I stay healthy and safe? | Now ?<br>In the future | What is going well? | What is not going well? |
|--------------------------|---------------------------------|------------------------|---------------------|-------------------------|

## What is an Assessment?

An 'assessment' is a conversation to find out What Matters most to you now and in the future to keep you healthy and safe. We will talk about what is going well in your life now and not so well. We will ask you how you want your life to be and what you want to achieve.

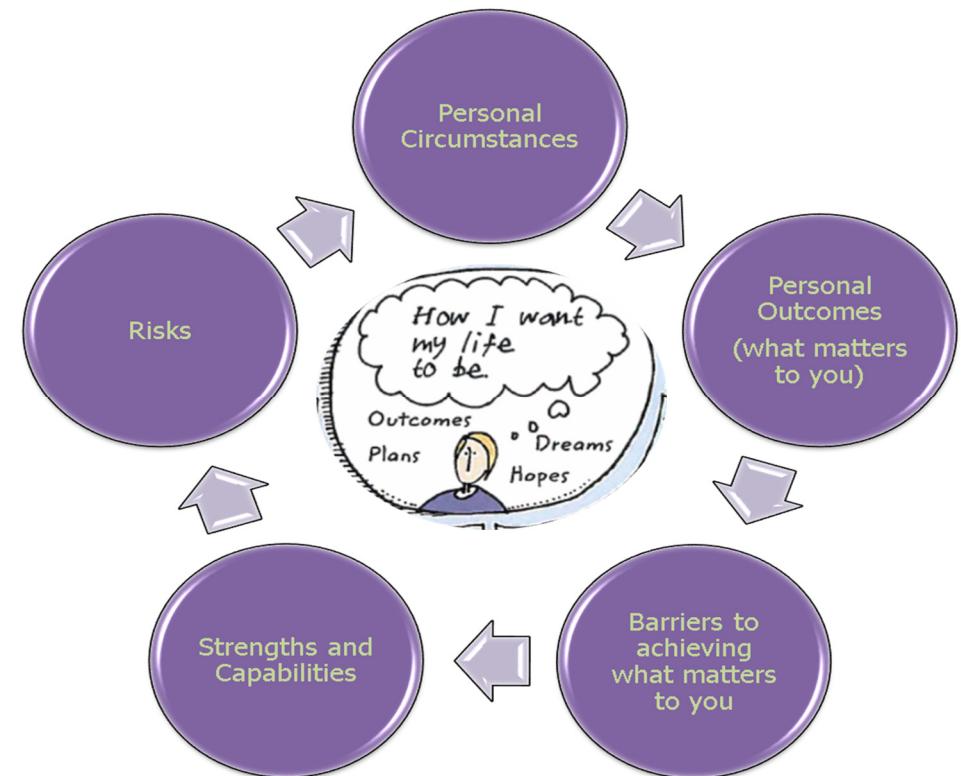
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**Assessments should be appropriate and proportionate to meet your communication and cultural needs and should consider fully your strengths and the barriers identified to achieving what matters to you**

Together we will identify what strengths and/or resources you have available to you and talk about the people around you and in your community who may be able and willing to help you overcome barriers and achieve **what matters** to you.

## What will happen?

There are now **five elements** to an 'assessment' which must be considered before a decision can be made about what your care and support needs are and how they may be met. We will also consider whether you require any support such as an advocate so that you can be fully involved in the process.



The assessment may end with advice about the preventative services available and how to access them or it may lead to the development of a **managed** Care and Support Plan.

# Supporting Independence in Denbighshire Strategy

## Wellbeing Impact Assessment Report

This report summarises the likely impact of a proposal on the social, economic, environmental and cultural well-being of Denbighshire, Wales and the world.

|                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Assessment Number:                   | 101                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Brief description:                   | Supporting Independence in Denbighshire is the Council's strategy for enabling Denbighshire citizens to maintain their independence and well-being in their own homes. There is a need to strengthen our approach in this respect due to: demographic and financial challenges; changing demand from citizens who want to remain as independent as possible for as long as possible within their own homes; and public expectations of increased voice and control over how they are supported to achieve their personal well-being outcomes . |
| Date Completed:                      | 07/11/2016 12:26:17 Version: 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Completed By:                        | Gwynfor Griffiths                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Responsible Service:                 | Community Support Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Localities affected by the proposal: | Whole County,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

# **IMPACT ASSESSMENT SUMMARY AND CONCLUSION**

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

## **Score for the sustainability of the approach**

Could some small changes in your thinking produce a better result?

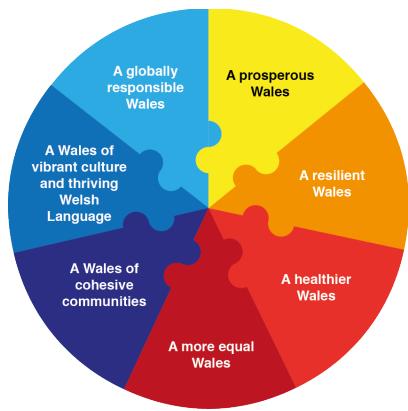
(3 out of 4 stars)



Actual score: 20/ 24.

## **Summary of impact**

### **Wellbeing Goals**



|                                                               |          |
|---------------------------------------------------------------|----------|
| A prosperous Denbighshire                                     | Positive |
| A resilient Denbighshire                                      | Positive |
| A healthier Denbighshire                                      |          |
| A more equal Denbighshire                                     |          |
| A Denbighshire of cohesive communities                        |          |
| A Denbighshire of vibrant culture and thriving Welsh language |          |
| A globally responsible Denbighshire                           |          |

## **Main conclusions**

The main conclusion of this assessment is that the effective implementation of the Supporting Independence in Denbighshire Strategy should make a major contribution to the well-being of people in Denbighshire, particular those people who would be likely to need statutory services without the type of support referred to in the Strategy or who have relied on a range of traditional services from Social services in the past . The Strategy is closely aligned with the need to have a stronger prevention approach under the Social services and Well-being Act .

# THE LIKELY IMPACT ON DENBIGHSHIRE, WALES AND THE WORLD

## A prosperous Denbighshire

|                           |                                                                                                                                                         |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact:           | Positive                                                                                                                                                |
| Justification for Impact: | The strategy encourages individuals and their families to identify their own strengths and assets as well as those which exist within their communities |

### Positive consequences identified:

Prevents the need for resources such as residential care

Stimulates engagement with community members in supporting people who are vulnerable and can help them to think about future job opportunities

More jobs could be created to help with supporting people in the community

The strategy supports the development of new skills need to support people within their own communities , especially in the third sector

Supports greater communication, engagement and involvement in relation to community members

### Unintended negative consequences identified:

The general trend is to move away from reliance in institutional care

### Mitigating actions:

A robust corporate approach will be needed to promote the strategy

## A resilient Denbighshire

|                           |                                                                                                    |
|---------------------------|----------------------------------------------------------------------------------------------------|
| Overall Impact:           | Positive                                                                                           |
| Justification for Impact: | This strategy has, at its heart, the need to encourage people to be more independent and resilient |

### **Positive consequences identified:**

Encouraging people to appreciate their natural environment supports their general well -being and ability to remain independent

There should be less reliance on council resources .

There should be less reliance on council resources

Encouraging people to appreciate their natural environment supports their general well -being and ability to remain independent

Recognising the vulnerability of some groups to floods and making sure that plans are in place to support them are important in relation to this strategy

### **Unintended negative consequences identified:**

### **Mitigating actions:**

A strong corporate approach is needed to promote and implement the strategy.

Ideally, this needs to be reflected in the Corporate Plan

## A healthier Denbighshire

|                           |                                                   |
|---------------------------|---------------------------------------------------|
| Overall Impact:           |                                                   |
| Justification for Impact: | This is one of the central aims of the Strategy . |

### **Positive consequences identified:**

This is central to the aims of the Strategy

This is not mentioned specifically in the Strategy but we recognise that this is an essential need to support people's well -being

This is fully supported by the strategy and is extremely important in relation to people's independence and well-being

This is one of the central aims of the Strategy

The strategy is about supporting people supporting people's well being within their communities and preventing or delaying the need for formal services.

### **Unintended negative consequences identified:**

### **Mitigating actions:**

A robust corporate approach to promoting and implementing the Strategy

Needs to link with the Council's Wellbeing Plan and Corporate Plan

## A more equal Denbighshire

|                           |                                                                                                                                                                                                                           |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact:           |                                                                                                                                                                                                                           |
| Justification for Impact: | A central aim of the strategy is to promote the well being of community members and enable them to remain independent - it's about giving them more voice and control in relation to what they need to remain independent |

### **Positive consequences identified:**

The main aim of the strategy is for people to be able to maintain their independence within the community and this includes all groups with protected characteristics

This is essential to effectively implementing the Strategy

This is essential to effectively implementing the Strategy and links will be made with appropriate initiatives .

### **Unintended negative consequences identified:**

### **Mitigating actions:**

A strong corporate and partnership approach is essential to effectively promote and implement the strategy

## A Denbighshire of cohesive communities

|                           |                                                                                                                                                       |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact:           |                                                                                                                                                       |
| Justification for Impact: | When people are supported to remain independent within their communities a major contribution is made to the development of more cohesive communities |

### **Positive consequences identified:**

This is one of the central aims of the strategy. It is imperative for people to feel safe in order to retain their independence and maintain their well-being

This is one of the central aims of the strategy . We are engaging more with communities to enable people to remain independent within them . The third sector, in particular , is expected to make a significant contribution. When people are supported to remain independent within their communities they are more likely to take a greater pride in their environment .

### **Unintended negative consequences identified:**

### **Mitigating actions:**

A strong corporate and partnership approach is essential to the effective implantation of the strategy .

|                           |                                                                                                                                                                                                                                                                                          |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact:           |                                                                                                                                                                                                                                                                                          |
| Justification for Impact: | Helping people to remain independent within their communities makes a significant contribution to the promotion of local culture and language .As part of this strategy , we have supported a community group which provides daytime activities for older people in the medium of welsh. |

**Positive consequences identified:**

We have identified that it is important for people to be able to use the language of their choice when they are engaged in community activities

This is promoted in accordance with the requirements of the Welsh language Standards.

Maintaining culture and heritage naturally results from people being helped to remain independent within their communities

**Unintended negative consequences identified:**

**Mitigating actions:**

A strong corporate and partnership approach to implementing the Strategy .

## A globally responsible Denbighshire

|                           |                                                                                                                                                                                                                                                                           |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact:           |                                                                                                                                                                                                                                                                           |
| Justification for Impact: | Enabling people to remain independent in their communities and giving them more choice and control in this respect makes an extremely important contribution to respecting their human rights. Denbighshire's work in this area can be available to others to learn from. |

### **Positive consequences identified:**

Likely to have a positive impact on community based resources

The need to help people maintain their independence in the community is in complete accordance with respecting their human rights

The strategy encourages the development of community based resources

### **Unintended negative consequences identified:**

### **Mitigating actions:**

A strong corporate and partnership approach to the implementation of the Strategy

Mae tudalen hwn yn fwriadol wag

|                                   |                                                                                             |
|-----------------------------------|---------------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Partneriaethau</b>                                                    |
| <b>Dyddiad y Cyfarfod:</b>        | <b>24 Tachwedd 2016</b>                                                                     |
| <b>Aelod / Swyddog Arweiniol:</b> | <b>Aelod Arweiniol Gofal Cymdeithasol a Gwasanaethau<br/>Plant/Rheolwr Tîm Cefnogi Pobl</b> |
| <b>Awdur yr Adroddiad:</b>        | <b>Swyddog Comisiynu a Thendro</b>                                                          |
| <b>Teitl:</b>                     | <b>Cynllun Comisiynu Lleol Cefnogi Pobl<br/>Sir Ddinbych 2017-18</b>                        |

## 1. Am beth mae'r adroddiad yn sôn?

Mae Cynllun Comisiynu Lleol Cefnogi Pobl Sir Ddinbych 2017-18 yn diweddu bwriadau comisiynu Cefnogi Pobl ar gyfer y flwyddyn ariannol nesaf yn dilyn y cynllun tair blynedd 2016-19, a gyhoeddwyd yn gynharach eleni.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

I ymgynghori ar Gynllun Comisiynu Lleol gan gynnwys cynigion i reoli gostyngiadau parhaus i'r Grant Cefnogi Pobl. Mae'r grant yn cael ei neilltuo gan Lywodraeth Cymru ar gyfer Cefnogi Pobl, fodd bynnag, bydd dyraniad y grant a'r toriadau a ragwelir yn cael effaith ar wasanaethau eraill y Cyngor.

## 3. Beth yw'r Argymhellion?

I adolygu'r Cynllun Comisiynu Lleol a rhoi unrhyw adborth i Gefnogi Pobl cyn ei gyflwyno i'r Cabinet ym mis Rhagfyr 2016 (a Phwyllgor Cydweithredol Rhanbarthol i ddilyn ym mis Ionawr 2017).

## 4. Manylion yr adroddiad

Mae Cefnogi Pobl yn ffrwd ariannu gan Lywodraeth Cymru sy'n darparu cefnogaeth sy'n gysylltiedig â thai i bobl ddiamddiffyn mewn perygl o fod yn ddigartref, gan gynnwys; pobl ifanc, pobl hŷn, pobl sy'n ffoi rhag traist domestig, cyn-droseddwyr, pobl â phroblemau cyffuriau neu alcohol a phobl ag anableddau corfforol, meddyliol neu ddysgu. Nod cefnogaeth sy'n gysylltiedig â thai yw galluogi pobl i ddatblygu a chynnal eu hyder a'u sgiliau i fyw mor annibynnol â phosibl. Mae'r Rhaglen Cefnogi Pobl yn rhaglen gwario i arbed ac wedi dangos ei bod yn gallu sicrhau manteision ariannol a rhai nad ydynt yn ariannol.

Mae'n ofynnol i dimau Cefnogi Pobl ar draws Cymru gyflwyno Cynllun Comisiynu Lleol i'w Pwyllgor Cydweithredol Rhanbarthol ym mis Ionawr bob blwyddyn, yn manylu ar eu blaenoriaethau a'u gweithrediadau ar gyfer y flwyddyn ariannol nesaf.

Mae Cefnogi Pobl Sir Ddinbych wedi wynebu toriadau yn fwy na 20% (£1.5 miliwn) rhwng 2012 a 2016. Rheolwyd y toriadau hyn o 2012 i 2015 heb unrhyw effaith sylweddol ar lefel y gwasanaeth, 2015-16 oedd y flwyddyn gyntaf y bu'n rhaid i

Gefnogi Pobl Sir Ddinbych ddatgomisiynu gwasanaethau a oedd yn strategol berthnasol. Mae Cefnogi Pobl Sir Ddinbych a'r gwasanaethau a ariennir gan y Rhaglen wedi wynebu pwysau sylweddol ar gyllidebau sydd eisoes yn brin, i helpu'r rhai y mae angen cefnogaeth arnynt fwyaf yn Sir Ddinbych. Mae'r gwasanaethau hyn yn cael eu darparu'n fewnol gan y Gwasanaethau Cefnogaeth Gymunedol a'r Gwasanaethau Plant a Theuluoedd, ac yn allanol gan sawl sefydliad trydydd sector.

Disgwyllir y bydd Cefnogi Pobl yn parhau i wynebu toriadau ychwanegol o ganlyniad i lai o wariant cyhoeddus yn genedlaethol, er gwaethaf yr ataliad a groesawyd yn 2016/17 pan ddiogelwyd cyllideb Cefnogi Pobl a'i gynnal ar lefel 2015-16 ledled Cymru. Oherwydd yr ansicrwydd ynglŷn â chyllidebau ar gyfer y flwyddyn nesaf, nid yw wedi bod yn bosibl cynhyrchu cynllun gwario terfynol. Hyd nes y byddwn yn cael rhywfaint o sicrwydd ynghyllch lefelau ariannu tebygol, nid ydym mewn sefyllfa i gynllunio mor bell â hyn yn ein blaenau. Mae'r gyllideb ddrafft wedi dangos y bydd y Grant Cefnogi Pobl ar y cyfan yn aros yr un fath ar gyfer 2017/18, fodd bynnag, nid yw wedi'i gytuno â Llywodraeth Cymru eto ac nid yw'n amlwg a fydd dyraniadau unigol Awdurdod Lleol yn aros yr un fath. Petai'r Grant Cefnogi Pobl yn aros yr un fath, mae cynlluniau arian at raid wrthi'n cael eu cynllunio i sicrhau bod yr arbedion sydd wedi'u nodi'n barod yn cael eu hail-fuddsoddi i wasanaethau'r rheng flaen.

Mae Cefnogi Pobl Sir Ddinbych wrthi'n modelu eu cyllideb 2017-18 ar doriadau a ragwelir o 5% o leiaf. Ond, daethpwyd o hyd i arbedion o fwy na 5% gan ragweld toriad o 10% yn 2016-17, ac yna fe'i ail-fuddsoddwyd mewn prosiectau yn ystod y flwyddyn yn y tymor byr pan na wnaethpwyd unrhyw doriadau. Felly, rhagwelir y bydd cyfran uchel o'r arbedion ar y lefel hon yn cael eu canfod drwy ddod â'r prosiectau hyn i ben yn naturiol yn ystod y flwyddyn.

Mae'r cynlluniau o fewn Cynllun Comisiynu Lleol 2017-18 yn seiliedig ar reoli toriadau mewn ffordd sy'n lleihau'r effaith ar ddefnyddwyr gwasanaeth. Mae hyn yn cynnwys parhau i drafod arbedion effeithlonrwydd ac ail-gyflunio prosiectau presennol gyda darparwyr gwasanaethau a datgomisiynu prosiectau nad ydynt bellach yn addas at y diben. Fel yn 2016-17, bydd yn rhaid i Gefnogi Pobl ystyried datgomisiynu prosiectau sy'n dal yn strategol berthnasol, fodd bynnag, dim ond yn dilyn adolygiad gwasanaeth llawn ac ar ôl cwblhau Adroddiad Datgomisiynu, yn unol â Strategaeth Datgomisiynu Cefnogi Pobl Sir Ddinbych y caiff y penderfyniadau hyn eu gwneud. Bydd Cefnogi Pobl Sir Ddinbych yn parhau i geisio lliniaru'r toriadau hyn cymaint â phosibl trwy gynllunio a thrafod yn ofalus gyda darparwyr gwasanaeth a budd-ddeiliaid eraill yn lleol ac yn rhanbarthol.

Gellir dod o hyd i fanylion ar y camau gweithredu arfaethedig ar dudalennau 19-31 y Cynllun Comisiynu Lleol (Atodiad 1).

## 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenorriaethau Corfforaethol?

Bydd y prosiectau a chamau gweithredu arfaethedig o fewn y Cynllun Comisiynu Lleol yn cyfrannu at gefnogi Cynllun Corfforaethol Sir Ddinbych 2012-17 yn y meysydd canlynol:

- Datblygu'r economi leol
- Diogelu pobl ddiamddiffyn a galluogi iddynt fyw mor annibynnol â phosibl
- Sicrhau mynediad at dai o ansawdd da

- Moderneiddio'r Cyngor i ddarparu arbedion effeithlonwydd a gwella gwasanaethau i'n cwsmeriaid

Bydd cydweithio rhanbarthol ar draws Gogledd Cymru a strategaeth ranbarthol ar gyfer comisiynu a darparu gwasanaethau yn cyfrannu at reoli lleihad ym maint y grant a diogelu gwasanaethau rheng flaen ar gyfer pobl ddiamddiffyn.

## **6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

Y gostyngiad dangosol ar y lleiaf ar gyfer 2017-18 yw tua £274,485 (yn seiliedig ar 5%). Mae hyn yn ychwanegol at y toriad o £1.2 miliwn dros y 5 mlynedd diwethaf, (fodd bynnag, ni fyddwn yn gwbl sicr nes derbyn cadarnhad gan Lywodraeth Cymru).

Bydd y toriadau hyn yn anochel yn cael effaith ar y gwasanaethau mewnol a ariennir gan Gefnogi Pobl Sir Ddinbych, gan gynnwys Gwasanaethau Cefnogaeth Gymunedol a Gwasanaethau Plant a Theuluoedd. Bydd y prosiectau a'r newidiadau a nodwyd yn cael eu rheoli o fewn y gyllideb Cefnogi Pobl a ddyrannir i Sir Ddinbych gan Lywodraeth Cymru.

## **7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les?**

Cwblhawyd Asesiad o Effaith ar Les ar 5 Hydref 2016 (y cyntaf ar gyfer y Cynllun Comisiynu Lleol) - Atodiad 2. Nododd hyn bod y Cynllun wedi cael effaith gadarnhaol ar bum allan o'r saith amcan lles; a'r ddau ar ôl yn ddidueddu. Yn nhermau cynaliadwyedd, fe sgoriodd y Cynllun 15/24 – gall hyn fod wedi'i ddylanwadu gan yr ansicrwydd yngylch cyllideb Grant Cefnogi Pobl, fodd bynnag, byddwn yn ail-ymweld â'r Asesiad o Effaith ar Les yn dilyn unrhyw adolygiadau gan aelodau'r Pwyllgor Archwilio Partneriaethau/ Grŵp Cynllunio Cefnogi Pobl/ adborth Cabinet.

Fel rhan o Strategaeth Datgomisiynu Cefnogi Pobl Sir Ddinbych, bydd Asesiad o Effaith ar Les yn cael ei gwblhau ar gyfer pob prosiect yr ystyrir ei ddatgomisiynu. Bydd arolygiadau gwasanaeth/ rheoli contract drwy gydol y flwyddyn hefyd yn sicrhau y bydd unrhyw effeithiau negyddol yn cael eu nodi a'u cydnabod.

Cwblhawyd Asesiad o Effaith ar Gydraddoldeb eisoes ar gyfer y Cynllun Comisiynu Lleol ym mis Mehefin 2016. Cadarnhaodd hyn bod Gwasanaethau Cefnogi Pobl yn cael eu defnyddio gan yr holl grwpiau nodweddion gwarchodedig a bod pob ymdrech rhesymol wedi'i wneud i ddileu neu leihau unrhyw effaith negyddol anghymesur posibl ar bobl sy'n rhannu nodweddion gwarchodedig ac y bydd Cefnogi Pobl yn parhau i fonitro effaith unrhyw newidiadau a wnaed. Ni nodwyd unrhyw effaith niweidiol gan yr Asesiad o Effaith ar Gydraddoldeb wedi'i achosi gan y Cynllun ar y nodweddion a ddiogelir.

## **8. Pa ymgynghoriadau a gynhalwyd gyda'r Pwyllgor Archwilio ac eraill?**

Yn ystod datblygu'r Cynllun Comisiynu Lleol, ystyriodd Grŵp Cynllunio Cefnogi Pobl Sir Ddinbych eu blaenoriaethau strategol, data mapio anghenion a bylchau mewn gwasanaeth.

Hefyd, ymgynghorodd y Cynllun Comisiynu Lleol â'r defnyddwyr gwasanaeth, darparwyr gwasanaeth a'r budd-ddeiliaid, dros gyfnod o 8 wythnos rhwng 4 Awst a 30 Medi 2016. Yn ystod y cyfnod hwn o ymgynghori, roedd adborth yn cael ei annog

drwy amrywiaeth o ffyrrdd, cafodd y Cynllun Comisiynu Lleol ei gylchredeg i amryw o fudd-ddeiliaid Cefnogi Pobl, gan gynnwys yr holl brosiectau wedi'u comisiynu gan Cefnogi Pobl, atgyfeirwyr, cydweithwyr drwy Gyngor Sir Ddinbych cyfan, ein Partneriaid Trechu Tlodi ac asiantaethau iechyd a gofal cymdeithasol eraill yn yr ardal. Mynychwyd amryw o gyfarfodydd gan Cefnogi Pobl lle y ceisiwyd adborth e.e. Partneriaeth Plant, Pobl Ifanc a Theuluoedd, Grŵp Cynllunio Iechyd Meddwl; cynhalwyd Diwrnod Cynllun Comisiynu Lleol/ Cefnogi Pobl yn Neuadd y Dref Rhyl ar 12 Medi 2016, â'r mynchywyr yn cynnwys defnyddwyr gwasanaeth a staff o amrywiaeth o asiantaethau budd-ddeiliaid. Ychwanegwyd y Cynllun hefyd i wefan CSDd, o dan 'Ymgynghoriadau Cyfredol'.

Yn dilyn adborth gan aelodau Pwyllgor Archwilio Partneriaethau, bydd unrhyw newidiadau'n cael eu cymeradwyo gan aelodau'r Grŵp Cynllunio Cefnogi Pobl, a bydd y ddogfen derfynol yn cael ei chyflwyno i'r Cabinet llawn i'w chymeradwyo ym mis Rhagfyr 2016. Yna, caiff ei chyflwyno i Bwyllgor Cydweithredol Rhanbarthol Gogledd Cymru ym mis Ionawr 2017, i hysbysu'r datblygiad o Gynllun Comisiynu Rhanbarthol Gogledd Cymru. Bydd y ddogfen derfynol yn cael ei chyhoeddi ar dudalennau Cefnogi Pobl ar wefan CSDd a'i dosbarthu i holl fudd -ddeiliaid Cefnogi Pobl yn Sir Ddinbych.

## **9. Datganiad y Prif Swyddog Cyllid.**

Polisi'r Cyngor yw pasio unrhyw doriadau ymlaen yn uniongyrchol at ffrydiau ariannu grantiau penodol ac felly bydd rhaid rheoli unrhyw ostyngiadau pellach o fewn yr adnoddau ar gael.

## **10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Bydd y cynigion i reoli'r gostyngiad mewn arian grant yn 2017-18 yn rhesymol yn seiliedig ar ffigwr tybiedig o 5%. Gallai toriadau pellach sy'n fwy na 5% beri risgiau sylweddol i wasanaethau a defnyddwyr gwasanaeth:

- Mae maint a byr rybudd toriadau o'r fath yn ei gwneud yn anodd gwneud penderfyniadau am sut i weinyddu'r toriadau hyn mewn modd strategol a thryloyw. Efallai y bydd maint y toriadau yn cael effaith anghymesur ar rai darparwyr llai sydd ag ychydig iawn o le ar gyfer arbedion effeithlonrwydd.
- Mae'n rhaid i doriadau gael eu hystyried yn rhanbarthol - nid yn unig bod yna wahaniaeth bosibl mewn barn yngylch blaenoriaethau rhanbarthol i ariannu, ond gallai lefel y toriadau ansefydlogi darparwyr cyfan sy'n gweithio ar draws y rhanbarth.
- Gall hyn beri sgil-effeithiau o niweidio hyder darparwyr a'r berthynas dda sydd gennym gyda nhw - gellir rheoli hyn i ryw raddau drwy barhau i rannu gwybodaeth berthnasol gyda darparwyr.
- Ni fydd yn bosibl rheoli toriadau o'r maint hwn yn symw drwy aifodelu gwasanaethau i ddod o hyd i arbedion effeithlonrwydd, ond bydd yn golygu bod angen datgomisiynu gwasanaethau cyfan sy'n darparu cefnogaeth o ansawdd uchel. Bydd hyn yn effeithio'n uniongyrchol ar wasanaethau rheng flaen a bydd yn lleihau cefnogaeth sydd wir ei hangen ar gyfer rhai o'n trigolion mwyaf diamddiffyn yn Sir Ddinbych. Mae Cefnogi Pobl Sir Ddinbych wedi datblygu Strategaeth Ddatgomisiynu er mwyn rheoli'r broses hon yn deg ac yn dryloyw.

- Mae Cefnogi Pobl yn lleddfu'r baich ar wasanaethau statudol sydd eisoes wedi'u gorymestyn, fel y Gwasanaethau Cymdeithasol, lechyd a'r Heddlu, trwy weithio i rwystro sefyllfaoedd o argyfwng. Bydd toriadau pellach i Gefnogi Pobl yn rhoi mwy fyth o bwysau ar y gwasanaethau statudol hyn ar adeg pan mae yna eisoes doriadau sylweddol yn y gyllideb, sy'n effeithio ar wasanaethau cyhoeddus.
- Mae Cefnogi Pobl hefyd yn allweddol yn eu cefnogaeth o ddarpariaeth Deddf Tai (Cymru) 2014 a Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014.
- Ym mis Medi 2015, pleidleisiodd Cyngor llawn Sir Ddinbych yn unfrydol o blaid y cynnig i amddiffyn cyllideb Cefnogi Pobl rhag toriadau pellach, ac i gefnogi ymgyrch genedlaethol 'Dewch i Barhau i Gefnogi Pobl' a gynhelir gan Gymorth Cymru a Chartrefi Cymunedol Cymru.
- Bydd Cefnogi Pobl Sir Ddinbych yn cyflwyno cynllun wrth gefn i Grŵp Cynllunio Cefnogi Pobl i baratoi ar gyfer toriadau sy'n fwy na 5%.
- Yn y blynnyddoedd blaenorol rydym wedi derbyn rhwyd arbed ar ffurf cronfa wrth gefn Cefnogi Pobl , foddy bynnag, ni fydd ar gael eleni na'r flwyddyn nesaf ychwaith gan y bydd y gyllideb yn cael ei defnyddio gan Wasanaethau Cymorth Cymunedol CSDd i liniaru effaith y toriadau i wasanaethau mewnol – o ganlyniad i doriadau Grant Cefnogi Pobl a thoriadau pellach i gyllideb y Gwasanaethau Cymdeithasol.

## **11. Pŵer i wneud Penderfyniad**

Mae penderfynu ar gynnwys unrhyw gynllun, strategaeth neu ddogfen bolisi arall yn gofyn am gymeradwyaeth Aelod Arweiniol y Cabinet yn unol ag Offeryn Statudol 2001 Rhif 2291 (W,179) Rheoliad 4 (3) (c) + (d)

Mae Erthygl 7.2.3(b) o Gyfansoddiad y Cyngor yn amlinellu pwerau'r Pwyllgor Archwilio mewn perthynas â'r mater hwn.

### **Swyddog Cyswllt:**

Swyddog Comisiynu a Thendro  
Ffôn: 01824 712304

Mae tudalen hwn yn fwriadol wag

## Appendix 1

# Denbighshire County Council Supporting People Local Commissioning Plan 2017-18

Tudalen 97

## Contents

|                               |    |
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|         |                        |
|---------|------------------------|
| Date    | September 2016         |
| Version | 0.2                    |
| Status  | Draft for Consultation |

## Introduction

### What is Supporting People?

Supporting People is a Welsh Government Programme which provides housing related support services to vulnerable people over the age of 16. It enables them to live independently in the community and avoid the risk of becoming homeless.

### What is Housing related support?

Housing related support is provided to help vulnerable people develop or maintain the skills and confidence necessary to live as independently as possible. Housing related support can include help and advice with:

- Developing life and domestic skills
- Budgeting and managing money
- Accessing other services and opportunities
- Establishing safety and security

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### **Denbighshire Supporting People Vision   Supporting people to improve their quality of life**

#### **Our Mission Statement**

**We are working together to ensure the delivery of quality housing support services that enable vulnerable people to live independently or avoid homelessness**

#### **Our Principles**

- ❖ Early intervention
- ❖ Service user focus
- ❖ Creative, flexible, pro-active and responsive solutions
- ❖ Transparency
- ❖ Outcomes focus

## **Strategic Priorities**

The Supporting People Programme aims to support vulnerable people to live as independently as possible by providing housing-related support services. It is focused on early intervention by preventing homelessness or a move to higher dependency institutional settings where possible, which can often result in savings to other front-line services such as social care, health and criminal justice. The Programme must therefore remain up-to-date with recent trends and developments both locally and nationally in order to remain relevant and cost-effective to other services.

There are significant legislative and policy changes affecting Supporting People, along with continued economic pressures not only on Supporting People but on wider public services. It is therefore imperative that we focus our efforts to ensure the services we deliver remain strategically relevant and take advantage of opportunities to streamline our work through increased collaboration with key partners.

Denbighshire Supporting People's current strategic priorities are:

### **1. Managing the ongoing budget cuts**

It is expected that Supporting People will continue to face additional cuts as a result of reduced public spending nationally, despite a welcome reprieve in 2016-17 when the Supporting People budget was protected and maintained at 2015-16 level across Wales. The Denbighshire Supporting People budget has been reduced by 21.5% (£1.5 million) between 2012 and 2016, with a further 10% minimum cuts expected by 2018. Denbighshire Supporting People will continue to seek to mitigate these cuts as far as possible through careful planning and negotiation with service providers and other stakeholders locally and regionally. However, the scale of the cuts may require some services to be decommissioned despite being assessed as strategically relevant; this will be carried out using the Denbighshire Supporting People Decommissioning Strategy.

Denbighshire Supporting People are currently modelling their 2017-18 budget on anticipated cuts of at least 5%. However, savings in excess of this were found in anticipation of a 10% cut in 2016-17, which were then reinvested in

short-term in-year projects when no cuts were made. Therefore, it is anticipated savings at this level will be easily found through the natural end of these in-year projects.

**2. Implementation of key pieces of legislation: Housing (Wales) Act 2014, Social Services & Well-being (Wales) Act 2014, Well-being of Future Generations (Wales) Act 2015, and Violence Against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015**

The implementation of the first two acts will have a substantial impact on Supporting People over the coming years. Both have a heavy focus on early intervention where people need support to live independently, which aligns well with Supporting People's key aim of preventing homelessness through early intervention, therefore it is anticipated there will be increased demand on our services.

Similarly, the Well-being of Future Generations (Wales) Act 2015 requires public bodies to carry out their functions in a sustainable way which improves our economic, social, environmental and cultural well-being – in practice, this means delivering preventative services, considering both short- and long-term needs, and working in collaboration with partners to deliver better outcomes and avoid duplication.

The Violence Against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015 highlights the importance of early intervention work to prevent victims of violence against women, domestic abuse and sexual violence, becoming homeless in the first instance, and also wherever possible to allow them to stay in their own homes – again, aligning well with Supporting People's aims. Requirements under the Act are predicted to increase the numbers of people disclosing domestic abuse, which will likely in turn increase demand on our services in this area.

Denbighshire Supporting People continue to develop closer relationships with colleagues within Community Support Services and Education and Children's Services to support the implementation of these acts within Denbighshire, including exploring opportunities for joint commissioning with statutory services where appropriate. Denbighshire Supporting People have identified available funding to assist with the development of the Denbighshire Homelessness Strategy, in addition to working collaboratively to inform the content and proposed solutions within the Strategy.

### **3. Contributing to the Tackling Poverty Agenda**

In 2014, Supporting People along with Housing and Homelessness was incorporated into the Communities and Tackling Poverty Ministerial portfolio. Welsh Government highlighted the opportunities for greater links to be forged between Supporting People and the Tackling Poverty programmes Communities First, Families First and Flying Start, and in 2016 have streamlined the administrative processes to allow greater flexibility and alignment between the four programmes.

The four programmes are already collaborating locally through the development of a Corporate Anti-Poverty Group and a Strategic Group. Work is currently underway in 2016 to map all services across the Tackling Poverty programmes, reduce duplication and strengthen the support delivered to vulnerable people by identifying areas for joint commissioning, the first of which is likely to be around education and employment.

### **4. Closer regional collaboration**

The establishment of the North Wales Supporting People Regional Collaborative Committee (RCC) in 2012 has enabled a strategic overview of developments that affect Supporting People both locally and regionally through improved information-sharing. This presents opportunities for closer regional working between Supporting People Teams across North Wales, which presents an additional opportunity for making efficiency savings.

Denbighshire Supporting People are already engaged with a small number of regional and sub-regional projects and continue to explore further opportunities for regional and sub-regional commissioning where appropriate, most recently working with Flintshire and Wrexham Councils on the delivery of a Syrian Resettlement Programme Orientation Project. Supporting People Teams across the region also work closely together to adopt standardised paperwork and processes, which delivers time and cost savings to both Supporting People Teams and service providers who work across more than one authority. Further opportunities for working closer together that are currently being explored include developing a joint Supporting People commissioning team across Flintshire and Denbighshire, development of a regional or sub-regional Referral Pathway, and contributing to the development of pilot regional projects.

Denbighshire Supporting People also represent North Wales Supporting People at groups such as the National Supporting People Outcomes Data Group, National Rough Sleeper Working Group, North Wales Area Planning Board Delivery Group, National Domestic Abuse Modernisation Group, Supporting People National Advisory Board and the Local Health Board's Homeless & Vulnerable Groups Health Action Plan, for which Denbighshire Supporting People carried out a significant piece of service user consultation work across North Wales.

Whilst working on these priorities, Denbighshire Supporting People will continue to be informed by local and national factors, including those already referenced above and:

- Equality considerations, including Denbighshire's Strategic Equality Plan and the new Welsh Language Standards
- Corporate guidance, including Denbighshire's Corporate Plan 2012-17, the Wellbeing Plan 2014-2018 (Single Integrated Plan) and the Supporting Independence in Denbighshire agenda
- National guidance, including the Supporting People Programme Grant Guidance 2013 (new guidance due out in 2016-17), the Ten Year Homelessness Plan for Wales 2009-2019, and the Standards for Improving the Health and Well-being of Homeless People and Specific Vulnerable Groups 2013
- Developments and findings associated with Denbighshire's Housing and Homelessness Strategies, as well as the Homelessness Forum.
- Other key commissioning guidance/frameworks, including the Domestic Abuse and Sexual Violence Collaborative Commissioning Toolkit, and the North Wales Mental Health Supported Housing Commissioning Statement.
- Other developments, research, and strategies in key areas of Health, Social Care, and Criminal Justice

## Need, Supply and Service Gaps

### Need and supply

A range of data is used to identify need, assess current provision and shape future development of Supporting People services.

Needs mapping forms are completed for everyone who is identified as having housing-related support needs, with the data recorded whether a referral is taken forward or not. A regional form has been in operation since 2012, providing three years of comparable data for all six North Wales authorities. The needs mapping data helps to identify any shifting trends in the demography and specific needs of those requiring housing-related support, which may require services to be remodelled.

Regular quantitative and qualitative monitoring of Supporting People-funded projects is carried out throughout the year, which informs full service reviews that take place every three years. Monitoring data verifies demand for the project and assesses value for money, quality of the service, compliance against the contract, and identifies areas for improvement.

It is noted that all projects are different which makes it challenging to compare like-for-like or introduce benchmark measurements. However, given the year-on-year reductions to the Supporting People Programme Grant allocation, it is necessary to determine which projects are higher priorities to fund. Denbighshire Supporting People have designed a Strategic Priority To Fund (SPTF) matrix to assess both the performance and strategic relevance of a project using only data that can be appropriately compared. Denbighshire Supporting People will use the SPTF as an initial indicator of a project's priorities, to begin discussions on remodelling or decommissioning services to ensure the grant continues to be used effectively in providing high quality value for money support services.

There continues to be significant demand for Supporting People services within Denbighshire at a challenging time of national economic austerity and policy development with heavy cuts to public services impacting greatly upon communities and individuals, particularly those most **in need of support**. Supporting People services are funded to support over 1000

service users at any one time (excluding Alarms). In 2015/16, over 2000 individuals and families received housing-related support through Supporting People services in Denbighshire alone. This highlights the hidden problem of homelessness when compared with the official figures reported under the Housing (Wales) Act 2014. In 2015-16, 419 households who were homeless or threatened with homelessness were eligible for some sort of assistance from Denbighshire County Council. Of these, Denbighshire had a full duty to secure accommodation for 20 households who were found to be eligible, unintentionally homeless and in priority need (illustrated in Graphic 1). It also clearly indicates the value of the work of Supporting People services, who work to prevent people reaching a situation where they have to present to statutory homelessness services, and also pick up a number of those who make enquiries and/or are ineligible for statutory homelessness support.

#### **Graphic 1 – Hidden Problem of Homelessness**

(each figure represents 10 households)

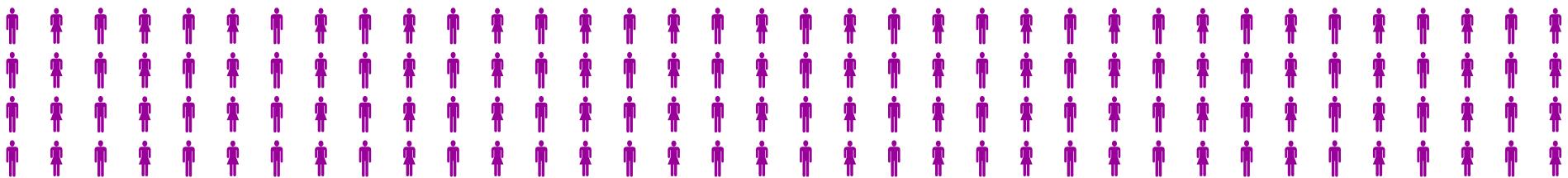
Number of households owed a full duty by Denbighshire to secure accommodation in 2015/16.....



Number of people eligible for statutory assistance to prevent and/or relieve homelessness in 2015/16.....



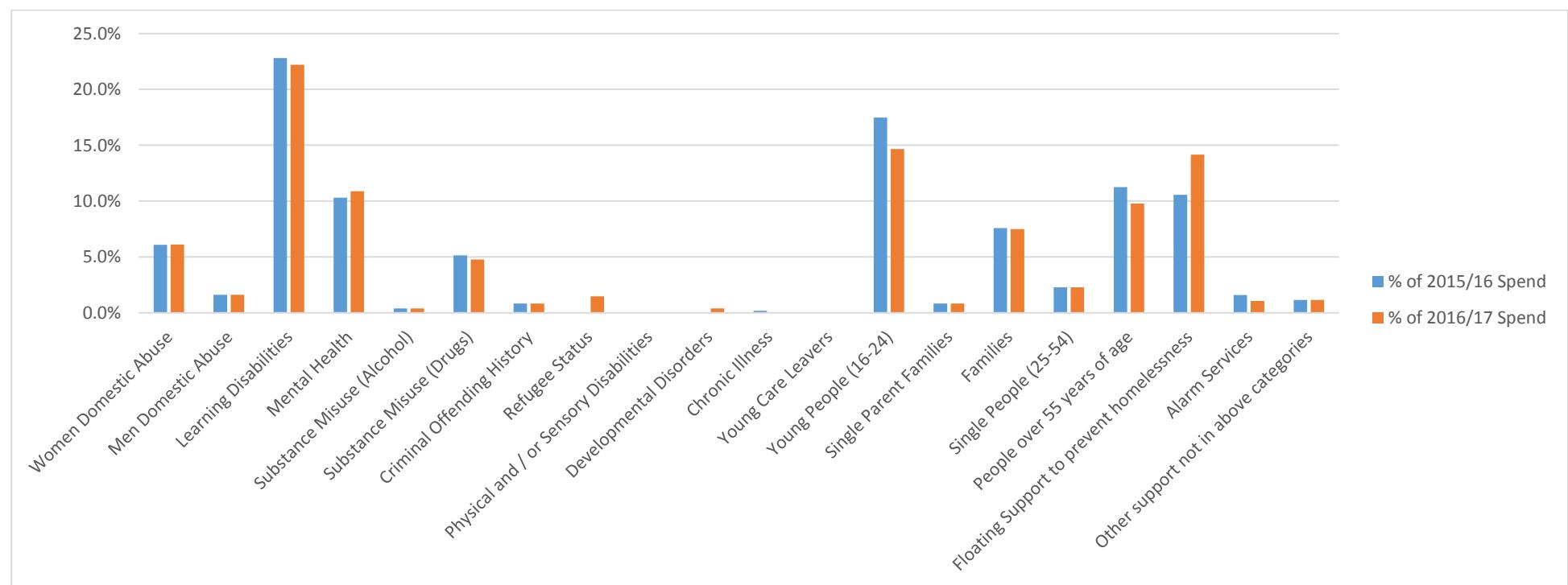
Number of people supported by Supporting People services in 2015/16.....





Denbighshire Supporting People have worked with providers to manage the ongoing budget cuts by aligning project costs to our benchmark where possible, and by reviewing projects' eligibility for the Supporting People Grant. As a result of not receiving the cuts expected for 2016-17, the savings already identified have been reinvested into in-year spend-to-save projects, most of which are within the Floating Support to prevent homelessness/Generic category (see Graph 1).

### Graph 1 – Comparison of 2015/16 & 2016-17 Spend

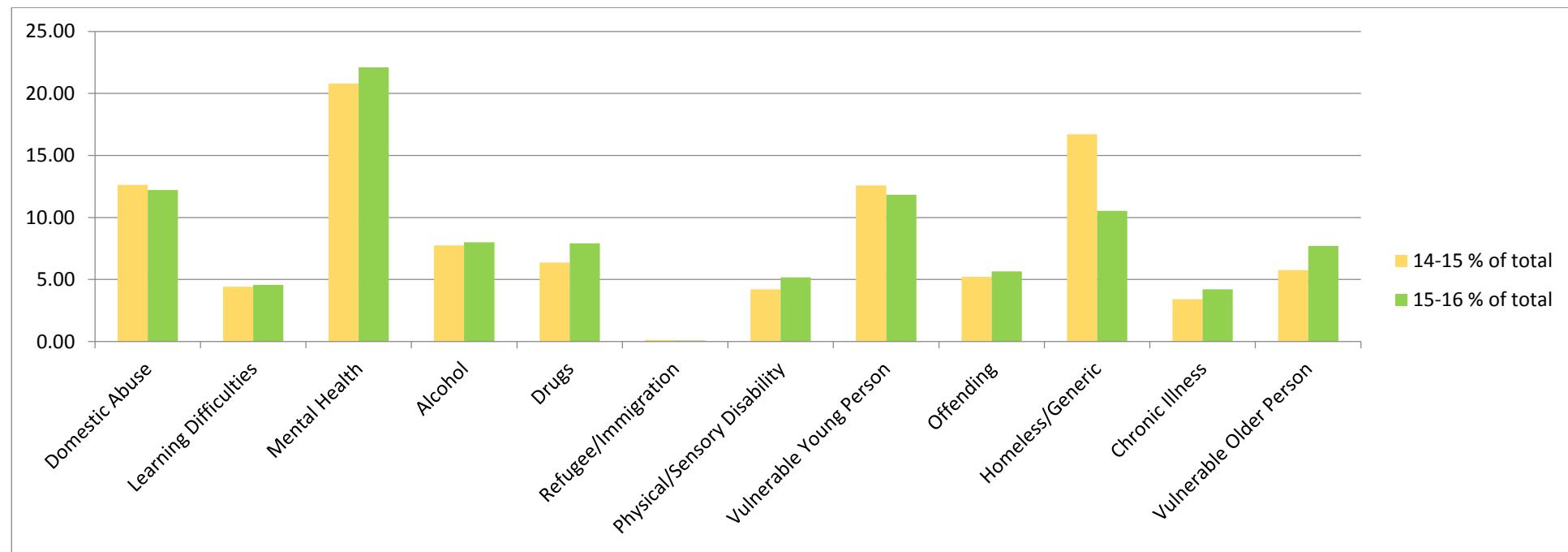


Support needs reported in 2015-16 through the needs mapping exercise have deviated slightly from the trends in 2013-14 and 2014-15. The proportion of forms reporting domestic abuse related support needs has remained steady in 2015-16, whilst the proportion of forms reporting mental health related support needs has risen only slightly in comparison to larger rises in previous years. There have been notable rises in the proportion of forms reporting drug related support needs and also support needs relating to being a vulnerable older person, whilst there has been a fall in the proportion of forms identifying needs relating to being young and vulnerable, in direct contrast to previous years. The drop in the proportion of forms reporting homelessness has continued, most likely because of the change to the category from 'Homelessness' to 'Generic' which is somewhat ambiguous. Despite some of these changes, the top four support needs identified remain the same as in previous years: mental health, domestic abuse, vulnerable young person, and homelessness/generic.

The increase in drug related support needs is also evident from the proportion of forms reporting this area as a Lead Need, which has more than doubled from 2% of forms in 2014-15, to 5% of forms in 2015-16. There has been a corresponding rise in the proportion of forms identifying engagement with Community Drug and Alcohol Services – 10.9% of those referred in 2015-16 compared to 7.8% of those referred in 2014-15. This may require further investigation to ascertain whether this is due to improved reporting or an actual increase in people with drug related support needs.

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#### **Graph 2 – Comparison of 2014/15 & 2015/16 Support Needs Identified**



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There have been further changes in personal and household characteristics, with a continued fall in the proportion of young people and a corresponding rise in older people presenting for support – this may be due to significant work being completed by Supporting People with older people's services which has resulted in improved reporting and/or a turnover of service users. The proportion of couples and families presenting for support has remained steady, following a fall last year. There has also been a slight fall in the proportion of females requiring support (57% in 2015-16), despite a rise in the last two years from 53% in 2012-13 to 60% in 2014-15.

The reason for homelessness has seen a further fall in the proportion of people receiving a notice of eviction in 2015-16, with a small rise in neighbour disputes/harassment. The main reason for homelessness continues to be family/relationship breakdown (51% in 2015-16).

There has been a continued rise in completion of more fields within the form, which is encouraging and makes the data increasingly reliable.

Following the six-fold increase in the number of forms reporting current or previous membership of the armed forces in 2014-15 compared to the previous year, the numbers have remained steady in 2015-16. Denbighshire Supporting People continues to contribute to delivering against the Armed Forces Covenant.

### Service gaps

The North Wales Regional Collaborative Committee requested a piece of work to be undertaken in 2015-16 to identify the unmet need and service gaps across the region, and to produce a robust methodology for the region to adopt in future. Currently, only those spend plan categories with no projects are highlighted as potential service gaps, and it was felt that met and unmet need should be more robustly checked and evidenced, in order that support is available to those most in need especially given the pressure on budgets. Denbighshire Supporting People undertook this work on behalf of the region, and has recommended piloting the distribution of an annual survey to service providers, stakeholders and service users, which focuses on the service user groups identified as a priority by the RCC. This would supplement the data collected by the Needs Mapping form, and can inform whether any further changes need to be made to data collection on met and unmet need.

Service gaps against the spend plan are currently as follows:

- People with Physical and / or Sensory Disabilities – needs mapping data indicates that people with Physical and/or Sensory Disabilities (PSD) are presenting for services and are able to disclose their impairment, evidenced by increased completion rates of questions relating to PSD. It is recommended that this data continues to be monitored and some work carried out with service users and referrers to ensure people with PSD are able to access Supporting People projects and to assess whether there is a need for a specialist project for this client group.
- People with Chronic Illness (including HIV / AIDS) – funding for this category accounted for 0.2% of 2015/16 spend, however, the review of this provision found that service users could have their needs met more appropriately, and more cost-effectively, by generic services rather than a specialist service.
- Young People who are Care Leavers – whilst no projects sit within this service user group, the DCC Family Support Team (in Families service user group) does specifically support care leavers and the new DCC Generic Support Project has been commissioned to support a range of hard-to-reach service user groups, which includes Care Leavers. There

are also a significant number of projects for young people in Denbighshire, which those leaving care are able to access. It has been recognised that Supporting People can't effectively meet the needs of young people alone, whether leaving care or not, and so are currently working with internal partners to develop a Young Person's Pathway (see Young People with Support Needs, under Service Development).

During 2015/16, there has been increased evidence of need for Supporting People to develop a process for people presenting with no local connection to Denbighshire. . Whilst the numbers presenting from other areas remain small and are not identified as having increased within the Needs Mapping data, there has been an increased need for clarity for all Supporting People projects in how to respond to presentations from those with no local connection to Denbighshire. A process has been drafted and approved by Supporting People Planning Group, and will be implemented by April 2017.

## Consultation Evidence

Denbighshire Supporting People value feedback from all stakeholders about the commissioning and delivery of Supporting People contracts. This ensures that Supporting People-funded support services are held to a high quality standard and continue to meet the needs of vulnerable people.

When projects are reviewed every 3 years, Supporting People seek feedback from staff, service users and stakeholders through interviews and questionnaires, to ensure that projects are delivering the service as required and that they continue to meet the needs of service users effectively. Any significant issues or themes emerging from the feedback will be addressed within the review recommendations, which may include improvements to existing practices or remodelling a project to better meet demand.

If a project is considered for decommissioning, Supporting People will seek the views of service users and stakeholders when completing the Decommissioning Report, and consider how any negative impacts can be alleviated.

Between 2014 and 2016, Supporting People's Service User Involvement Officer has been working with service providers and service users to capture levels of engagement, areas of good practice, and collaboration opportunities within Denbighshire, in order to develop an easy-to-use quick-reference toolkit for service providers to use in developing their own service user involvement opportunities.

Supporting People are also considering consultation evidence gathered throughout the development of the homelessness strategy and Homelessness Forum.

An 8 week consultation period was held between August – September, to discuss the LCP with Supporting People service providers, service users and other stakeholders and gather feedback on the commissioning, remodelling and decommissioning intentions of Denbighshire Supporting People. The LCP was circulated to a wide variety of stakeholders, including all SP commissioned projects, referrers, colleagues throughout Denbighshire Council, our Tackling Poverty Partners, and other support, health, and social care agencies in the area. Various meetings were also attended by SP where feedback was sought. Additionally, a Supporting People Day was held in Rhyl Town Hall on 12th September 2016, with attendees including service users and staff from a variety of stakeholder agencies. Feedback received during this consultation period was largely very positive; it did however highlight the need for the Plan to better capture domestic abuse related priorities, particularly in the context of the Violence Against Women Domestic Abuse & Sexual Violence (Wales) Act 2015.

Denbighshire Supporting People Planning Group are also consulted throughout the development of this Plan, and agree any changes to the content. Following the formal consultation period, the Plan will be submitted to Partnership Scrutiny Committee members, before the final document is submitted and signed off by Denbighshire County Council Cabinet, The LCP will be submitted to the North Wales Regional Collaborative Committee in January 2017.

## **Priorities for Development**

During the summer 2015, Denbighshire Supporting People outlined key priorities to be investigated or developed over the following 12-18 months. Table 1 details the work carried out by Supporting People so far, and Table 2 outlines ongoing and new priorities for the next 12-18 months.

**Table 1**

| What we planned 2015-17.....                                                                                                                                                                                                                                                                                                                                                                                                 | What we did.....                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>1 Community Support Model</b><br/>Develop a model of community support where sessions are held in appropriate and accessible settings in the community, as a means of efficiently and economically delivering low level services. This may contribute to the RCC pilots (see no. 4).</p>                                                                                                                               | <p>Continued to pilot projects supporting individuals in group settings, examples include Countryside Services and DVSC training. Commissioned House Share project which provides life skills training for service users.</p>                                                                                                                                                                                                               |
| <p><b>2 People with Developmental Disorders</b><br/>To give consideration to the possibility of redeploying funding within the DCC Learning Disabilities Community Living allocation to develop a small supported housing project for people with a diagnosis of high functioning autistic spectrum disorder.</p>                                                                                                            | <p>Denbighshire Supporting People have contributed to a draft Commissioning Strategy for this service user group through the Commissioning for Adults with Autism Group. Funding provisionally allocated subject to evidence of demand for housing related support.</p>                                                                                                                                                                     |
| <p><b>3 Generic / Floating Support / Peripatetic (Ty Golau)</b><br/>Denbighshire Supporting People will continue to work in collaboration with Clwyd Alyn Housing Association to implement the new Ty Golau project to ensure it effectively supports the new Housing (Wales) Act 2014, continues to develop a multi-agency approach to support the No Second Night Out model, and generates additional funding streams.</p> | <p>Denbighshire Supporting People attend Partnership meetings with Clwyd Alyn Housing Association and have provided additional funding for Rough Sleeper Personal Budgets project.<br/>Single Pathway attend weekly operational meetings and have conducted research into the feasibility of wet provision in Denbighshire.<br/>Commissioned pilot Generic Floating Support project to work with hard-to-reach groups using an outreach</p> |

| <b>What we planned 2015-17.....</b>                                                                                                                                                                                                                                                                                                                                                                                                            | <b>What we did.....</b>                                                                                                                                                                                                                                                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                | approach.                                                                                                                                                                                                                                                                                                                                                         |
| <p><b>4 Regional Collaborative Committee Pilots</b><br/> Denbighshire Supporting People will support the piloting of new cost-effective approaches of support that have been put forward by support providers to the Regional Collaborative Committee, such as trialling the use of technology, e.g. Skype, Facebook, rather than traditional face-to-face support; and supporting the development of community support and social groups.</p> | <p>The Wallich Young People Generic Floating Support project have piloted new approaches to support using technology and provide regular updates to the RCC Sub-Group.</p>                                                                                                                                                                                        |
| <p><b>5 Supported Housing</b><br/> Review all Supporting People Supported Housing provision to ensure it continues to meet demand appropriately and to address any issues that prevent service users from moving on to independent living quickly and sustainably.</p>                                                                                                                                                                         | <p>Supporting People are looking at the balance between Floating Support and Supported Housing and will further work with providers to address the affordability of Supported Housing if the resident is working.<br/> Building Futures group set up to investigate the possibility of combining learning skills with bringing an empty property back to use.</p> |
| <p><b>6 Off the Shelf</b><br/> Develop a bank of off-the-shelf specifications for short-term initiatives, in order that any in-year underspend that is identified can be addressed and utilised quickly.</p>                                                                                                                                                                                                                                   | <p>Underspend was closely monitored in 2015/16 and a number of short-term projects explored and implemented as this money became available. In contrast to previous years, this allowed the SP Grant to be fully utilised with no remaining underspend.</p>                                                                                                       |
| <p><b>7 Education and Employment</b><br/> Investigate the low attainment of outcomes related to education, training, employment and volunteering and renew</p>                                                                                                                                                                                                                                                                                 | <p>Linked to 1 above, DVSC and Countryside Services have engaged service users in volunteering and DVSC in particular are encouraging people into employment</p>                                                                                                                                                                                                  |

| What we planned 2015-17.....                                                                                                                                                                                          | What we did.....                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| the focus on this area of support amongst existing projects.                                                                                                                                                          | through confidence building.<br>Supporting People will continue to work with providers to encourage increased uptake of training and employment and to challenge barriers.                                                                                                                                         |
| <b>8 Specialist vs Generic</b><br>Following the remodelling of the majority of Supporting People services, reconsider the balance of specialist and generic support provision and consider realigning if appropriate. | Denbighshire Supporting People have begun to look at the balance of specialist and generic services now that all SP projects have undergone a full service evaluation within the last 4 years. <b>In doing so, Supporting People will be guided by local evidence of need, as well as national evidence bases.</b> |
| <b>9 Review Benchmark</b><br>Denbighshire Supporting People will review their benchmark cost for a full time support worker in line with the Value For Money Policy.                                                  | Denbighshire SP benchmark was increased by 1% following notification of 0% cuts to 2016/17 budget. Supporting People will continue to monitor the benchmark through service evaluations.                                                                                                                           |
| <b>10 Local Connection</b><br>Consider the case for introducing a clear local connection policy for all Denbighshire Supporting People projects.                                                                      | Local Connection paper completed by Supporting People and distributed for consultation in 2016.                                                                                                                                                                                                                    |

**Table 2**

| Priority 2017-18           |
|----------------------------|
| 1. Community Support Model |

|                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Tackling<br/>Poverty<br/>Strategies</p> | <p><b>Priority 2017-18</b></p> <p>Develop models of community support where sessions are held in appropriate and accessible settings in the community, as a means of efficiently and economically delivering low level services and combatting social isolation by enabling people to establish their own networks of support. Develop close links with other relevant DCC departments and third sector agencies, to assist service users to access group support and volunteering opportunities (including access to transport).</p> |
|                                                                                                          | <p><b>2. People with Developmental Disorders</b></p> <p>To explore the possibility of redeploying funding within the DCC Learning Disabilities Community Living allocation to develop a housing related support project for people with a diagnosis of high functioning autistic spectrum disorder.</p>                                                                                                                                                                                                                               |
|                                                                                                          | <p><b>3. Regional Collaborative Committee</b></p> <p>Denbighshire will contribute to meeting the priorities of the regional development plan. This will include evaluating the pilot projects from the previous year and exploring opportunities for regional working.</p>                                                                                                                                                                                                                                                            |
|                                                                                                          | <p><b>4. Supported Housing</b></p> <p>Review Supporting People Supported Housing provision to ensure it continues to meet demand appropriately and to address affordability issues if the service user enters employment. To consider the impact of the Local Housing Allowance cap on Supported Housing, proposed for 2019/20.</p>                                                                                                                                                                                                   |
|                                                                                                          | <p><b>5. Education and Employment</b></p> <p>Investigate the low attainment of outcomes related to education, training, employment, and volunteering and renew the focus on this area of support amongst existing projects. To explore joint commissioning of a pilot project with other Tackling Poverty Programmes to improve access to, and achievement within, education and employment.</p>                                                                                                                                      |
|                                                                                                          | <p><b>6. Homelessness Strategy</b></p> <p>Work collaboratively with Denbighshire Housing Solutions to develop and inform the Homelessness Strategy, as well as the Homelessness Forum.</p>                                                                                                                                                                                                                                                                                                                                            |

## Priority 2017-18

### 7. Young Person's Pathway

Work closely with Homelessness, Social Services, YOT and other stakeholders to develop a Young Person's Pathway and ensure the needs of young people in Denbighshire are met appropriately. In doing so, Supporting People will be informed by collaborative working across health, education, social services and criminal justice services, and research initiatives such as the Welsh Adverse Childhood Experiences (ACE) Study.

### 8. Personal Budgets

Evaluate the two Personal Budgets pilots within Ty Golau and Single Pathway to inform future commissioning of these projects.

### 9. Wet Provision

Work alongside Conwy & Denbighshire Community Safety Partnership to determine the need for 'wet' provision in Denbighshire (support services where people accessing can consume alcohol on site). Following initial research by the Single Pathway, the Supporting People Outreach Team is undertaking a piece of work to establish the perceived need for such provision amongst service users and stakeholders in Denbighshire.

### 10. Older People's Services

Align the Supporting Independent Living service with the DCC Reablement service to offer a consistent and streamlined service to people from high to low needs. To ensure that all of our Older Peoples Services contribute to the aims of the Denbighshire Ageing Well Plan.

Strategic  
Development

## Service Development

All units currently funded by Denbighshire Supporting People are detailed in Table 3 below, along with proposals for service development, decommissioning and remodelling during the next 3 years.

Due to ongoing reductions to the Supporting People budget, Denbighshire Supporting People Team will consider all projects in line with the Decommissioning Strategy to determine what will be a priority to fund moving forward. This will also be informed by work carried out on the Priorities for Development detailed within this Plan. Service provision may change during the development of this Plan as Denbighshire Supporting People take advantage of opportunities to remodel services at contract end and/or according to demand.

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**Table 3**

| Service User Group                | Current Service Provision & Number of Units                                                                                                                                                                                                                                                                                                                                                                | Service Development, Decommissioning and Remodelling Proposals                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Women Experiencing Domestic Abuse | United Against Domestic Abuse <ul style="list-style-type: none"> <li>• 12 floating support units</li> </ul> Glyndwr Women's Aid <ul style="list-style-type: none"> <li>• 5 refuge units</li> </ul> Hafan Cymru <ul style="list-style-type: none"> <li>• 8 supported housing units</li> </ul> North Denbighshire Domestic Abuse Services <ul style="list-style-type: none"> <li>• 3 refuge units</li> </ul> | <p><i>Applicable to both male and female domestic abuse services:</i></p> <p>A strategic group has been established between Supporting People and the Community Safety Partnership to address domestic abuse in Denbighshire. This group has representation on the North Wales Gender Based Violence Domestic Abuse and Sexual Violence Forum.</p> <p>Denbighshire Supporting People regularly attend the All Wales Domestic Abuse Modernisation Group and hope to further increase North Wales representation on the group.</p> <p><b>Denbighshire Supporting People will also contribute to the Domestic Abuse Task and Finish Group to be developed by the RCC.</b></p> <p>Target hardening is on the national agenda with slippage funds being</p> |

| Service User Group              | Current Service Provision & Number of Units                                                                                                                                                                                             | Service Development, Decommissioning and Remodelling Proposals                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                 |                                                                                                                                                                                                                                         | <p>allocated by Welsh Government to purchase equipment across the country, £68,500 allocated to North Wales. <b>'Soft' target hardening equipment has now been distributed to SP specialist DA services across Denbighshire, to enable staff to offer the equipment to low/med risk service users.</b> Supporting People Grant terms have also explicitly included the fitting of target hardening as SP-eligible, which Denbighshire Supporting People intend to support</p> <p><b>Women only:</b> Domestic Abuse remains one of the highest support needs reported by those accessing Supporting People services.</p>                                                                                                                                                                    |
| Men Experiencing Domestic Abuse | <p>North Denbighshire Domestic Abuse Services</p> <ul style="list-style-type: none"> <li>• 2 refuge units</li> </ul> <p>United Against Domestic Abuse</p> <ul style="list-style-type: none"> <li>• 12 floating support units</li> </ul> | <p><i>See notes in service user group above (Women Experiencing Domestic Abuse) regarding domestic abuse services for both males and females.</i></p> <p><b>Men only:</b> The number of males reporting domestic abuse have risen slightly in 2015/16 compared to previous years, although it is rarely identified as a lead support need on the needs mapping form. Demand for floating support remains low for males, however, this will continue to be monitored against the needs mapping data to ensure there are no barriers to accessing support.</p> <p>Flintshire Supporting People had identified a gap in their provision for a male-only domestic abuse service, and <b>have now opened</b> an accommodation-based service, which is accessible to Denbighshire residents.</p> |

| <b>Service User Group</b>         | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| People with Learning Disabilities | <p>Denbighshire County Council</p> <ul style="list-style-type: none"> <li>• 109 community living units</li> </ul> <p>KeyRing</p> <ul style="list-style-type: none"> <li>• 18 floating support units</li> </ul> <p>Cymryd Rhan</p> <ul style="list-style-type: none"> <li>• 5 floating support units</li> </ul>                                                                                                                                                              | <p>Funding to DCC Community Living will continue to be reduced every year as agreed in 2013. A Supporting People Link Worker is in post for 12 months to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services and to ensure they are delivering SP-eligible support.</p> <p>Floating support services are being considered for remodelling between 2016-18, options include combining smaller projects into one and exploring sub-regional commissioning with Flintshire County Council.</p> <p>The RCC Sub-Group are currently overseeing the work across all North Wales authorities to address SP eligibility issues as well as considering the risks and opportunities to future funding and service delivery.</p>                                                                 |
| 8                                 | <p>People with Mental Health Issues</p> <p>Cymryd Rhan</p> <ul style="list-style-type: none"> <li>• 10 floating support units</li> </ul> <p>Hafal</p> <ul style="list-style-type: none"> <li>• 20 floating support units</li> <li>• 8 supported housing units</li> </ul> <p>Hafan Cymru</p> <ul style="list-style-type: none"> <li>• 10 floating support units</li> </ul> <p>Grwp Cynefin</p> <ul style="list-style-type: none"> <li>• 12 floating support units</li> </ul> | <p>Mental Health remains one of the highest support needs reported by those accessing Supporting People services, although only 30% of those identify it as a lead need, which further supports the trend that more people are presenting with lower level mental health needs.</p> <p>As part of our response to this, Denbighshire Supporting People have commissioned a support and research project for people who may be presenting with mental health issues as a result of using substances, in particular the use of novel psychoactive substances.</p> <p>Partnership working will continue to be developed with Community Mental Health Services and BCUHB to ensure our services complement those provided by statutory services. This includes a piece of work to map all Mental Health services provided within Denbighshire to improve</p> |

| <b>Service User Group</b>                     | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                                                         | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                               | <p>Denbighshire County Council</p> <ul style="list-style-type: none"> <li>• 5 supported housing units</li> <li>• 5 floating support units</li> </ul> <p>CAIS</p> <ul style="list-style-type: none"> <li>• 15 floating support units</li> </ul> | <p>understanding of the provision in place, to reduce duplication and potentially commission joint services.</p> <p>A Supporting People Link Worker is in post for 12 months to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services and to ensure they are delivering SP-eligible support.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| People with Substance Misuse Issues (Alcohol) | <p>CAIS</p> <ul style="list-style-type: none"> <li>• 10 floating support units</li> </ul>                                                                                                                                                      | <p><i>Applicable to both drug and alcohol services:</i></p> <p>Work is ongoing to explore whether there is a need for supported housing specifically for single females with no dependents with substance misuse issues (drug and/or alcohol). Denbighshire Supporting People have been working closely with the Community Safety Partnership to develop a response to anti-social behaviour issues in Denbighshire and have been investigating the need for wet provision in Denbighshire.</p> <p>All North Wales Supporting People teams have once again received SMAF funding in 2015-16 to purchase starter packs for people moving into new tenancies, e.g. bedding, crockery, microwave, toiletries. SMAF funding has been provided to the Rhyl Recovery Project once again, which supports individuals to address substance misuse issues through mutual aid groups and is delivered from the Dewi Sant Centre.</p> <p>Denbighshire Supporting People will continue to improve links with Substance Misuse Services through continued representation on the Area Planning Board Delivery Group, and will include exploring future revenue funding available from the Substance Misuse Action Fund considering any</p> |

| Service User Group                                                | Current Service Provision & Number of Units                                                                                                                                                                                                                                                                                                                                                                     | Service Development, Decommissioning and Remodelling Proposals                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                 | opportunities for regional or sub-regional working.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| People with Substance Misuse Issues (Drugs & Volatile Substances) | <p>CAIS</p> <ul style="list-style-type: none"> <li>• 5 supported housing units</li> <li>• 17 floating support units</li> </ul> <p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> <li>• 4 hostel units</li> <li>• 3 floating support units</li> </ul> <p>The Wallich</p> <ul style="list-style-type: none"> <li>• 6 supported housing units</li> <li>• 1 floating support unit</li> </ul> | <p><i>See notes in service user group above (Substance Misuse Issue (Alcohol)) regarding both drug and alcohol services.</i></p> <p><b>People with Substance Misuse Issues (Drugs &amp; Volatile Substances) only:</b></p> <p>The Wallich Doorstop project is being delivered sub-regionally with Conwy from 2016.</p> <p>The Ty Golau project are working to develop closer relationships with their partner agencies and are further developing the Housing First element of the project to overcome the challenges encountered and ensure it operates in line with Housing First principles. The project continues to pilot the Rough Sleeper Personal Budgets, which provide innovative one-off solutions to assist a move towards independent living.</p> <p>Denbighshire Supporting People will liaise with neighbouring Supporting People teams to explore opportunities to consider the development of a sub-regional Housing First project for single people who have substance misuse issues.</p> <p>The increase in the number of people identifying drug related support needs will be investigated further.</p> |

| <b>Service User Group</b>                                 | <b>Current Service Provision &amp; Number of Units</b>                                         | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| People with Criminal Offending History<br><br>Tudalen 121 | Nacro Cymru <ul style="list-style-type: none"> <li>• 6 supported housing units</li> </ul>      | <p>Following a decline in offending being reported as a support need by those accessing Supporting People services in the previous two years, the numbers now remain steady which may in part be due to the changes to the Housing (Wales) Act 2014 removing priority need for offenders and thus, offenders may need more support on release.</p> <p>Wrexham Prison for male offenders will open in 2017 and will have a focus on the education, training and resettlement of offenders. Along with legislative changes within the Housing (Wales) Act 2014 and the Social Service and Wellbeing (Wales) Act 2014, this will have a significant impact upon the resettlement of offenders within North Wales.</p> <p>Denbighshire Supporting People will continue to attend the North Wales Prisoner Resettlement Steering Group to address these changes.</p> <p>Demand for specialist provision for offenders will be monitored over the next 1-2 years.</p> |
| People with Refugee Status                                | British Red Cross <ul style="list-style-type: none"> <li>• 8 floating support units</li> </ul> | Denbighshire Supporting People have commissioned a floating support project as part of Denbighshire's response to the Syrian Resettlement Programme. This is currently being developed sub-regionally with both Flintshire and Wrexham Councils. Supporting People are also coordinating the wider Local Authority response, a role which will be shared with Flintshire Supporting People.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

| <b>Service User Group</b>                          | <b>Current Service Provision &amp; Number of Units</b> | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------------------|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| People with Physical and / or Sensory Disabilities | No specific projects                                   | <p>Needs mapping data indicates that people with Physical and/or Sensory Disabilities (PSD) are presenting for services and are able to disclose their impairment, evidenced by increased completion rates of questions relating to PSD.</p> <p>Numbers reporting needs in this area will continue to be monitored alongside considering whether needs can be met by existing services.</p>                                                                                                                                                                                                                                                                |
| People with Developmental Disorders (i.e. Autism)  | No specific projects                                   | <p>Work is being undertaken to assess the needs of people with high functioning autistic spectrum disorder and dependent on the level of cuts in future years, some funding removed from community living may be redeployed into a specific project. Denbighshire Supporting People are currently contributing to the development of a Denbighshire Commissioning Strategy for people with high-functioning autism.</p> <p>Supporting People will continue to make links with specialist services to promote knowledge of, and access to, existing Supporting People services. This includes the provision of training on autism to providers in 2016.</p> |
| People with Chronic Illness (including HIV, AIDS)  | No specific projects                                   | <p>The regional project for this client group has been decommissioned as a service review found that service users could have their needs met more appropriately, and more cost-effectively, by generic services rather than a specialist service.</p> <p>Numbers reporting needs in this area will continue to be monitored and whether these needs can be met by existing services.</p>                                                                                                                                                                                                                                                                  |

| <b>Service User Group</b>                  | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                                                        | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Young People who are Care Leavers          | No specific projects                                                                                                                                                                                                                          | <p>There are a number of Young People projects that young people leaving care can, and do, access. The DCC Family Support Team (in Families with Support Needs service user group) can also support those leaving care where a statutory duty still exists and the new DCC Generic Support Project has been commissioned to support a range of hard-to-reach service user groups which includes Care Leavers. There is currently no evidence to suggest that a specific project is required and it is anticipated that the When I Am Ready scheme may actually reduce the demand from care leavers on Supporting People services.</p> <p>It has been recognised that Supporting People can't effectively meet the needs of young people alone, whether leaving care or not, and so are currently working with Homelessness and Social Services teams to develop a Young Person's Pathway and ensure the needs of young people in Denbighshire are met appropriately.</p> |
| Young People with Support Needs (16 to 24) | <p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> <li>• 33 supported housing units</li> </ul> <p>Local Solutions</p> <ul style="list-style-type: none"> <li>• 14 supported housing units</li> </ul> <p>Hafan Cymru</p> | <p>Young people continue to make up a significant proportion of those requiring housing-related support, however, numbers have reduced slightly in the last year. It is expected that demand from this service user group might rise over the next few years given changes to welfare benefits affecting young people, unless they can remain in the family home. Denbighshire Supporting People will work with Housing Benefit to reduce the impact on vulnerable young people. Further learning is also expected from the House Share project which has been extended into 2016-17.</p> <p>Denbighshire Supporting People are currently evaluating all SP provision</p>                                                                                                                                                                                                                                                                                                |

| Service User Group                        | Current Service Provision & Number of Units                                                                                                                                                                                                                                                                                                                                                                                                               | Service Development, Decommissioning and Remodelling Proposals                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tudalen 124                               | <ul style="list-style-type: none"> <li>• 6 supported housing units</li> <li>• 15 floating support units</li> </ul> <p>Nacro Cymru</p> <ul style="list-style-type: none"> <li>• 6 supported housing units</li> </ul> <p>Grwp Cynefin</p> <ul style="list-style-type: none"> <li>• 6 floating support units</li> <li>• 6 supported housing units</li> </ul> <p>The Wallich</p> <ul style="list-style-type: none"> <li>• 5 floating support units</li> </ul> | <p>for young people and whether services continue to meet the needs of young people appropriately or whether alternative support models could be used more effectively. As already identified, it is recognised that Supporting People can't effectively meet the needs of young people alone, and so are currently working with other internal services to develop a Young Person's Pathway and improve outcomes for young people in Denbighshire. This includes remodelling the Dyfodol project in 2016-17 and potentially integrating The Wallich floating support units into the GIFT project (in Generic service user group).</p> <p>Denbighshire Supporting People are also keen to increase the number of young people accessing education and training to improve their ability to move on to independent living.</p> <p>Denbighshire's contribution to the sub-regional projects delivered by Local Solutions will continue to be monitored against demand.</p> |
| Single Parent Families with Support Needs | <p>Nacro Cymru</p> <ul style="list-style-type: none"> <li>• 6 supported housing units</li> </ul>                                                                                                                                                                                                                                                                                                                                                          | <p><i>Applicable to both single parent families and families services:</i></p> <p>Families account for a significant proportion of those accessing Supporting People services, however, families can and often do access projects within other service users groups, for example, domestic abuse, young people or generic projects. Therefore, there isn't a significant demand for family-specific projects.</p> <p>Supporting People continue to develop close links with Families First and Flying Start locally and nationally as part of the wider alignment of all four Tackling Poverty programmes, which may help to streamline support for</p>                                                                                                                                                                                                                                                                                                                  |

| <b>Service User Group</b>                                    | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                            | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                              |                                                                                                                                                                                                                   | families.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Families with Support Needs                                  | <p>Denbighshire County Council</p> <ul style="list-style-type: none"> <li>• 59 floating support units</li> </ul> <p>The Wallich</p> <ul style="list-style-type: none"> <li>• 10 floating support units</li> </ul> | <p><i>See notes in service user group above (Single Parent Families with Support Needs) regarding services for both single parent families and families.</i></p> <p><b>Families with Support Needs only:</b> A Supporting People Link Worker is in post for 12 months to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services and to ensure they are delivering SP-eligible support. A Welsh Government review of Denbighshire Supporting People in 2015 identified that some Supporting People-funded support appeared to be delivering statutory services and this should be monitored to ensure it is funding housing related support only, this will be addressed by the Link Worker.</p> |
| Single People with Support Needs not listed above (25 to 54) | <p>Seashells</p> <ul style="list-style-type: none"> <li>• 4 supported housing units</li> </ul>                                                                                                                    | As noted above (in Substance Misuse service user groups), work is ongoing to explore the need for supported housing for single females with no dependents and what specifically needs addressing, for example, drug and/or alcohol, mental health, or simply generic provision for females. This includes investigating the need for wet provision in Denbighshire.                                                                                                                                                                                                                                                                                                                                                                                             |
| People over 55 years of age with Support                     | <p>Denbighshire County Council</p> <ul style="list-style-type: none"> <li>• 320 floating support units</li> </ul>                                                                                                 | A significant amount of work has been carried out within the past 4 years to implement the Aylward Review recommendation of making older people's services tenure neutral. The number of units funded by                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

| <b>Service User Group</b>                                                                                | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                                                                                                                            | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Needs<br>Tudalen 126                                                                                     |                                                                                                                                                                                                                                                                                                                   | <p>Supporting People have decreased as a result, as not all residents in sheltered housing require active support beyond the provision of an alarm, and some organisations have declined Supporting People funding in order to continue operating a traditional warden service.</p> <p>A Supporting People Link Worker is in post for 12 months to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services and to ensure they are delivering SP-eligible support.</p> <p>The Supporting Independent Living service will be aligned with the DCC Reablement service to offer a consistent and streamlined service to people from high to low needs. This will require further funding to enable the service to effectively support the Social Services &amp; Well-being (Wales) Act 2014.</p> |
| Generic / Floating Support / Peripatetic (tenancy support services which cover a range of support needs) | Clwyd Alyn Housing Association <ul style="list-style-type: none"> <li>• 50 floating support units</li> </ul> The Wallich <ul style="list-style-type: none"> <li>• 60 floating support units</li> </ul> Denbighshire County Council <ul style="list-style-type: none"> <li>• 151 floating support units</li> </ul> | <p>Generic homelessness support remains one of the highest support needs reported by those accessing Supporting People services.</p> <p>Whilst projects offering specialist knowledge and support are crucial to supporting vulnerable people with complex needs, it remains equally important to provide more generic services that can offer flexible support on a number of issues. Supporting People will be reviewing the balance between specialist and generic services between 2016-18 to ensure demand is met appropriately.</p> <p>Supporting People will consider regional or sub-regional opportunities for the provision of generic floating support services and the coordination of</p>                                                                                                                                                      |

| <b>Service User Group</b> | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                       | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tudalen 127               |                                                                                                                                                                                                              | <p>the Single Pathway &amp; Complex Case Project, both of which would improve flexibility, knowledge across county borders, and consequently, the services provided to vulnerable people.</p> <p>Denbighshire Supporting People have commissioned a generic floating support project in 2016-17 to deliver outreach support to hard-to-reach groups, such as rough sleepers and street drinkers. This project will link in closely with the services delivered in the Dewi Sant Centre in Rhyl and is applying for funding from the Police and Crime Commissioner to develop a service user group in the Centre.</p> <p>A Housing Solutions post is being funded by Denbighshire Supporting People to pilot the reasonable steps work required by the Housing (Wales) Act 2014, which will also inform future collaborative working.</p> <p>Denbighshire Supporting People are also considering integrating smaller Wallich projects (in Young People and Families service user groups) into the larger GIFT project.</p> |
| Alarm services            | Abbeyfield <ul style="list-style-type: none"> <li>• 25 alarm units</li> </ul> Clwyd Alyn Housing Association <ul style="list-style-type: none"> <li>• 123 alarm units</li> </ul> Denbighshire County Council | All Alarm contracts have now been re-issued following the work undertaken to reduce Supporting People funding to monitoring of alarms only in line with SP eligibility.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

| <b>Service User Group</b>                                                   | <b>Current Service Provision &amp; Number of Units</b>                                                                                                                                                                                                                                         | <b>Service Development, Decommissioning and Remodelling Proposals</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tudalen 128                                                                 | <ul style="list-style-type: none"> <li>• 877 alarm units</li> </ul> <p>Grwp Cynefin Housing Association</p> <ul style="list-style-type: none"> <li>• 100 alarm units</li> </ul> <p>Wales &amp; West Housing Association</p> <ul style="list-style-type: none"> <li>• 67 alarm units</li> </ul> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Expenditure which does not directly link to the spend plan categories above | <p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> <li>• 4 emergency bed units</li> </ul> <p>Denbighshire County Council</p> <ul style="list-style-type: none"> <li>• Supporting People Administration</li> </ul>                                                        | <p>The use of emergency beds in Ty Golau will continue to be monitored and challenged to ensure it is operating a No Second Night Approach and will further inform the need for wet provision in Denbighshire.</p> <p>Welsh Government issued notice that the Supporting People Programme Grant cannot be used to fund the Local Authority's Supporting People Team from 2019/20 and that between 2016 and 2019, funding for the team must reduce by at least 10% year on year.</p> <p>The budget for the team has been reduced by 30% since 2013 and Denbighshire County Council intend to identify other sources of funding internally to enable the Grant to continue being administered effectively in the future ensuring services continue to meet demand, operate safely and to a high quality. The team will therefore no longer be funded by the Grant by 2019/20 as required.</p> |

## **Equality Impact Assessment**

An Equality Impact Assessment has been completed for this Local Commissioning Plan, which has found that no disproportionate negative impacts are anticipated. This will be reviewed following the consultation period.

To be completed upon receipt of 2017/18 budget from Welsh Government.

# **Supporting People Local Commissioning Plan 2017-18**

## **Wellbeing Impact Assessment Report**

This report summarises the likely impact of a proposal on the social, economic, environmental and cultural well-being of Denbighshire, Wales and the world.

|                                      |                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Assessment Number:                   | 49                                                                                                                                                                                                                                                                                                                                                                         |
| Brief description:                   | The LCP updates on Supporting Peopleâ€™s commissioning intentions for the next financial year, following on from the broader three year 2016-19 plan, published earlier this year. It details Denbighshire Supporting Peopleâ€™s strategic priorities; need, supply and service gaps analysis; consultation evidence; priorities for development, and service development. |
| Date Completed:                      | Version: 0                                                                                                                                                                                                                                                                                                                                                                 |
| Completed by:                        |                                                                                                                                                                                                                                                                                                                                                                            |
| Responsible Service:                 | Community Support Services                                                                                                                                                                                                                                                                                                                                                 |
| Localities affected by the proposal: | Whole County,                                                                                                                                                                                                                                                                                                                                                              |

## **IMPACT ASSESSMENT SUMMARY AND CONCLUSION**

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

### **Score for the sustainability of the approach**

Could you do more to make your approach more sustainable?

(2 out of 4 stars)  
Actual score : 15 / 24.

### **Summary of impact**

### Wellbeing Goals

|                                                               |          |
|---------------------------------------------------------------|----------|
| A prosperous Denbighshire                                     | Positive |
| A resilient Denbighshire                                      | Neutral  |
| A healthier Denbighshire                                      | Positive |
| A more equal Denbighshire                                     | Positive |
| A Denbighshire of cohesive communities                        | Positive |
| A Denbighshire of vibrant culture and thriving Welsh language | Neutral  |
| A globally responsible Denbighshire                           | Positive |

### Main conclusions

## THE LIKELY IMPACT ON DENBIGHSHIRE, WALES AND THE WORLD

### A prosperous Denbighshire

|                          |                                                                                                                                                                                                                                                                                                                             |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                                                                                                                                    |
| Justification for impact | Negative consequences are largely linked to potential funding losses, which is of course not unique to SP. SP Plans are all made in line with SP aims, fundamentally around supporting independence - the Plan is also heavily influenced by the Social Services and Wellbeing Act and Wellbeing of Future Generations Act. |

### Positive consequences identified:

The Wallich (SP commissioned) has been running a trial use of technology (e.g. text messages, social media), as an alternative means of delivering support - this has reduced car travel. The Plan outlines that this pilot will be being reviewed.

Education, employment, volunteering and training are key areas for development outlined in the Plan - our plans in line with this priority, along with looking at different ways of delivering support, e.g. group work, will provide opportunities for communities to contribute and develop their local economy.

As above, education, employment, volunteering and training are key areas for development outlined in the Plan - this will include working alongside our Tackling Poverty partners to develop ways to build skills amongst our providers in supporting outcomes in these areas.

## **Appendix**

Building skills to achieve independence is at the heart of all SP provision. The Young People's Positive Pathway, as outlined in the Plan, will have a particular focus on early intervention and longer term planning, with building young people's skills to ensure that positive outcomes are sustainable, being a major tenet.

All of SP's supported housing has been site assessed and agreed against SP quality standards. SP will also be looking to forge greater links with transport agencies (particularly third sector).

SP will continue to ensure that its support is available to all, including people with children - SP's support does not necessitate childcare. In supporting people to achieve outcomes in education, employment, volunteering and training, we will be working closely with other Tackling Poverty Partners to ensure that child care schemes can be utilised.

### **Unintended negative consequences identified:**

SP must make its commissioning decisions not only on quality of services, but on availability of grant funding - SP is therefore unable to make assurances around decommissioning until the budget is confirmed by Welsh Government.

### **Mitigating actions:**

In making decommissioning decisions, SP follows a rigorous decommissioning strategy, which includes consultation and impact assessment.

### **A resilient Denbighshire**

|                          |                                                                                   |
|--------------------------|-----------------------------------------------------------------------------------|
| Overall Impact           | Neutral                                                                           |
| Justification for impact | The Plan proposes nothing in the way of structural change; SP is support-centred. |

### **Positive consequences identified:**

SP have commissioned work with Countryside services, which last year ran a project that achieved: Planting of 80m conservation hedgerow Planting of 350 Native Trees Planting of 2000 Native Wildflower Plugs Clearing, seeding and raking : 80m / 30m Wildflower Meadow Creating a Native Shrub bank Planting a community Orchard 105 trees Clearing and litter picking the site Stone picking site

### **Unintended negative consequences identified:**

### **Mitigating actions:**

### **A healthier Denbighshire**

## Appendix

|                          |                                                                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                         |
| Justification for impact | SP's outcomes measurements are very much in line with improving overall wellbeing; the Plan is also heavily influenced by the Social Services and Wellbeing Act. |

### **Positive consequences identified:**

All SP service users are supported to make positive lifestyle choices, and SP has several specialist projects relating to areas such as alcohol, substance use, and offending, for example.

All SP projects supports service users in matters such as menu planning, cooking well on a budget etc.

One of SP's priorities is to look at different ways of delivering support, particularly via group work. We are also looking to forge greater links with transport agencies to support community participation.

SP will continue to commission a number of specialist mental health projects. Service users leading a healthy and active lifestyle is one of the outcomes SP projects are measured against. It is also expected that service users are supported to access healthcare, e.g. their GP.

### **Unintended negative consequences identified:**

### **Mitigating actions:**

### **A more equal Denbighshire**

|                          |                                                                                                          |
|--------------------------|----------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                 |
| Justification for impact | As a Tackling Poverty Programme, increasing equality of opportunity is a fundamental tenet of SP's work. |

### **Positive consequences identified:**

An Equality Impact Assessment has been undertaken of the draft Plan, which has identified no adverse impacts on any of the protected characteristics. SP additionally commission some specialist provision to work with people under certain protected characteristic groups, e.g. learning disabilities.

SP have made a significant contribution to the development of the Homeless and Vulnerable Groups Health Action Plan, and will continue to support the implementation of recommendations from this work.

SP is one of the 4 Tackling Poverty Programmes, and has been and will continue to work closely with our TP partners in addressing our common goals.

### **Unintended negative consequences identified:**

## Appendix

In our proposed review of the balance of specialist / generic services, it may be that (post '17-'18) some specialist provision is remodeled.

### Mitigating actions:

Any provision remodeled in future will be informed by an EqIA, and consultation.

### A Denbighshire of cohesive communities

|                          |                                                                                                                                             |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                    |
| Justification for impact | As above, SP (and its projects) have worked closely with other agencies to develop solutions to issues impacting negatively on communities. |

### Positive consequences identified:

Safety of self and others are outcomes which SP providers are measure against. Domestic abuse is also a key aspect of SP's plans - A strategic group has been established between Supporting People and the Community Safety Partnership to address domestic abuse in Denbighshire. This group has representation on the North Wales Gender Based Violence Domestic Abuse and Sexual Violence Forum. Denbighshire Supporting People regularly attend the All Wales Domestic Abuse Modernisation Group and hope to further increase North Wales representation on the group. Denbighshire Supporting People will also contribute to the Domestic Abuse Task and Finish Group to be developed by the RCC. Target hardening is on the national agenda with slippage funds being allocated by Welsh Government to purchase equipment across the country, £68,500 allocated to North Wales. "Soft" target hardening equipment has now been distributed to SP specialist DA services across Denbighshire, to enable staff to offer the equipment to low/med risk service users. Supporting People Grant terms have also explicitly included the fitting of target hardening as SP-eligible, which Denbighshire Supporting People intend to support.

In addition to developing group work support, SP also have a Service User Involvement Officer, who is working with Providers to improve opportunities for participation and engagement.

SP will be continuing to work alongside colleagues related to managing anti-social behaviour, e.g. by attending the ASB Tasking Forum. SP is also undertaking work to look at the viability of 'wet' provision, partly in response to street drinking issues in Rhyl.

### Unintended negative consequences identified:

'Wet' provision, if not managed properly, could have the potential to impact negatively on the community.

### Mitigating actions:

## Appendix

SP are not currently at a point of making any kind of decision around wet provision - however, in the development of ideas and knowledge bases, SP will ensure that expertise is heavily consulted, so that any possible ultimate developments will be well informed (and managed).

### A Denbighshire of vibrant culture and thriving Welsh language

|                          |                                                                                                                                                  |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Neutral                                                                                                                                          |
| Justification for impact | There is nothing specifically set out on any of SP's plans around the Welsh language; however, Welsh language policies continue to be monitored. |

#### Positive consequences identified:

The SP Team conforms to DCC's Welsh language standards, and SP projects are expected to offer their services in both Welsh and English.

As above.

As previous, SP's work with Countryside services.

#### Unintended negative consequences identified:

It is not a requirement that all SP staff and project staff are able to speak Welsh.

#### Mitigating actions:

Ensure that all staff are aware of policies, and encourage staff to take up training.

### A globally responsible Denbighshire

|                          |          |
|--------------------------|----------|
| Overall Impact           | Positive |
| Justification for impact |          |

#### Positive consequences identified:

Employment practices, standards of working conditions and contracts, health and safety, bullying and harassment etc. are all monitored in SP contract management and service reviews.

SP works closely with many organisations in Denbighshire to ensure cohesive and joined up working.

#### Unintended negative consequences identified:

Certain local businesses have raised concern around the impact of (ongoing) projects, whereby service users undertaking ASB do so in the vicinity.

## **Appendix**

### **Mitigating actions:**

SP are continuing to work with other agencies (e.g. the Police) in addressing ASB, and alleviating community concerns.

Mae tudalen hwn yn fwriadol wag

|                                   |                                                                                |
|-----------------------------------|--------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Partneriaethau</b>                                       |
| <b>Dyddiad y Cyfarfod:</b>        | <b>24 Tachwedd 2016</b>                                                        |
| <b>Aelod / Swyddog Arweiniol:</b> | <b>Aelod Arweiniol, Parth Cyhoeddus</b>                                        |
| <b>Awduron yr Adroddiad:</b>      | <b>Pennaeth Cynllunio a Gwarchod y Cyhoedd/ Rheolwr<br/>Gwarchod y Cyhoedd</b> |
| <b>Teitl:</b>                     | <b>Partneriaeth Teledu Cylch Cyfyng Sir Ddinbych</b>                           |

## 1. Am beth mae'r adroddiad yn sôn?

1.1 Mae'r adroddiad hwn yn ymwneud â Phartneriaeth TCC Sir Ddinbych a sefydlwyd ar 1 Ebrill 2016.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

2.1 Mae'r adroddiad yn diweddu'r Aelodau ynglŷn â'r Bartneriaeth TCC, y trefniadau llywodraethu sydd ar waith ar gyfer y Bartneriaeth a'i heffeithiolwydd i ddarparu gwasanaeth ers ei sefydlu ar 1 Ebrill 2016.

## 3. Beth yw'r Argymhellion?

3.1 Argymhellir bod yr Aelodau yn ystyried cynnwys yr adroddiad, yn cefnogi rôl y Cyngor yn y Bartneriaeth a chefnogi cynnal y Bartneriaeth.

## 4. Manylion yr Adroddiad

4.1 Sefydlwyd Partneriaeth TCC Sir Ddinbych ar 1 Ebrill 2016 am gyfnod prawf o 12 mis. Mae'r bartneriaeth yn cynnwys Cyngor Tref y Rhyl, Cyngor Tref Rhuddlan, Cyngor Tref Prestatyn, Heddlu Gogledd Cymru a Chyngor Sir Ddinbych fel partner arweiniol.

4.2 Sefydlwyd y Bartneriaeth yn dilyn penderfyniad a wnaed gan y Cyngor i dynnu cyllideb TCC fel rhan o'r broses Rhyddid a Hyblygrwydd. Roedd y swyddogion wedi gweithio gyda'r Cynghorau Tref perthnasol a Heddlu Gogledd Cymru i archwilio opsiynau ar gyfer cynnal gwasanaeth TCC yn y tair tref. Mae'r Bartneriaeth TCC newydd wedi'i hariannu gan gyfraniadau gan y Cynghorau Tref perthnasol, Heddlu Gogledd Cymru ac incwm o rai o wasanaethau CSDd sydd â chamerâu TCC yn eu lle am resymau diogelwch ac ambell gontract allanol.

4.3 Mae cytundeb cyfreithiol ar waith ar gyfer y Bartneriaeth, sydd wedi'i lofnodi gan yr holl bartneriaid.

4.4 Sefydlwyd Bwrdd Partneriaeth TCC ac mae Aelod Arweiniol Parth Cyhoeddus y Cyngor yn Gadeirydd y Bwrdd. Mae'r Bwrdd yn cyfarfod bob chwarter.

4.5 Mae Cydlynnydd TCC wedi'i benodi. Mae hon yn swydd lawn amser, wedi'i hariannu gan y Bartneriaeth, ond yn cael ei chyflogi gan CSDd, fel "Partner Arweiniol". Mae'r

swydd hon yn gyfrifol am gydlynú'r gwasanaeth, delio â cheisiadau dyddiol gan bartneriaid/asiantaethau, cynnal systemau a gweithio gyda chontractwyr i adfer a chynnal offer ac ati, gan weithio'n agos gyda'r holl Bartneriaid. Mae'r Swyddog yn darparu adroddiad diweddar a gweithredol bob chwarter i'r Bwrdd.

- 4.6 Cadwyd yr holl gamerâu TCC yn y 3 tref ac maent wedi parhau i recordio 24/7. Mae'r holl gamerâu TCC wedi'u blaenoriaethu yn unol ag amlder eu defnydd a'u pwysigrwydd i Heddlu Gogledd Cymru. Mae hyn yn galluogi'r Bartneriaeth i wneud penderfyniadau ar sail gwybodaeth i atgyweirio neu ddisodli'r camerâu os ydynt wedi malu.
- 4.7 Mae'r Bartneriaeth newydd yn darparu gwasanaeth gwerthfawr a phwysig yn y trefi hyn. Mae'r adborth gan bartneriaid wedi bod yn gadarnhaol hyd yn hyn. Nid yw Heddlu Gogledd Cymru wedi nodi cynnydd gweladwy mewn trosedd ac anrhefn yn y trefi ers sefydlu'r bartneriaeth. Mae cyfraddau troseddau sy'n gysylltiedig ag eiddo trwyddedig a siopau wedi parhau'n gymharol debyg i'r blynyddoedd blaenorol. Mae Heddlu Gogledd Cymru'n credu bod TCC yn bwysig i atal a chanfod trosedd yn yr ardal.
- 4.8 O 1 Ebrill tan 30 Medi 2016, mae Ystafell Reoli TCC wedi cofnodi, recordio a gweithredu ar gyfanswm o 446 o ddigwyddiadau ac wedi cofnodi 321 o Adolygiadau Fideo.

#### Cyfanswm yr Adolygiadau Fideo a gynhaliwyd: 321

Nifer yr adegau y canfuwyd tystiolaeth: 160 (50%)

Nifer yr adegau y Canfuwyd Tystiolaeth Posibl: 105 (33%)

Nifer yr adegau na chanfuwyd tystiolaeth neu nad oedd ar gael: 56 (17%)

Cyfanswm nifer y DVDs a Gynhyrchwyd ac Allfudwyd: 270

- 4.9 Mae cyfanswm o 24 Swyddog Heddlu Gogledd Cymru wedi derbyn hyfforddiant rheoli camera ac adolygu fideo TCC sylfaenol gan Gydlynnydd TCC. Mae hyn yn cynnwys 6 swyddog o adran CID Llanelwy. Bydd 3 swyddog CID arall yn derbyn hyfforddiant ym mis Hydref 2016.
- 4.10 Er bod adborth wedi bod yn gadarnhaol hyd yn hyn, mae'r Bwrdd yn gwerthfawrogi nad oes modd cynnal y trefniadau presennol. Roedd hwn yn brawf am 12 mis ac roedd y partneriaid yn deall ac yn derbyn y byddai angen gwneud gwaith pellach er mwyn datblygu dewis darpariaeth gwasanaeth tymor canolig sy'n fwy cynaliadwy. Mae hefyd wedi dod yn amlwg bod gorddibyniaeth ar y Partner Arweiniol (CSDd).
- 4.11 Cyflwynwyd adroddiad i'r Bwrdd ar 2 Tachwedd 2016 i gyflwyno rhai dewisiadau ar gyfer darpariaeth gwasanaeth yn y dyfodol. Mae llawer o waith wedi'i wneud gan swyddogion dros y misoedd diwethaf i archwilio modelau darparu gwasanaeth eraill. Roedd hyn yn cynnwys dewisiadau yn y sector cyhoeddus a'r sector preifat. Y sail ar gyfer pob dewis yw y byddai'r Bartneriaeth yn darparu'r cyllid presennol i sefydliad arall (cyhoeddus neu breifat) i ddarparu gwasanaeth TCC ar ei rhan ac felly'n elwa o arbedion maint. Y partneriaid posibl sy'n cael eu hystyried ar hyn o bryd yw Cyngor Caer a Gorllewin Sir Gaer, Cyngor Bwrdeistref Sirol Conwy, Cyngor Sir Casnewydd, a Bwrdd Iechyd Prifysgol Betsi Cadwaladr/Cornerstone Security.

4.12 Mae'r swyddogion hefyd wedi cyflwyno ceisiadau am gyllid grant ar ran y Bartneriaeth i Gronfa Pobl a Lleoedd, Cronfa Cymunedau'r Arfordir a Chyllid Enillion Trosedd. Byddai'r cyllid hwn yn cael ei ddefnyddio i uwchraddio'r gweinydd TCC sydd mewn perygl o fethu oherwydd ei oedran a'i gyflwr a'r hen gamerâu. Rydym yn aros i glywed a ydym wedi bod yn llwyddiannus.

**5. Sut mae'r penderfyniad yn cyfrannu at y Blaenorriaethau Corfforaethol?**

5.1 Mae gweithredu gwasanaeth TCC yn cyfrannu'n uniongyrchol tuag at y blaenorriaethau corfforaethol o amddiffyn pobl ddiamddiffyn yn ein cymunedau, cadw ein strydoedd yn lân ac yn daclus a datblygu economaidd.

**6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

6.1 Mae'r holl gostau sy'n gysylltiedig â'r Bartneriaeth TCC yn cael eu diwallu gan y Partneriaid. Nid oes unrhyw oblygiadau sylweddol ar gyfer unrhyw wasanaeth arall CSDd.

**7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad o Effaith ar Les o'r wefan a dylai gael ei gynnwys fel atodiad i'r adroddiad hwn**

7.1 Nid yw asesiad o effaith yn ofynnol gan nad oes angen gwneud penderfyniad neu newid.

**8. Pa ymgynghoriadau a gynhalwyd gyda'r Pwyllgorau Archwilio ac eraill?**

8.1 Nid oes ymgynghoriadau penodol. Cyflwynwyd adroddiadau blaenorol i'r Pwyllgor Archwilio Partneriaethau (Gweler Atodiad A a B). Gofynnodd yr Aelodau Archwilio am yr adroddiad hwn.

**9. Datganiad y Prif Swyddog Cyllid.**

9.1 Mae hon yn enghraift dda o fodel darparu amgen yn hwyluso arbediad cyllidebol. Mae'r cyngor yn debygol o or fod ystyried mwy o fentrau fel hyn dros y tymor canolig wrth i'r cyllid barhau i ostwng.

**10. Pa risgiau sydd ac a oes unrhyw beth y gallwn wneud i'w lleihau?**

10.1 Mae risgiau i Bartneriaeth TCC sef y gweinydd a'r offer TG yn bennaf. Mae cynigion yn cael eu cyflwyno i'r Bwrdd TCC i fynd i'r afael â'r risgiau hyn.

**11. Pŵer i wneud y Penderfyniad**

11.1 Mae Adrannau 7.2, 7.3 a 7.4 o Gyfansoddiad y Cyngor yn amlinellu pwerau'r Pwyllgor Archwilio mewn perthynas â'r mater hwn.

**Swyddog Cyswllt:**

Rheolwr Gwarchod y Cyhoedd

Ffôn: 01824 706350

Mae tudalen hwn yn fwriadol wag

|                            |                                                                               |
|----------------------------|-------------------------------------------------------------------------------|
| Adroddiad i'r:             | Pwyllgor Archwilio Partneriaethau                                             |
| Dyddiad y Cyfarfod:        | 14 Ionawr 2016                                                                |
| Aelod / Swyddog Arweiniol: | Aelod Arweiniol y Parth Cyhoeddus/<br>Pennaeth Cynllunio a Gwarchod y Cyhoedd |
| Awduron yr Adroddiad:      | Pennaeth Cynllunio a Gwarchod y Cyhoedd/<br>Rheolwr Gwarchod y Cyhoedd        |
| Teitl:                     | Adroddiad diweddar ynghylch Teledu Cylch<br>Cyfyng Sir Ddinbych               |

## 1. Am beth mae'r adroddiad yn sôn?

1.1 Diweddar u'r Aelodau ar oblygiadau penderfyniad y Cyngor, fel rhan o'r ymarfer rhyddid a hyblygrwydd i ddileu cyllid o'r swyddogaeth TCC ar gyfer 2016/17.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

2.1 Penderfynodd yr Aelodau na ddylai'r Cyngor fod yn ariannu neu'n rheoli'r gwasanaeth TCC o 1 Ebrill 2016. Bydd hyn yn darparu £200k o arbedion ar gyfer 2016/17. Gofynnodd Aelodau i swyddogion weithio gyda phartneriaid i archwilio'r posiblwydd o ddatblygu model darparu gwasanaeth TCC gwahanol i ddod i rym o'r 1 Ebrill 2016. Gofynnodd Aelodau am dderbyn adroddiad diweddar ym mis Ionawr 2016.

## 3. Beth yw'r Argymhellion?

3.1 Argymhellir y dylai Aelodau nodi cynnwys yr adroddiad hwn a chefnogi'r gwaith a wneir gan swyddogion wrth ddarparu ac adnabod arbedion a datblygu model partneriaeth newydd ar gyfer darpariaeth TCC i ddechrau ar 1 Ebrill 2016.

## 4. Manylion yr adroddiad

4.1 Mae system TCC y Cyngor yn cael ei weithredu a'i reoli gan Wasanaeth Cynllunio a Gwarchod y Cyhoedd. Mae wedi'i leoli yng Ngorsaf Heddlu'r Rhyl.

4.2 Prif ddiben y system yw cefnogi'r ffordd y mae'r Bartneriaeth Diogelwch Cymunedol yn lleihau'r lefel o drosedd yn ogystal â lleihau'r gofid o drosedd, a sicrhau amgylchedd cyhoeddus diogel ar gyfer unigolion sy'n byw, yn ymweld, ac sy'n gweithio yn yr ardal.

4.3 Mae'r gwasanaeth hefyd yn monitro nifer fach o gamerâu TCC sydd wedi'u lleoli ar dir cyngor a thir preifat at ddibenion diogelwch.

4.4 Lleolir y Camerâu TCC Mannau Cyhoeddus yn Y Rhyl, Prestatyn a Rhuddlan. Mae'r camerâu wedi eu lleoli fel a ganlyn:

- Y Rhyl      59 Camera
- Prestatyn    17 Camera
- Rhuddlan    4 Camera

Mae'r holl gamerâu hyn yn gamerâu byw, wedi eu cysylltu â'n prif ystafell reoli TCC yng Ngorsaf Heddlu'r Rhyl lle arferid monitro 24 awr y dydd.

4.5 Yn dilyn y penderfyniad i ddileu cyllid y Gwasanaeth TCC, mae swyddogion wedi ymgysylltu â phartneriaid i ffurfio gweithgor i ymchwilio i opsiynau o ddarparu gwasanaeth TCC amgen yn y dyfodol.

4.6 Maeaelodaeth y gweithgor yn cynnwys cynrychiolydd o Heddlu Gogledd Cymru, Cyngor Tref y Rhyl, Cyngor Tref Prestatyn, Cyngor Tref Rhuddlan, Grŵp Ardal Aelodau'r Rhyl, Grŵp Ardal Aelodau Prestatyn a Grŵp Ardal Aelodau Elwy. Mae'r grŵp wedi cytuno ar ei gylch gorchwyl ac wedi cyfarfod sawl gwaith.

4.7 Cytunwyd ar fodel cyflenwi terfynol gyda'r holl bartneriaid sy'n cynnwys cadw'r camerâu TCC cyfredol yn weithredol o fewn Y Rhyl, Prestatyn a Rhuddlan. Byddai'r camerâu hyn yn parhau i recordio 24 awr y dydd, fodd bynnag ni fyddai monitro parhaol o'r camerâu. Mae angen un aelod o staff (Cydlynydd TCC) i gynnal y system a bod yn bwynt cyswilt ac yn gydlynydd rhwng yr holl bartneriaid.

4.8 Mae gwaith pellach wedi ei wneud gyda'r partneriaid i sefydlu pa 'incwm' y gellir ei gynhyrchu gan y bartneriaeth er mwyn gallu darparu gwasanaeth TCC.

4.9 Cytunwyd ar y cyfraniadau a'r incwm canlynol

- Heddlu Gogledd Cymru – Byddant yn parhau i gyfrannu'r un swm at y gwasanaeth TCC ag y maent wedi'i wneud mewn blynnyddoedd blaenorol (oddeutu 16k)
- Cyngor Tref y Rhyl – Cytuno mewn egwyddor i gyfrannu'n ariannol at fodel newydd (15K)
- Cyngor Tref Prestatyn – Cytuno mewn egwyddor i gyfrannu'n ariannol at fodel newydd (10k)
- Cyngor Tref Rhuddlan – Cytuno mewn egwyddor i gyfrannu'n ariannol at fodel newydd (3.5k)

- Ad-daliadau mewnol (Cyngor Sir Ddinbych) i wasanaethau sy'n elwa o ddiogelwch o ganlyniad i'r ffaith fod y camerâu TCC yn gysylltiedig â'r ystafell reoli (tua £14.5k)
- Taliadau allanol ar gyfer camerâu preifat sy'n gysylltiedig â'r ystafell reoli (tua £2k).

4.10 Mae hyn yn rhoi incwm tebygol o tua £61k.

4.11 Mae'r math o wasanaeth a ellir ei gyflenwi am tua £61k yn cynnwys y canlynol:

| Gweithgarwch                      | Disgrifiad Byr                                                      | Costau a ragwelir ar gyfer gwasanaeth minimol |
|-----------------------------------|---------------------------------------------------------------------|-----------------------------------------------|
| Cydlynydd Camerâu<br>Cylch Cyfyng | Wedi'i leoli yng Ngorsaf Heddlu'r Rhyl i reoli'r gwasanaeth minimol | £28k                                          |
| Cwadrant                          | Atgyweirio a chynnal a chadw'r ystafell reoli                       | £6k                                           |
| Camera stryd                      | Atgyweirio a chynnal a chadw camerâu                                | £15k                                          |
| BT Redcare                        | Ansawdd y lluniau                                                   | £5k                                           |
| Costau'r ystafell reoli           | Trydan, awyru                                                       | £8k                                           |
| Cyfanswm Cost wedi'i Amcangyfrif  |                                                                     | £62k                                          |

4.12 Mae'r Cyngor yn ei gwneud yn ofynnol bod yr holl arbedion ariannol o gau'r gwasanaeth TCC yn cael eu sicrhau erbyn 31 Mawrth 2016. Mae hyn yn cynnwys yr holl gostau dileu swyddi. Golyga hyn bod y saith gweithredwr TCC wedi eu gwneud yn ddi-waith ar 31 Hydref 2015. Cadwyd Cydlynydd TCC er mwyn cynnal gwasanaeth tan y 1 Ebrill 2016 pan fydd y bartneriaeth newydd yn cychwyn.

4.13 Mae cytundeb cyfreithiol a threfniadau llywodraethol yn cael eu drafftio gan wasanaethau cyfreithiol Cyngor Sir Ddinbych ar y cyd â chyfreithwyr Heddlu Gogledd Cymru. Mae'n bosib yr hoffai Aelodau holi am adroddiad yn ystod hydref 2016 er mwyn craffu ar drefniadau llywodraethol y bartneriaeth TCC newydd.

**5. Sut mae'r penderfyniad yn cyfrannu at y Blaenorriaethau Corfforaethol?**

- 5.1 Mae gweithredu gwasanaeth TCC yn cyfrannu'n uniongyrchol tuag at y blaenorriaethau corfforaethol o amddiffyn pobl ddiamddiffyn yn ein cymunedau a chadw ein strydoedd yn lân ac yn daclus.

**6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

- 6.1 Bydd costau'r bartneriaeth TCC newydd fydd yn effeithlon o'r 1 Ebrill yn cael eu cwrdd gan y partneriaid a gan 'incwm'.

**7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb? Wedi gwneud (AoEaG) ar y penderfyniad? Dylai'r templed AoEaG wedi'i lenwi gael ei atodi fel atodiad i'r adroddiad.**

- 7.1 Mae effaith bosibl y penderfyniad hwn wedi cael ei asesu. Os penderfynir symud ymlaen ag unrhyw un o'r cynigion a soniwyd amdanynt yn gynharach, yna rhaid eu hasesu am effaith cydraddoldeb.

**8. Pa ymgynghoriadau a gynhaliwyd gyda'r Pwyllgorau Archwilio ac eraill?**

- 8.1 Mae adroddiadau wedi eu cyflwyno i'r Aelodau drwy'r broses Rhyddid a Hyblygrwydd a diweddarwyd Aelodau fel mae trafodaethau wedi datblygu gyda phartneriaid. Mae staff TCC ac Undebau wedi eu hymgysylltu â hwy ar amrywiol gamau fel bo'r angen.

**9. Datganiad y Prif Swyddog Cyllid**

- 9.1 Bydd y cynigion yn yr adroddiad hwn yn galluogi gweithredu penderfyniad y Cyngor ar 9 Rhagfyr 2014 i dynnu £200k o'r maes gwasanaeth hwn yn 2016/17. Roedd hyn yn rhan o arbedion Cam 2 Rhyddid a Hyblygrwydd.

**10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

- 10.1 Nid oes unrhyw risgiau'n gysylltiedig â'r adroddiad hwn.

**11. Pŵer i wneud y Penderfyniad**

- 11.1 Nid oes angen penderfyniad ffurfiol.

- 11.2 Erthygl 6.3.2(c) o Gyfansoddiad y Cyngor sy'n amodi y gall y pwyllgor Archwilio "ystyried unrhyw fater sy'n effeithio'r ardal neu ei drigolion", ac Erthygl 6.3.3(a) yn nodi fod y pwyllgor Archwilio yn gallu "cynorthwyo'r Cyngor a'r Cabinet i ddatblygu ei gyllideb a'i fframwaith polisi..."

**Swyddog Cyswllt:**

Rheolwr Cynllunio a Gwarchod y Cyhoedd

Ffôn: 01824 706350

|                            |                                                                                                          |
|----------------------------|----------------------------------------------------------------------------------------------------------|
| Adroddiad i'r:             | Pwyllgor Archwilio Partneriaethau                                                                        |
| Dyddiad y Cyfarfod:        | 30 Gorffennaf 2015                                                                                       |
| Aelod / Swyddog Arweiniol: | Y Cyngorydd David Smith (Parth y Cyhoedd)<br>Graham H Boase (Pennaeth Cynllunio a<br>Gwarchod y Cyhoedd) |
| Awdur yr Adroddiad:        | Graham H Boase Pennaeth Cynllunio a Gwarchod y<br>Cyhoedd/ Emlyn Jones Rheolwr Gwarchod y Cyhoedd        |
| Teitl:                     | Adroddiad diweddar ynghylch Teledu Cylch Cyfyng<br>Sir Ddinbych                                          |

## 1.0 Am beth mae'r adroddiad yn sôn?

- 1.1 Darparu Aelodau gyda'r wybodaeth ddiweddaraf am strategaeth ymadael Teledu Cylch Cyfyng (TCC) y Cyngor, gan gynnwys gweithio gyda phartneriaid i geisio sicrhau model darparu TCC amgen ar gyfer y dyfodol.

## 2.0 Beth yw'r rheswm dros lunio'r adroddiad hwn?

- 2.1 Penderfynodd yr Aelodau, fel rhan o Ryddid a Hyblygrwydd y Cyngor, na ddylai'r Cyngor fod yn ariannu neu'n rheoli'r gwasanaeth TCC o 1 Ebrill 2016. Bydd hyn yn darparu £200k o arbedion ar gyfer 2016/17. Gofynnodd Aelodau i Swyddogion weithio gyda phartneriaid i archwilio'r posibilrwydd o ddatblygu model darparu gwasanaeth TCC gwahanol. Y rheswm dros yr adroddiad hwn yw diweddaru Aelodau ar y cynnydd hyd yma.

## 3.0 Beth yw'r Argymhellion?

- 3.1 Argymhellir bod Aelodau'n nodi cynnwys yr adroddiad hwn ac yn cefnogi'r gwaith a wneir gan Swyddogion hyd yma o ran symud ymlaen gyda'r penderfyniad i gau swyddogaeth TCC y Cyngor, wrth archwilio modelau darparu amgen possibl.

## 4.0 Manylion yr Adroddiad

- 4.1 Mae system TCC y Cyngor yn cael ei weithredu a'i reoli gan Wasanaeth Cynllunio a Gwarchod y Cyhoedd gyda'r Ystafell Reoli yng Ngorsaf Heddlu'r Rhyd.
- 4.2 Prif ddiben y system yw cefnogi dull y Partneriaethau Diogelwch Cymunedol i leihau'r lefel o droseddau ac ofn troseddau, i ddarparu amgylchedd diogel cyhoeddus er budd y rhai sy'n byw, yn ymweld ac yn gweithio yn y 3 tref yn y Sir sydd â TCC gofod cyhoeddus, sef y Rhyl, Prestatyn a Rhuddlan.

- 4.3 Mae'r gwasanaeth hefyd yn monitro nifer fach o gamerâu TCC wedi'u lleoli ar dir ac adeiladau'r Cyngor at ddibenion diogelwch.
- 4.4 Mae Swyddogion y Cyngor yn staffio'r ystafell rheoli TCC, gan weithio shifftiau i ddarparu gwasanaeth 24 awr y dydd, 7 diwrnod yr wythnos, 365 diwrnod y flwyddyn i fonitro'r camerâu.
- 4.5 Caiff y camerâu TCC Gofod Cyhoeddus eu dyrannu fel a ganlyn:

- Y Rhyl        59 Camera
- Prestatyn     18 Camera
- Rhuddlan     4 Camera

Mae'r holl gamerâu hyn yn gamerâu byw, wedi eu cysylltu â'n prif ystafell rheoli TCC yng Ngorsaf Heddlu'r Rhyl ac yn cael eu monitro gan ein gweithredwyr TCC.

- 4.6 Yn dilyn y penderfyniad i gau'r Gwasanaeth TCC, mae swyddogion wedi ymgysylltu â phartneriaid i ffurfio gweithgor i ymchwilio i opsiynau o ddarparu gwasanaeth TCC llai yn y dyfodol.
- 4.7 Mae aelodaeth y gweithgor yn cynnwys cynrychiolydd o Heddlu Gogledd Cymru, Cyngor Tref y Rhyl, Cyngor Tref Prestatyn, Grŵp Ardal Aelodau'r Rhyl, Grŵp Ardal Aelodau Prestatyn a Grŵp Ardal Aelodau Elwy. Mae'r grŵp wedi cytuno ar ei gylch gorchwyl ac wedi cyfarfod bedair gwaith.
- 4.8 Mae'r holl bartneriaid yn gwerthfawrogi'r gwasanaeth TCC. Mae trafodaethau wedi'u cynnal mewn perthynas â gwahanol fathau posibl o fodelau darparu gwasanaeth.
- 4.9 Cytunwyd i ganolbwytio ar fodel darparu sy'n golygu cadw'r camerâu TCC i weithredu a recordio ond heb eu monitro. Byddai angen i un aelod o staff gynnal y system a bod yn bwynt cyswllt ac yn gydlynydd rhwng yr holl Bartneriaid. Nid oes cytundeb wedi'i sicrhau ar bwy fyddai'r Partner Arweiniol, yn gyfrifol am y gyllideb, i gyflogi aelod o staff ac ati.
- 4.10 Byddai'r model darparu Gwasanaeth TCC gofynnol yn costio tua £65k am 12 mis ac yn cael ei ddadansoddi fel a ganlyn:

| GWEITHGAREDD    | DISGRIFIAD BYR                                                       | COSTAU A RAGWELIR AR GYFER GWASANAETH TCC GOFYNNOL |
|-----------------|----------------------------------------------------------------------|----------------------------------------------------|
| 1 Aelod o staff | Wedi'i leoli yng Ngorsaf Heddlu'r Rhyl i reoli'r gwasanaeth gofynnol | £25k                                               |
| Cwadrant        | Atgyweirio a chynnal a chadw'r ystafell Reoli                        | £9k                                                |

|                         |                                      |      |
|-------------------------|--------------------------------------|------|
| Camera stryd            | Atgyweirio a chynnal a chadw camerâu | £17k |
| BT Redcare              | Ansawdd y lluniau                    | £5k  |
| Costau'r Ystafell Reoli | Trydan, awyru ac ati                 | £9k  |

4.11 O ran sut y gellir diwallu'r costau hyn, mae'r Gweithgor wedi cytuno'n fras ar y canlynol:-

- Heddlu Gogledd Cymru – Byddant yn parhau i gyfrannu'r un swm at y gwasanaeth TCC ag y maent wedi'i wneud mewn blynnyddoedd blaenorol (oddeutu £16.5k)
- Cyngor Tref y Rhyl – Cytuno mewn egwyddor i gyfrannu'n ariannol at fodel newydd (tua £15k)
- Cyngor Tref Prestatyn – Cytuno mewn egwyddor i gyfrannu'n ariannol at fodel newydd (tua £8.5k)
- Cyngor Tref Rhuddlan – Eto i'w ystyried yn llawn gan y Cyngor Tref ond gobeithir y gallent ymrwymo tua £3.5k.
- Ad-daliadau mewnol i wasanaethau sy'n cael budd o ddiogelwch o ganlyniad i'r camerâu nad ydynt mewn gofod cyhoeddus yn cael eu cysylltu â'r system – tua £17.5k
- Taliadau allanol ar gyfer camerâu preifat sy'n gysylltiedig â'r system – tua £3k.

4.12 Mae hyn yn rhoi tua £64k o "incwm" i wrthbwys o'r costau o tua £65k. Felly, mae'n ymddangos bod y model yn hyfyw, a gofynnwyd i'r Gwasanaethau Cyfreithiol ddraffio Cytundeb i'r Partneriaid i'w ystyried ar sail cyfnod prawf o 12 mis.

4.13 Mae'r Cyngor yn ei gwneud yn ofynnol bod yr holl arbedion ariannol o gau'r gwasanaeth TCC yn cael eu sicrhau erbyn 31 Mawrth 2016. Mae hyn yn cynnwys yr holl gostau dileu swyddi. Mae felly yn golygu y bydd angen i'r Gwasanaeth TCC gau yn ystod yr hydref; 31 Hydref 2015 yn fwy na thebyg.

4.14 Mae Swyddogion a'r Partner AD wedi cyfarfod gyda'r holl staff TCC a'r cynrychiolydd Unsain i drafod y broses. Rydym ar hyn o bryd mewn cyfnod o ymgynghori â staff ar y broses dileu swyddi.

## 5.0 Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

5.1 Mae gweithredu gwasanaeth TCC mannau cyhoeddus yn cyfrannu'n uniongyrchol tuag at y blaenoriaethau corfforaethol o amddiffyn pobl ddiamddiffyn yn ein cymunedau a chadw ein strydoedd yn lân ac yn daclus.

**6.0 Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

6.1 Bydd costau'n cael eu cynnwys o fewn cyllidebau gan ystyried y gofyniad Rhyddid a Hyblygrwydd o £200k o arbedion ar gyfer 2016/17.

**7.0 Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb? Wedi gwneud (AEG) ar y penderfyniad? Dylai'r templed AEG wedi'i lenwi gael ei atodi fel atodiad i'r adroddiad.**

7.1 Mae effaith bosibl y penderfyniad hwn wedi cael ei asesu. Os penderfynir symud ymlaen ag unrhyw un o'r cynigion a soniwyd amdanynt yn gynharach, yna rhaid eu hasesu am effaith cydraddoldeb.

**8.0 Pa ymgynghori a wnaed â'r Pwyllgorau Archwilio ac eraill?**

8.1 Mae adroddiadau wedi'u cyflwyno i Aelodau drwy'r broses Rhyddid a Hyblygrwydd. Ymgysylltwyd â'r Staff TCC a'r Undebau. Mae'r Gweithgor yn cynnwys sefydliadau partner (HGC, Cynghorau Tref a MAG perthnasol) sydd i gyd yn rhan o'r broses ymgynghori.

**9.0 Datganiad y Prif Swyddog Cyllid**

9.1 Bydd y cynigion yn yr adroddiad hwn yn galluogi gweithredu penderfyniad y Cyngor ar 9 Rhagfyr 2014 i dynnu £200k o'r maes gwasanaeth hwn yn 2016/17. Roedd hyn yn rhan o arbedion Cam 2 Rhyddid a Hyblygrwydd.

**10.0 Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

10.1 Nid oes unrhyw risgiau'n gysylltiedig â'r adroddiad hwn.

**11.0 Pŵer i wneud y Penderfyniad**

11.1 Nid oes angen penderfyniad ffurfiol.

11.2 Mae Erthygl 6.3.2(c) o Gyfansoddiad y Cyngor yn nodi y gall Archwilio "ystyried unrhyw fater sy'n effeithio ar yr ardal neu ei thrigolion" ac mae Erthygl 6.3.3(a) yn nodi y gall Archwilio "gynorthwyo'r Cyngor a'r Cabinet i ddatblygu ei gyllideb a'r fframwaith polisi ..."



Mae tudalen hwn yn fwriadol wag

|                     |                                   |
|---------------------|-----------------------------------|
| Adroddiad i'r:      | Pwyllgor Archwilio Partneriaethau |
| Dyddiad y Cyfarfod: | 24 Tachwedd 2016                  |
| Swyddog Arweiniol:  | Cydlynnydd Archwilio              |
| Awdur yr Adroddiad: | Cydlynnydd Archwilio              |
| Teitl:              | Raglen Waith Archwilio            |

## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad yn cyflwyno drafft rhaglen waith i'r dyfodol y Pwyllgor Archwilio Partneriaethau i'r aelodau ei hystyried.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Gofyn i'r Pwyllgor adolygu a chytuno ar ei raglen waith i'r dyfodol, a rhoi'r wybodaeth ddiweddaraf i aelodau ar faterion perthnasol.

## 3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn ystyried yr wybodaeth a ddarparwyd ac yn cymeradwyo, diwygio neu'n newid ei raglen gwaith i'r dyfodol fel y gwêl yn briodol.

## 4. Manylion am yr adroddiad.

- 4.1 Mae Adran 7 o Gyfansoddiad Cyngor Sir Ddinbych yn nodi cylch gorchwyl, swyddogaethau ac aelodaeth pob Pwyllgor Archwilio. Mae'r Adran hon hefyd yn cynnwys rheolau gweithdrefnau a thrafodaeth ar gyfer cyfarfodydd pwylgorau.
- 4.2 Mae'r Cyfansoddiad yn amodi bod yn rhaid i bwylgorau archwilio'r Cyngor baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Drwy adolygu a blaenoriaethu materion mae modd i aelodau sicrhau fod y rhaglen waith yn cyflwyno rhaglen dan arweiniad yr aelodau.
- 4.3 Arfer sydd wedi'i fabwysiadu yn Sir Ddinbych ers nifer o flynyddoedd yw bod pwylgorau archwilio'n cyfyngu ar nifer yr adroddiadau a ystyri mewn unrhyw gyfarfod i uchafswm o bedwar, yn ogystal ag adroddiad rhaglen waith y Pwyllgor ei hun. Nod y dull hwn yw hwyluso cael trafodaeth fanwl ac effeithiol ar bob pwnc.
- 4.4 Yn y blynnyddoedd diweddar mae Llywodraeth Cymru a Swyddfa Archwilio Cymru wedi tynnu sylw at yr angen i gryfhau rôl archwilio ar draws Llywodraeth leol a gwasanaethau cyhoeddus yng Nghymru, gan

gynnwys defnyddio archwilio fel modd o ymgysylltu â phreswylwyr a defnyddwyr gwasanaeth. Wrth fynd ymlaen disgwyli'r i archwilio ymgysylltu'n well ac yn amlach â'r cyhoedd gyda golwg ar sicrhau penderfyniadau gwell a fydd yn y pen draw yn arwain at well canlyniadau i ddinasyyddion. Yn y dyfodol, bydd Swyddfa Archwilio Cymru yn mesur effeithiolwydd archwilio wrth gyflawni'r disgwyliadau hyn.

- 4.5 Gan ystyried y weledigaeth genedlaethol ar gyfer archwilio ac ar yr un pryd ganolbwytio ar flaenoriaethau lleol, mae'r Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio (GCIGA) wedi argymhell y dylai pwylgorau archwilio'r Cyngor, wrth benderfynu ar eu rhaglenni gwaith, ganolbwytio ar y meysydd allweddol canlynol:

- arbedion ar y gyllideb;
- cyflawni amcanion y Cynllun Corfforaethol (gyda phwyslais arbennig ar y modd o'u cyflawni yn ystod cyfnod o galedi ariannol);
- unrhyw eitemau eraill a gytunwyd gan y Pwyllgor Archwilio (neu'r GCIGA) fel blaenoriaeth uchel (yn seiliedig ar y mein prawf profion 'PAPER' - gweler ochr gefn y 'ffurflen gynnig aelodau' yn Atodiad 2 ) a;
- Materion brys, materion na ellir eu rhagweld neu faterion â blaenoriaeth uchel

#### Ffurflennoedd gynnig ar gyfer Archwilio

- 4.6 Fel y crybwyllydyd ym mharagraff 4.2 uchod, mae Cyfansoddiad y Cyngor yn gofyn i bwylgorau archwilio baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Er mwyn cynorthwyo'r broses o flaenoriaethu adroddiadau, os yw'r swyddogion o'r farn fod pwnc yn haeddu'r amser i gael ei drafod ar agenda fusnes y Pwyllgor, mae'n rhaid iddynt wneud cais ffurfiol i'r Pwyllgor i ystyried derbyn adroddiad ar y pwnc hwnnw. Gwneir hyn trwy gyflwyno 'ffurflen gynnig' sy'n egluro pwrrpas, pwysigrwydd a chanlyniadau posibl y pynciau a awgrymir. Does dim un ffurflen gynnig wedi dod i law oddi wrth swyddog i'w ystyried yn y cyfarfod cyfredol.

- 4.7 Er mwyn gwneud gwell defnydd o amser archwilio drwy ganolbwytio adnoddau pwylgorau i archwilio testunau'n fanwl, gan ychwanegu gwerth drwy'r broses o wneud penderfyniadau a sicrhau gwell canlyniadau ar gyfer preswylwyr, penderfynodd y GCIGA y dylai'r aelodau, yn ogystal â swyddogion, gwblhau 'ffurflennoedd gynnig ar gyfer archwilio' yn amlinellu pam eu bod yn credu y byddai'r testun yn elwa o fewnbwn archwilio. Gellir gweld copi o 'ffurflen gynnig' yn Atodiad 2. Mae ochr gefn y ffurflen hon yn cynnwys siart lif sy'n rhestru'r cwestiynau y dylai aelodau eu hystyried wrth baratoi i gynnig eitem ar gyfer archwilio, ac y dylai pwylgorau eu gofyn wrth benderfynu ar addasrwydd testun arfaethedig i'w gynnwys ar raglen gwaith i'r dyfodol archwilio. Os, ar ôl cwblhau'r broses hon, y penderfynir nad yw'r testun yn addas i'w archwilio'n ffurfiol gan bwylgor archwilio, yna gellir

ystyried dulliau eraill o rannu'r wybodaeth neu archwilio'r mater e.e. darparu 'adroddiad gwybodaeth', neu os yw'r mater yn un o natur leol gellir ei archwilio gan y Grŵp Aelodau Ardal (GAA) perthnasol. Yn y dyfodol ni fydd unrhyw eitemau'n cael eu cynnwys ar raglen gwaith i'r dyfodol heb i 'ffurflen gynnig ar gyfer archwilio' gael ei chwblhau, ac i'r testun gael ei gymeradwyo i'w gynnwys ar y rhaglen gan un ai'r Pwyllgor neu'r GCIGA. Mae cymorth ar gael i lenwi'r ffurflenni gan y Cydlynnydd Archwilio.

#### Rhaglen Waith i'r Dyfodol y Cabinet

- 4.8 Wrth benderfynu ar eu rhaglen waith i'r dyfodol mae'n bwysig fod pwylgorau archwilio yn ystyried amserlen rhaglen waith y Cabinet. Ar gyfer y diben hwn, mae rhaglen waith y Cabinet wedi ei chynnwys yn Atodiad 3.

#### Datblygiad Penderfyniadau'r Pwyllgor

- 4.9 Yn Atodiad 4 mae tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori aelodau am eu gweithrediad.

### **5. Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio**

- 5.1 Dan drefniadau archwilio'r Cyngor mae'r Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio (GCIGA) yn gweithredu fel pwylgor cydlynus. Cyfarfu'r Grŵp ar 8 Tachwedd 2016. Ni chyfeiriwyd unrhyw bwnc at sylw'r Pwyllgor hwn.
- 5.2 Mae'r Bwrdd Gwasanaethau Cyhoeddus yn awyddus i gadarnhau trefniadau ar gyfer craffu ar waith y Bwrdd yn y dyfodol, boed y trefniadau yn un ai rai ar wahâr neu ar y cyd gyda Chyngor Bwrdeistref Sirol Conwy. Ar hyn o bryd mae canllawiau craffu cenedlaethol ar gyfer y Byrddau Gwasanaethau Cyhoeddus wrthi yn cael eu datblygu. Gan roi ystyriaeth i hynny argymhellodd y GCIGA y dylai Sir Ddinbych barhau gyda'r trefniadau presennol o ran craffu ar waith y Bwrdd Gwasanaethau Cyhoeddus hyd nes bydd y Canllaw terfynol ar gael. Efallai bryd hynny, yn dilyn cyhoeddi'r Canllaw, a rŵan y gwyddom na fydd adrefnu llywodraeth leol yn digwydd yn y dyfodol agos, y bydd yn briodol i adolygu ein trefniadau craffu ar gyfer y Bwrdd Gwasanaethau Cyhoeddus.

### **6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Bydd archwilio effeithiol yn gymorth i'r Cyngor gynnal y blaenoriaethau corfforaethol yn unol ag anghenion cymunedau a dymuniadau trigolion. Bydd datblygu ac adolygu'r rhaglen waith gydlynol yn barhaus yn cynorthwyo'r Cyngor i ddarparu ei flaenoriaethau corfforaethol, i wella canlyniadau i breswylwyr tra hefyd yn dygymod â thoriadau llym yn y gyllideb.

**7. Faint fydd hyn yn costio a sut bydd yn effeithio ar wasanaethau eraill?**

Mae'n bosib y bydd yn rhaid i wasanaethau neilltuo amser swyddog i gynorthwyo'r Pwyllgor gyda'r eitemau a nodwyd yn y raglen waith a chydag unrhyw gam gweithredu yn dilyn ystyried yr eitemau hynny.

**8. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad o Effaith ar Les o'r [wefan](#) a dylai gael ei gynnwys fel atodiad i'r adroddiad hwn**

Nid oes Asesiad o Effaith ar Les wedi ei wneud mewn perthynas â phwrpas neu gynnwys yr adroddiad hwn. Ond bydd y Pwyllgor Archwilio, drwy ei waith yn archwilio darpariaeth gwasanaethau, polisiau, gweithdrefnau ac argymhellion, yn ystyried eu heffaith neu eu heffaith posib ar yr egwyddor o ddatblygu cynaliadwy a'r amcanion o ran lles a nodir yn Neddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015.

**9. Pa ymgynghori sydd wedi digwydd?**

Does dim angen cynnal ymgynghoriad ar yr adroddiad hwn. Fodd bynnag, mae'r adroddiad ei hun a'r ystyriaeth a roir gan y Pwyllgor i'w raglen waith ar gyfer y dyfodol yn gyfystyr ag ymgynghoriad gyda'r Pwyllgor o ran ei raglen waith.

**10. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Nid oes risg wedi ei ganfod o ran y Pwyllgor yn ystyried ei raglen waith. Fodd bynnag, wrth adolygu ei raglen waith yn rheolaidd gall y Pwyllgor sicrhau bod meysydd sy'n peri pryder yn cael eu hystyried a'u harchwilio fel y maent yn dod i'r amlwg a bod argymhellion yn cael eu gwneud er mwyn mynd i'r afael â nhw.

**11. Grym i wneud Penderfyniad**

Mae Adran 7.11 o Gyfansoddiad y Cyngor yn amodi fod y pwyllgorau Archwilio a/neu Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio yn gyfrifol am osod eu rhaglenni gwaith ac y dylent, pan yn penderfynu ar eu rhaglenni roi ystyriaeth i ddymuniadau yr Aelodau hynny o'r Pwyllgor nad ydynt yn aelodau o'r grŵp gwleidyddol mwyaf ar y Cyngor.

**Swyddog Cyswllt:**

Cydlynnydd Archwilio

Rhif ffôn: (01824) 712554

e-bost: [rhian.evans@sirddinbych.gov.uk](mailto:rhian.evans@sirddinbych.gov.uk)

**Note:** Items entered in italics have not been approved for submission by the Committee. Such reports are listed here for information, pending formal approval.

| Meeting                                                       | Lead Member(s)                           | Item (description / title) |                                                                          | Purpose of report                                                                                                                                                                                                      | Expected Outcomes                                                                                                                                                                                    | Author                                                                     | Date Entered            |
|---------------------------------------------------------------|------------------------------------------|----------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------|
| 19 January 2017<br>Council Chamber,<br>Russell House,<br>Rhyl | <b>Cllr. Bobby Feeley</b>                | 1.                         | North Wales Safeguarding Boards                                          | To outline the progress made with the development of the regional safeguarding boards and in filling vacant positions                                                                                                  | To safeguard vulnerable children and adults in Denbighshire                                                                                                                                          | Nicola Stubbins                                                            | July 2016               |
|                                                               | [to include visit to Marsh Road offices] | 2.                         | Communities First                                                        | To report on the progress to date with the work of Communities First in Denbighshire, the number of projects with which it is involved, the number of people helped into work/jobs created and funding allocated to it | An evaluation of the programme's impact in improving outcomes for residents, tackling poverty, supporting the developing the local economy and demonstrating a return on investment through its work | Vicki Robarts/Rhys Burton, Communities First and Gavin Roberts Co-op Group | July 2016               |
|                                                               | <b>Cllr. Bobby Feeley</b>                | 3.                         | Allocation of Social Workers to Community Hospitals and in the Community | To outline the reasons why delays are occurring with the discharge of patients from hospitals and examine the policies, procedures and practices relating to the discharge of patients                                 | Improved performance in this area, better outcomes for vulnerable people and assurances that vulnerable individuals are being safeguarded                                                            | BCUHB/Nicola Stubbins/Phil Gilroy                                          | By SCVCG September 2016 |

| Meeting | Lead Member(s)                    | Item (description / title)                                                                                                    | Purpose of report                                                                                                                        | Expected Outcomes                                                                                                                                                                                                                                                                             | Author                                                   | Date Entered                                                                                                                                               |
|---------|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
|         | <b>Cllr. Julian Thompson-Hill</b> | 4. Commercial Partnership for the Revenues and Benefits Service                                                               | To review the Partnership's progress and in particular the new business element of the proposal and the Welsh Language service provision | An evaluation:<br>(i) of whether the financial and commercial benefits of the partnership agreement have been realised; and<br>(ii) that the service is delivering the level of service expected which conforms to the Council's relevant policies in lines with the Heads of Terms Agreement | Richard Weigh/Paul Barnes and representative from Civica | December 2014 (by County Council in line with Cabinet's recommendation – allocated to the Committee by the SCVCG January 2015. Rescheduled September 2016) |
| 2 March | <b>Cllr. Bobby Feeley</b>         | 1. Update on Maternity & Women's Services and the Sub Regional Neonatal Intensive Care Unit SuRNNIC Unit at Ysbyty Glan Clwyd | To outline the progress to date with the development of these services at Ysbyty Clwyd and the impact on Denbighshire's residents        | Improving the health and well-being of Denbighshire's residents                                                                                                                                                                                                                               | BCUHB                                                    | July 2016                                                                                                                                                  |
|         | <b>Cllr. Bobby Feeley</b>         | 2 GP Out of Hours Service                                                                                                     | To detail the responsiveness of the service – caller waiting times when telephoning,                                                     | Ensuring residents are protected and have access to required health services when                                                                                                                                                                                                             | BCUHB                                                    | By SCVCG March 2016                                                                                                                                        |

| Meeting | Lead Member(s)             | Item (description / title) |                                                               | Purpose of report                                                                                                                                                                                                                                                       | Expected Outcomes                                                                                                                                                        | Author                              | Date Entered |
|---------|----------------------------|----------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|--------------|
|         |                            |                            |                                                               | appointment waiting times, effectiveness of the service in keeping patients away from A&E and in referring people to the district general hospital if necessary. Also information on staffing levels, any problems identified and measures put in place to address them | they need them with a view to improving their life outcomes and easing pressures on social care services                                                                 |                                     |              |
|         | Cllr. Julian Thompson-Hill | 3.                         | Draft Local Assessment of Well-being<br><i>[WIA required]</i> | To consult with the Committee on the draft local assessment of Well-being                                                                                                                                                                                               | That the Committee provides its observations on the joint Public Service Board's (PSB) assessment and contributes towards the development of the new Well-being Plan     | Alan Smith/Vicky Robarts/Emma Horan | October 2016 |
| 6 April | Cllr. Bobby Feeley         | 1.                         | Single Point of Access (SPoA)                                 | To detail progress in developing the service, identifying any areas of concern and funding streams                                                                                                                                                                      | Supporting seamless joint working with a view to increasing prevention activities to protect and support vulnerable people to live independently and safely within their | Phil Gilroy/Cathy Curtis-Nelson     | April 2016   |

| Meeting      | Lead Member(s) | Item (description / title)                                              | Purpose of report                                                                                                                                                                                                                                                                                 | Expected Outcomes                                                                                                                                                                                                                       | Author                                 | Date Entered   |
|--------------|----------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|----------------|
|              |                |                                                                         |                                                                                                                                                                                                                                                                                                   | communities                                                                                                                                                                                                                             |                                        |                |
| 22 June      |                |                                                                         |                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                         |                                        |                |
|              |                |                                                                         |                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                         |                                        |                |
| 14 September | TBA            | 1. Protection of Vulnerable Adults Annual Report 2016/17                | To consider the POVA annual report, and information in place to meet the statutory requirements of the Social Services and Well-being Act 2014 and an evaluation of the financial and resource impact of the Supreme Court's 2014 Judgement on deprivation of liberty on the Service and its work | An evaluation of whether the Authority is meeting its statutory duty with respect to adult safeguarding and has sufficient resources to undertake this work along with the additional work in the wake of the Supreme Court's judgement | Phil Gilroy/Alaw Pierce/Nerys Tompsett | September 2016 |
|              | TBA            | 2. Community Safety Partnership [Crime and Disorder Scrutiny Committee] | To detail the Partnership's achievement in delivering its 2016/17 action plan and its progress to date in delivering its action plan for 2017/18. The report to include financial sources and the progress made in spending the allocated funding.                                                | Effective monitoring of the CSP's delivery of its action plan for 2016/17 and its progress to date in delivering its plan for 2017/18 will ensure that the CSP delivers the services which the Council and local residents require      | Alan Smith/Vicki Robarts/Sian Taylor   | October 2016   |
| 2            |                |                                                                         |                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                         |                                        |                |

| Meeting     | Lead Member(s) | Item (description / title) | Purpose of report | Expected Outcomes | Author | Date Entered |
|-------------|----------------|----------------------------|-------------------|-------------------|--------|--------------|
| November    |                |                            |                   |                   |        |              |
| 14 December |                |                            |                   |                   |        |              |

**Future Issues**

| Item (description / title)                                                                                                               | Purpose of report                                                                                                                                                                                                             | Expected Outcomes                                                                                                                                                     | Author                       | Date Entered          |
|------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------|
| HASCAS Report on Tawelfan (Spring 2017 date tbc dependent upon the report's publication)                                                 | To consider HASCAS' findings with respect to the failings in care and treatment of patients on the ward                                                                                                                       | The identification of lessons learnt from what happened at Tawelfan for the purpose of safeguarding the Council and residents against such failings in care in future | HASCAS/BCUHB/Nicola Stubbins | By SCVCG October 2015 |
| Update following conclusion of inquiry undertaken by the National Crime Agency in to historic abuse in North Wales Children's Care Homes | To update the Committee of the outcome of the National Crime Agency (NCA) investigation in to the abuse of children in the care of the former Clwyd County Council, and to determine whether any procedures require revision. | Determination of whether any of the Council's safeguarding policies and procedures need to be revised in light of the NCA's findings                                  | Nicola Stubbins              | November 2012         |

**For future years**

|  |  |  |  |  |
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|  |  |  |  |  |

**Information/Consultation Reports**

| Information / Consultation | Item<br>(description / title) | Purpose of report | Author | Date Entered |
|----------------------------|-------------------------------|-------------------|--------|--------------|
|                            |                               |                   |        |              |

02/11/16 - RhE

**Note for officers – Committee Report Deadlines**

| Meeting         | Deadline              | Meeting | Deadline           | Meeting | Deadline        |
|-----------------|-----------------------|---------|--------------------|---------|-----------------|
| 19 January 2017 | <b>5 January 2017</b> | 2 March | <b>16 February</b> | 6 April | <b>23 March</b> |

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| <b>Ffurflen Gynnig ar gyfer Rhaglen Gwaith i'r Dyfodol Archwilio</b>                                                                                                            |                    |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <b>ENW'R PWYLLGOR ARCHWILIO</b>                                                                                                                                                 |                    |
| <b>AMSERLEN I'W HYSTYRIED</b>                                                                                                                                                   |                    |
| <b>TESTUN</b>                                                                                                                                                                   |                    |
| <b>Beth sydd angen ei graffu arno (a pham)?</b>                                                                                                                                 |                    |
| <b>Ydi'r mater yn un o bwys i<br/>drigolion/busnesau lleol?</b>                                                                                                                 | <b>YDI/NAC YDI</b> |
| <b>Ydi craffu yn gallu dylanwadu ar bethau<br/>a'u newid?<br/>(Os 'ydi' nodwch sut rydych chi'n meddwl y<br/>gall craffu ddylanwadu neu newid pethau)</b>                       | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn ymwneud â gwasanaeth<br/>neu faes sy'n tanberfformio?</b>                                                                                                     | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn effeithio ar nifer fawr o<br/>drigolion neu ardal fawr o'r Sir?<br/>(Os 'ydi', rhowch syniad o faint y grŵp neu'r<br/>ardal yr effeithir arni)</b>            | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn gysylltiedig â<br/>blaenoriaethau corfforaethol y Cyngor?<br/>(Os 'ydi' nodwch pa flaenoriaethau)</b>                                                         | <b>YDI/NAC YDI</b> |
| <b>Hyd y gwyddoch, oes yna rywun arall yn<br/>edrych ar y mater hwn?<br/>(Os 'oes', nodwch pwy sy'n edrych arno)</b>                                                            | <b>OES/NAC OES</b> |
| <b>Os derbynir y testun ar gyfer craffu, pwy<br/>fyddai arnoch chi eisiau eu gwahodd e.e.<br/>Aelod Arweiniol, swyddogion, arbenigwyr<br/>allanol, defnyddwyr y gwasanaeth?</b> |                    |
| <b>Enw'r Cynghorydd/Aelod Cyfetholedig</b>                                                                                                                                      |                    |
| <b>Dyddiad</b>                                                                                                                                                                  |                    |

## Ystyried addasrwydd pwnc ar gyfer craffu

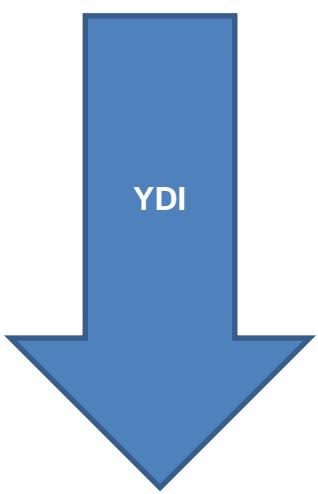
### Ffurflen Gynnig / Cais a dderbyniwyd

(dylid rhoi ystyriaeth ofalus i'r rhesymau dros wneud cais)



### Ydi o'n bodloni'r gofynion canlynol?

- **Diddordeb Cyhoeddus** – ydi'r mater o bwys i drigolion?
- **Effaith** – fedr craffu yn gael effaith ar bethau a'u newid?
- **Perfformiad** – ydi o'n wasanaeth neu faes sy'n tanberfformio?
- **Graddfa** – ydi o'n effeithio ar nifer o drigolion neu ardal ddaearyddol fawr?
- **Ailadrodd** – ydi'r mater yn destun craffu/ymchwiliad gan berson neu gorff arall?



Dim gweithredu pellach gan y Pwyllgor Archwilio. Gellir ei gyfeirio at gorff arall neu ofyn am adroddiad er gwybodaeth.

- Penderfynu ar y canlyniadau a ddymunir
- Penderfynu ar gwmpas a swmp y gwaith craffu sydd ei angen a'r dull mwyaf priodol o graffu (h.y. adroddiad pwyllgor, ymchwiliad grŵp tasg a gorffen neu aelod cyswllt ac ati)
- Os penderfynir sefydlu grŵp tasg a gorffen, dylid penderfynu ar amserlen yr ymchwiliad, pwy fydd yn rhan o'r ymchwiliad, beth yw'r gofynion ymchwilio, a oes angen cyngor arbenigol a thystion, a beth yw'r trefniadau adrodd ac ati.

## Cabinet Forward Work Plan

Tudalen 165

| <b>Meeting</b>     | <b>Item (description / title)</b>                                 |  | <b>Purpose of report</b>                                                                                                                                                                                 | <b>Cabinet Decision required (yes/no)</b> | <b>Author – Lead member and contact officer</b> |
|--------------------|-------------------------------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------|
| <b>13 December</b> | 1 Finance Report                                                  |  | To update Cabinet on the current financial position of the Council                                                                                                                                       | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh |
|                    | 2 Corporate Plan Performance Report 2016/17 Q2                    |  | To consider progress against the Corporate Plan                                                                                                                                                          | Tbc                                       | Cllr Julian Thompson-Hill / Alan Smith          |
|                    | 3 Update on options appraisals for In-house Care Services         |  | To consider and, if appropriate, make a decision on the potential options for future provision of the services identified in the report                                                                  | Tbc                                       | Cllr Bobby Feeley / Phil Gilroy                 |
|                    | 4 Denbighshire Supporting People Local Commissioning Plan 2017-18 |  | To approve the final Local Commissioning Plan for the Supporting People Programme in Denbighshire 2017-18 prior to submission to the Supporting People Regional Collaborative Committee in January 2017. | Yes                                       | Cllr Bobby Feeley / Liana Duffy                 |
|                    | 5 Rhyl Waterfront Development: Phase 1b commercial elements       |  | For Cabinet to approve the funding model for the commercial elements of the Hospitality Phase                                                                                                            | Yes                                       | Councillor Hugh Evans / Rebecca Maxwell         |
|                    | 6 Items from Scrutiny Committees                                  |  | To consider any issues raised by Scrutiny for                                                                                                                                                            | Tbc                                       | Scrutiny Coordinator                            |

## Cabinet Forward Work Plan

| <b>Meeting</b>    | <b>Item (description / title)</b> |                                                                    | <b>Purpose of report</b>                                                                                                                                            | <b>Cabinet Decision required (yes/no)</b> | <b>Author – Lead member and contact officer</b>                                                |
|-------------------|-----------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|------------------------------------------------------------------------------------------------|
|                   |                                   |                                                                    | Cabinet's attention                                                                                                                                                 |                                           |                                                                                                |
| <b>24 January</b> | 1                                 | Finance Report                                                     | To update Cabinet on the current financial position of the Council                                                                                                  | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh                                                |
|                   | 2                                 | Final Budget Proposals 2017/18                                     | To consider the final budget proposals including the level of Council Tax before submission to Council                                                              | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh                                                |
|                   | 3                                 | Update on options appraisals for In-house Care Services            | To consider and, if appropriate, make a decision on the potential options for future provision of the services identified in the report                             | Tbc                                       | Cllr Bobby Feeley / Phil Gilroy                                                                |
|                   | 4                                 | Housing Rent Setting & Housing Revenue and Capital Budgets 2017/18 | To seek approval from Cabinet for the proposed rent increase for council housing and to approve the Housing Revenue Account Capital and Revenue Budgets for 2017/18 | Yes                                       | Councillors Julian Thompson-Hill & Barbara Smith / Jamie Groves / Geoff Davies / Richard Weigh |
|                   | 5                                 | Items from Scrutiny Committees                                     | To consider any issues raised by Scrutiny for Cabinet's attention                                                                                                   | Tbc                                       | Scrutiny Coordinator                                                                           |

## Cabinet Forward Work Plan

| <b>Meeting</b>     | <b>Item (description / title)</b> |                                              | <b>Purpose of report</b>                                           | <b>Cabinet Decision required (yes/no)</b> | <b>Author – Lead member and contact officer</b> |
|--------------------|-----------------------------------|----------------------------------------------|--------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------|
| <b>28 February</b> | 1                                 | Finance Report                               | To update Cabinet on the current financial position of the Council | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh |
|                    | 2                                 | New Asset Management Strategy                | Adoption of a new asset management strategy                        | Yes                                       | Cllr Julian Thompson-Hill / Tom Booty           |
|                    | 3                                 | Items from Scrutiny Committees               | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                       | Scrutiny Coordinator                            |
| <b>28 March</b>    | 1                                 | Finance Report                               | To update Cabinet on the current financial position of the Council | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh |
|                    | 2                                 | Items from Scrutiny Committees               | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                       | Scrutiny Coordinator                            |
| <b>25 April</b>    | 1                                 | Finance Report                               | To update Cabinet on the current financial position of the Council | Tbc                                       | Councillor Julian Thompson-Hill / Richard Weigh |
|                    | 2                                 | Corporate Plan Performance Report 2016/17 Q3 | To consider progress against the Corporate Plan                    | Tbc                                       | Cllr Julian Thompson-Hill / Alan Smith          |
|                    | 3                                 | Items from Scrutiny Committees               | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                       | Scrutiny Coordinator                            |

## Cabinet Forward Work Plan

Tudalen 168

| <b>Meeting</b> | <b>Item (description / title)</b> |                                              | <b>Purpose of report</b>                                           | <b>Cabinet Decision required (yes/no)</b> | <b>Author – Lead member and contact officer</b>                         |
|----------------|-----------------------------------|----------------------------------------------|--------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------------------------------|
|                |                                   |                                              |                                                                    |                                           |                                                                         |
| <b>6 June</b>  | 1                                 | Finance Report                               | To update Cabinet on the current financial position of the Council | Tbc                                       | Lead Member for Finance, Corporate Plan and Performance / Richard Weigh |
|                | 2                                 | Corporate Plan Performance Report 2016/17 Q4 | To consider progress against the Corporate Plan                    | Tbc                                       | Lead Member for Finance, Corporate Plan and Performance / Alan Smith    |
|                | 3                                 | Items from Scrutiny Committees               | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                       | Scrutiny Coordinator                                                    |
|                |                                   |                                              |                                                                    |                                           |                                                                         |
| <b>18 July</b> | 1                                 | Finance Report                               | To update Cabinet on the current financial position of the Council | Tbc                                       | Lead Member for Finance, Corporate Plan and Performance / Richard Weigh |
|                | 2                                 | Items from Scrutiny Committees               | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                       | Scrutiny Coordinator                                                    |
|                |                                   |                                              |                                                                    |                                           |                                                                         |

Note for officers – Cabinet Report Deadlines

| <b>Meeting</b> | <b>Deadline</b> | <b>Meeting</b> | <b>Deadline</b> | <b>Meeting</b> | <b>Deadline</b> |
|----------------|-----------------|----------------|-----------------|----------------|-----------------|
|                |                 |                |                 |                |                 |

## **Cabinet Forward Work Plan**

|                 |                    |                |                   |                 |                    |
|-----------------|--------------------|----------------|-------------------|-----------------|--------------------|
| <i>December</i> | <b>29 November</b> | <i>January</i> | <b>10 January</b> | <i>February</i> | <b>14 February</b> |
|-----------------|--------------------|----------------|-------------------|-----------------|--------------------|

Updated 15/11/16 - KEJ

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Mae tudalen hwn yn fwriadol wag

**Appendix 4**

**Progress with Committee Resolutions**

| Date of Meeting | Item number and title                                          | Resolution                                                                                                                                                                                                  | Progress                                                                                 |
|-----------------|----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| 6 October 2016  | <b>5. Denbighshire Well-being Plan</b>                         | <b><i>RESOLVED:</i></b> subject to the above comments and observations, to receive the report on the Local Service Board/Public Service Board's performance in delivering its Well-being Plan 2014-16.      | Lead Member and relevant officers advised of the Committee's observations and resolution |
|                 | <b>6. Community Safety Partnership – 2015/16 Annual Update</b> | <b><i>RESOLVED -</i></b> subject to the above comments and observations, to receive the Joint Community Safety Partnership's report on its activities during 2015/16 and its proposed projects for 2016/17. | Lead Member and relevant officers advised of the Committee's observations and resolution |

Mae tudalen hwn yn fwriadol wag